

**Project Title:** *Marketing Campaign Performance Insights*

**Problem Statement:**

In the highly competitive landscape of digital marketing, effectively evaluating the success of various marketing campaigns is essential for optimizing return on investment (ROI) and improving overall performance. Despite having extensive data on multiple campaigns, there is a need for a thorough analysis to assess and compare key metrics such as conversion rates, acquisition costs, and ROI across different campaign types, channels, and audience segments. This project aims to uncover actionable insights by examining temporal trends, geographical influences, and audience responses to identify factors driving campaign success and provide recommendations for enhancing future marketing strategies.

**Dataset Link:**

[https://raw.githubusercontent.com/ArchanalInsights/Datasets/main/marketing\\_campaign.csv](https://raw.githubusercontent.com/ArchanalInsights/Datasets/main/marketing_campaign.csv)

**Data Dictionary:**

| Column           | Description   |
|------------------|---|
| Campaign_ID      | Unique identifier for each campaign.  |
| Company          | The organization running the campaign, represented by various fictional brands.   |
| Campaign_Type    | The type of marketing effort used, such as email, social media, influencer, display, or search.                         |
| Target_Audience  | The specific demographic or audience segment targeted by the campaign (e.g., women aged 25-34).                         |
| Duration         | The duration of the campaign, expressed in days.  |
| Channels_Used    | The platforms or mediums used to promote the campaign, including email, social media, YouTube, websites, or Google Ads. |
| Conversion_Rate  | The percentage of impressions or leads that resulted in desired actions, reflecting campaign effectiveness.             |
| Acquisition_Cost | The monetary expense incurred to acquire each customer through the campaign.  |
| ROI              | Return on Investment, indicating the profitability and success of the campaign.   |
| Location         | The geographical area where the campaign was executed (e.g., New York, Los Angeles).                                    |
| Language         | The language in which the campaign's content was delivered (e.g., English, Spanish).                                    |
| Clicks           | The total number of clicks generated by the campaign, showing user interaction.   |
| Impressions      | The total number of times the campaign was displayed or viewed by the audience.   |

|                         |  |
|-------------------------|--|
| <b>Engagement_Score</b> | A score from 1 to 10 representing the level of engagement and interaction generated by the campaign.         |
| <b>Customer_Segment</b> | The specific group or category of customers targeted by the campaign (e.g., tech enthusiasts, fashionistas). |
| <b>Date</b>             | The date on which the campaign occurred.   |

## Project Steps and Objectives:

### 1) Load the Dataset

- Read the marketing campaign data from the CSV file into a pandas DataFrame.

### 2) Descriptive Analysis

#### Basic Structure:

- Print the first few rows of the dataset to get an overview of the data.
- Obtain the number of rows and columns in the dataset.
- Get a concise summary of the dataset, including the data types and non-null values.
- Generate descriptive statistics for numerical columns.

#### Data Exploration:

- Print the number of unique **Campaign\_ID** values in the dataset.
- List the unique values of the **Location** and **Customer\_Segment** columns.
- Count the occurrences of each category in the **Campaign\_Type** and **Channel\_Used** columns.

### 3) Exploratory Data Analysis (EDA) and Visualization

#### Campaign Performance:

- Plot a scatter plot to visualize the relationship between **Acquisition\_Cost** and **ROI**.
- Create a bar chart to visualize the average **Conversion\_Rate** for different **Channel\_Used**, categorized by **Campaign\_Type**.
- Visualize the distribution of **Engagement\_Score** across different **Campaign\_Type** using a box plot.

- Analyze the average ROI by Company using a bar chart to compare the profitability of campaigns conducted by different companies.
- Examine the correlation between Engagement\_Score and Conversion\_Rate using a heatmap.

### **Customer Segmentation:**

- Create a count plot to visualize the distribution of Target\_Audience.
- Identify which Customer\_Segment has the highest Conversion\_Rate for each Language using a bar chart.
- Visualize the distribution of Acquisition\_Cost across each Customer\_Segment, categorized by Channel\_Used, using a box plot.
- Analyze average Conversion\_Rate by Language using a bar chart to compare the effectiveness of campaigns conducted in different languages.

### **Channel Effectiveness:**

- Compare the Engagement\_Score for different Channels\_Used, segmented by Campaign\_Type, using a bar chart.
- Show the distribution of total ROI across different Channels\_Used using a pie chart.
- Plot a scatter plot to show the relationship between Clicks and Impressions for each Channel\_Used.

### **Time-Based Analysis:**

- Plot the distribution of Duration using a histogram.
- Analyze how the overall Conversion\_Rate has changed over Date for each Company using a line chart.
- Examine the trend of Engagement\_Score over Date with a line chart.

### **Geographic Analysis:**

- Determine which location has the highest Acquisition\_Cost using a bar chart.
- Visualize the Conversion\_Rate by different Location, categorized by Target\_Audience, using a bar chart.
- Illustrate the proportion of ROI by Location using a pie chart.