Product Backlog

Claudiu Rediu 266129

Dominika Kubicz 266148

Nikita Roskovs 266900

Tudor Ciobanu 267632

Ib Havn (IHA)

Joseph Chukwudi Okika (JOOK)

Knud Erik Rasmussen (KERA)

Mona Wendel Andersen (MWA)

**ICT Engineering**

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| ID | Priority | Estimate | Features |
| 1 | Critical | 25h | As an administrator I want to manage the tickets, so that I can add, remove and manage details. |
| 2 | Critical | 15h | As a customer I want to be able to book flights so that I can use the services Zair provides. |
| 3 | Critical | 20h | As a supervisor I want to have access to the project report to get details about the documentation of the system. |
| 4 | Critical | 7h | As a supervisor I want to have access to the process report to have documentation regarding the system development process |
| 5 | High | 10h | As a customer I want to view and search flights, so that I can gain information on what I am interested it. |
| 6 | High | 8h | As a customer I want to be able to view all details regarding a ticket, so I can make my decision when I am buying one. |
| 7 | Medium | 7h | As a customer I want to be able to cancel a booking, so I can give up on a flight. |
| 8 | Medium | 8h | As a customer I want to be able to get my flight history, so I can check details about my previous flights. |
| 9 | Low | 6h | As a customer I want to be provided a list of the cheapest flights, so I can fly as often as I want. |
| 10 | Low | 10h | As a customer I want to be able to choose my seat, so I can get my desired seat in the airplane. |