

#### **INVESTORS COMPLAINTS DATA**

## Initial Public Offer (IPO) and Further Public Offer (FPO) including Offer for sale (OFS)

### Data for month ending – August 31, 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved During the particular month*	Total Pending during the particular month#	Pending complaints >1month	Average Resolution time^\ (in days)
1	Directly from Investors	0	160	160	0	0	0.99
2	SEBI (SCORES)	0	1	0	1	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	161	160	1	0	0.99

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.



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<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.



## Trend of monthly disposal of complaints (For 5months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	September 2024 <sup>(1)</sup>	NA	NA	NA	NA
2	October 2024 <sup>(1)</sup>	NA	NA	NA	NA
3	November 2024 <sup>(1)</sup>	NA	NA	NA	NA
4	December 2024 <sup>(1)</sup>	NA	NA	NA	NA
5	January 2025 <sup>(1)</sup>	NA	NA	NA	NA
	Grand Total	NA	NA	NA	NA

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

# Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year*	Pending at the end of the particular year#
1	2022	2	9	11	NA
2	2023(1)	NA	1,761	1,761	NA
3	2024(1)	NA	NA	NA	NA
4	2025(1)	NA	NA	NA	NA
5	2026(1)	NA	NA	NA	NA
	<b>Grand Total</b>	NA	NA	NA	NA

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current year.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month

<sup>(1)</sup> Information will be updated in due course.

<sup>#</sup> Inclusive of complaints pending as on the last day of the year.

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