

Tam Doan

Fresher QA, QC, Tester

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SUMMARY

I'm a fresher tester with a few months of experience working with mobile, desktop, and web applications when I was working as a freelancer tester for a US software company. My previous profession was as an accountant. IT industry is total new for me but I love it. I have completed a Tester Training Course at Testing VN - A well-known Tester training facility in Ho Chi Minh City. Also, my husband is a former QA Engineer, and he helped and taught me how to be a good tester and work effectively in a software company. I'm passionate, hard-working, and I would never give up. .

SKILLS

- **Manual testing:** Windows application, web application and mobile.
- **Testing techniques:** Test plan, Test analyst and design, test case design and execution, test report.
- **Software testing approaches:** V-Model, Agile Testing
- **Work management and Bug tracking tools:** Jira, Confluence, Trello, Redmine, Asana
- **Database:** MSSQL, MySQL

PROFESSIONAL EXPERIENCE AS A TESTER

- **Willbe Technology** LA, US
Freelance Tester *Oct 2022 - Dec 2022 (2 months)*
 - **Manual Testing:** Design test cases and execution test for a Restaurent Management software project: Kiolyn. This project includes Windows app, Web server, iOS app and Android.
 - **Hardware Integration Test:** Execution test on hardware which are required for a project, such as Thermal printer, scanner, POS (Pax).
 - **Requirement analysis and bug investigation:** Analyze the requirement and bug reports from the client and customer to convert them to tasks.
 - **Reporting:** Write daily and weekly reports on project and test execution status for project manager and client.

LICENCE AND CERTIFICATE

- **Fresher Tester Certificate:** Offered by Testing VN
- **Jira Fundamentals Certificate:** Offered by Atlassian
- **Confluence Fundamentals Certificate:** Offered by Atlassian
- **Learn course about HTML, CSS:** Offered by Katalon (In-progress)

EDUCATION

- **Ba Ria Vung Tau University** Vung Tau City, Viet Nam
Accounting - Auditing *2010 - 2014*

INTEREST

- **Studying:** I want to study more about technologies because it's amazing and it could help me in the new career.
- **Cooking, Baking:** Cooking and Baking are delightful, and it makes me more beautiful in my family's eyes.