

Infosys Chatbot: A Streamlit-Based Interactive Q&A Application

- OVERVIEW:

This code provides an Infosys chatbot application using Streamlit, a Python framework for building web applications.

- Importing the Streamlit Library

The streamlit library is imported as st, which is used to build the user interface of the chatbot.

```
import streamlit as st
```

- Knowledge Base

- This dictionary, `infosys_data`, holds questions as keys and their respective answers as values.
- It serves as the knowledge base that the chatbot references to provide responses.

```
infosys_data = {  
    "what is infosys": "Infosys is a global leader in consulting, technology, outsourcing, and next-generation",  
    "when was infosys founded": "Infosys was founded on July 2, 1981.",  
    "who is the ceo of infosys": "As of the latest information, the CEO of Infosys is Salil Parekh.",  
    "what services does infosys offer": "Infosys offers services in areas such as cloud, data and analytics,",  
    "where is infosys headquartered": "Infosys is headquartered in Bangalore, India.",  
    "infosys revenue": "Infosys reported annual revenue of over $16 billion USD for the financial year 2022-23",  
    "infosys recent news": "Infosys has been focusing on expanding its digital services and recently made significant",  
    "infosys achievements": "Infosys has received numerous awards for its innovation in digital transformation",  
    "infosys clients": "Infosys works with clients in various sectors including finance, healthcare, manufactur",  
}
```

- Enhanced Response Matching Function

- Input Processing: The `user_input` is standardized by converting it to lowercase and removing extra spaces.
- Matching Logic: The function iterates over `infosys_data` to check if any key matches a part of `user_input`. If a match is found, it returns the corresponding answer.
- Fallback Responses: If there's no exact match, it provides a broader response about Infosys. If "achievements" or "infosys" is mentioned, it returns relevant information.
- Default Response: If no keywords match, it provides a generic prompt asking the user to rephrase or specify their question.

```
# Enhanced response matching function
def get_infosys_response(user_input):
    # Standardize the user input
    user_input = user_input.lower().strip()

    # Attempt to find an exact or close match for the question
    for key in infosys_data:
        if key in user_input:
            return infosys_data[key]

    # Try to give a broader response if there's no exact match
    if "infosys" in user_input:
        return "Infosys is a globally recognized leader in technology, digital transformation, and cloud solutions."
    if "achievements" in user_input:
        return "Infosys has received numerous awards for its innovation in digital transformation and cloud solutions."

    # Default response if no match is found
    return "I'm here to help with Infosys-related questions. Could you please clarify or ask about a specific topic?"
```

- Streamlit App Layout

Title and Prompt: Sets the title for the chatbot and provides instructions for the user to type their question.

```
# Streamlit app layout
st.title("Infosys Chatbot")
st.write("Ask me anything about Infosys! Type your question below and press Enter.")
```

- Conversation History in Session State

Session State Setup: Initializes an empty list in `st.session_state` to store conversation history if it doesn't exist yet. This helps maintain chat history during the session.

```
# Store conversation history in session state
if "history" not in st.session_state:
    st.session_state.history = []
```

- Displaying Conversation History

Chat History Display: Iterates through `st.session_state.history` to display each question-response pair, allowing users to see past interactions.

```
# Display chat history
for i, (user, bot) in enumerate(st.session_state.history):
    st.write(f"You: {user}")
    st.write(f"Chatbot: {bot}")
```

- User Input Text Box

Text Input Field: A `st.text_input` field allows users to type in their questions. It's stored in the `user_input` variable.

```
# User input text box
user_input = st.text_input("You:", "")
```

- Processing User Input and Responding

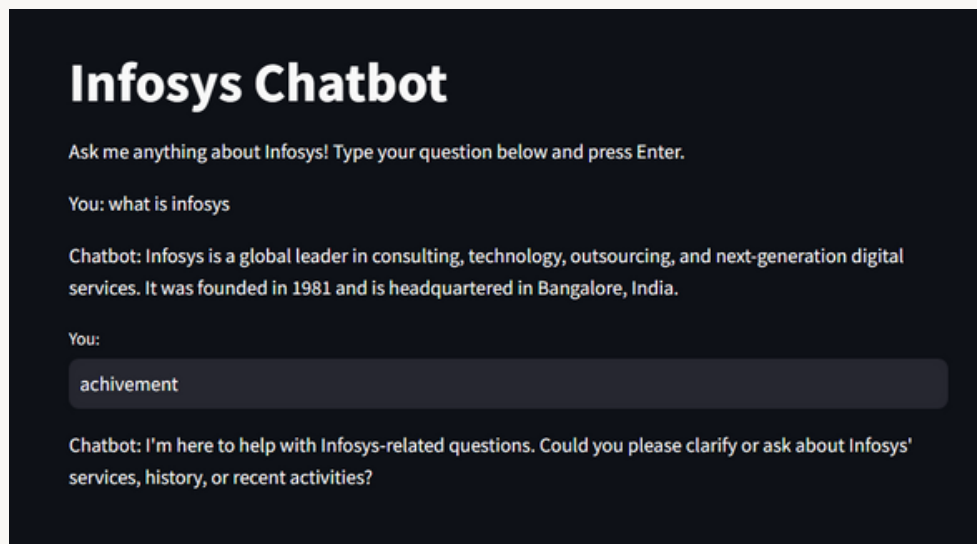
- Response Generation: When the user provides input, `get_infosys_response` is called to generate a response.
- Updating History: The interaction (user question and bot response) is appended to `st.session_state.history`.
- Display Response: The chatbot response is displayed on the screen.

```
# Process user input
if user_input:
    # Get chatbot response
    response = get_infosys_response(user_input)

    # Append the current interaction to the session history
    st.session_state.history.append((user_input, response))

    # Display the chatbot response
    st.write("Chatbot:", response)
```

- streamlit interface



The screenshot shows a Streamlit web application titled "Infosys Chatbot". It has a dark background with white text. The title is in a large, bold font. Below the title, there is a prompt: "Ask me anything about Infosys! Type your question below and press Enter." The user's input "You: what is infosys" is displayed. The chatbot's response follows: "Chatbot: Infosys is a global leader in consulting, technology, outsourcing, and next-generation digital services. It was founded in 1981 and is headquartered in Bangalore, India." Below this, the user's next input "You: achivement" is shown in a text box. The chatbot's final response is: "Chatbot: I'm here to help with Infosys-related questions. Could you please clarify or ask about Infosys' services, history, or recent activities?"

- conclusion

- In conclusion, this Streamlit-based Infosys chatbot provides an efficient and user-friendly solution for accessing information about Infosys. By leveraging a simple keyword-based knowledge base, the chatbot responds to user queries with relevant and specific answers, offering quick insights into Infosys's history, services, leadership, and achievements. The application is designed to simulate a conversational experience, where users can interact naturally and view a continuous history of their questions and responses.