

Vignesh Kannan

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Career Objective

To work in an organization, where I can apply my skills and innovative thoughts towards my growth and of the organization.

Technical Skills

- Core Java - OOPs, Design Patterns, Data Structure & Algorithms, Multithreading
- JDBC - Connection Setups, Drivers & architecture
- SQL - CRUD Operations , SQL Sub-queries, Predefined Functions, Normalization.
- JavaScript - JSON, DOM, events, functions, JQuery
- HTML, CSS, JSP - Tables and Forms
- Version Control - Git and Github
- Servers - Apache TOMCAT 9.0

Software Exposure:

- JDK 1.8 - Java
- Eclipse 2022-12
- Visual Studio Code
- RDBMS - MySQL

Professional Experience

Zoho Corporation Pvt. Ltd— *Incubation Mentee*

Sep 2022 - Till Date

- Got Trained as a Java FullStack Developer and done Several Console Applications like Ticket Reservation systems, Bank Management etc.. & games like Ball Bricks, Snake & Ladder, Maze Games
- Supported in SDLC & Working on Dynamic Web Project titled “Hospital Management System”, integrating REST API’s & Strut FrameWork

Amazon Development Center India Pvt. Ltd — Senior Catalog Associate

June 2022 - July 2022

- Handled the day-to-day volumes of the assigned tasks and ensured the given SLAs (Service Level Agreement) as per quality standards. Have taken data-driven Strategic measures to enable seamless business operations.
- Communicated with vendors/buyers/Customer Service/Fulfillment Center & received/analyzed/inspected the query from Customer Service/Fulfillment Center and ensured them resolved properly

VDart BPM, Trichy, Tamilnadu — Process Lead & SME

May 2019 - Jan 2021

- Automated Major processes by deriving detailed SOPs and brought down the resource requirement to 40% & cost cut down by 50%.
- Collaborated with our cross functions to address technological needs of the customers, Recommended & established cloud storage of data to reduce latency during data transfer between service providers & the clients, increased productivity by 300%.
- Developed and led an inspiring team, built a strong culture within the team through proactive mentoring to deliver services to multiple clients simultaneously.
- Lead a team to acquire clients & increased revenue by 10% within 2 quarters.

VDart BPM, Trichy, Tamilnadu — BPM Associate

May 2018 - May 2019

- Responsible for training & coaching colleague to deliver services appropriate to the client's requirement
- Learnt & Front ended the project within 6 first months.
- Conducted research & collection of relevant info and knowledge from internal resources and provided value addition to peers, team and to the clients.
- Developed & structured the new resource hire training materials.

Education

Bishop Heber College, Trichy, Tamil Nadu

1. May 2017 - M.sc (Actuarial science) - 71.05 %
2. May 2015 - B.sc (Actuarial science) - 73.25 %

Certifications

1. **Diploma in RPA - UI Path**
2. BBC - Certified, Effective Communication in English

IT Forte

1. Windows - Office 365, Google Workspace, MS Office Packages
2. Statistical Tools - SAS , SPSS , MS Excel
3. RPA tools - UI path, Automation Anywhere

Professional Skills

- Problem-Solving
- Decision Making
- Clear, Effective Communication
- Project & Team Management
- Ability to Delegate

Personal Details

Area of Interest: Programming & Development

Date of Birth : 21-Oct-1994

Language : English, Tamil , Hindi (Read, Write, Speak)

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Ariyalur (D.T), Tamil Nadu. 621704.

References

1. Mohanasundaram Rajamani - AGM - HR, VDart Inc - +91 97904 26122 –
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2. Stalin Adaikalam - Assistant Manager, VDart Inc - +91 99432 90713 –
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3. Nibila Varshini - Lead Mentor, Zoho Corp. - +91 73395 48734 -
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