



NGUYEN PHUONG VIET

Software Engineer

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Tran Hung Dao, Da Nang 

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“A reliable and self-motivated individual looking to advance the future career as a software engineer. Excited about learning about programming trends and unafraid to get hands-on.”

Skills

- Angular
- MongoDB
- HTML/CSS
- Reactjs
- Nodejs
- Javascript/Typescript

Education

2017 – 2021

FPT UNIVERSITY

- Major in Software Engineering
- Certificate for Honorable Student of Semester - Twice

Certificate

IELTS 6.0 ISSUED BY IDP

Experience

2019 – 2021

SOFTWARE ENGINEER | BOTSTAR

An Omnichannel Chatbots & Live Chat Application for SMBs

- Developed and implemented new features for the BotStar App that currently has 5,000 monthly active users.
- Collaborated with the product manager to generate ideas, make design mockups, define the components and propose UI/UX for the new feature.
- Built-up and developed the microservices system to structure the app’s core functions, implement new features integration.
- Participated in operational tasks such as being on-call for technical support, monitoring system performance, and fixing bugs.

Projects

2019 – 2021

WEB APPLICATION

Angular 5 + Typescript + SCSS + AWS

- Developed and maintained the Web Application that allows users to create, configure and connect the bot directly to websites and Facebook.

MICROSERVICES SYSTEM

Nodejs + Javascript/Typescript + MongoDB + Docker + AWS

- Ensured that all the services were connected. Maintained a smooth data flow and made sure all functional areas of the application worked perfectly.
- Worked in agile framework, collaborated with business and production teams in story grooming, reviewed story/acceptance criteria and performance metrics.

2019 – 2021

APPLICATION INTEGRATION

Stripe Integration, HTML + CSS + Javascript

- Allowed BotStar's users to embed a Stripe custom checkout form to complete payments with their customers right in the chat window.
- Initialized and implemented the Stripe Block UI and configuration in BotStar.
- Created documentation to help users understand the purpose and how to use this feature in the BotStar system.
- Participated in giving support for the relevant customer's use cases, contacting Stripe support for performance issues, and fixing bugs.

CALENDAR SERVICE

Reactjs

- Connected BotStar with a popular Calendar Service to automate real-time schedule actions. Upon chat users book appointments in either the BotStar app or calendar application, that data is automatically synced so that both applications stay current in real-time.

CONTENT MANAGEMENT SYSTEM

Angular 5

- Developed and maintained the in-house Content Management System that supports users to save, maintain, update their contents, products, etc. in BotStar's system.

PUBLIC CMS API

Fastify + Typescript + Swagger

- Implemented a set of CMS APIs that currently help 2,000 BotStar users to programmatically add, update, and manage items in BotStar CMS and pull out data from external sources to your chatbot built-in CMS.

05-08/2021

FPT CAPSTONE PROJECT

Reactjs + Nodejs + Typescript + Github Actions + Socket

- Led a team of 4 members, defined specifications/requirements and implemented a code base for the project. Managed, maintained and supported team members for developing code sources.