OMB Approval: 1205-0451 Expiration Date: 02/28/2022

## ETA Form 9089



## U.S. Department of Labor

Please read and review the filing instructions before completing this form. A copy of the instructions can be found at <a href="http://www.foreignlaborcert.doleta.gov/pdf/9089inst.pdf">http://www.foreignlaborcert.doleta.gov/pdf/9089inst.pdf</a>

Employing or continuing to employ an alien unauthorized to work in the United States is illegal and may subject the employer to criminal prosecution, civil money penalties, or both.

A. Refiling Instructions							
Are you seeking to utilize the filing     Application for Alien Employment 0			tted		Yes	~	No
1-A. If Yes, enter the previous filing date							
1-B. Indicate the previous SWA or local originally filed:	office case number (	OR if not ava	ilable, speci	fy state	e where cas	se was	
B. Schedule A or Sheepherder Informat	ion						
1. Is this application in support of a S	chedule A or Shee	pherder Oc	cupation?		Yes	~	No
If Yes, do NOT send this application to the Sheepherder Occupations must be sent d							
C. Employer Information (Headquarters	or Main Office)						
1. Employer's name	DDA Great Dat	a Great on	<b>-</b>				
Nimble Data Technologies  2. Address 1	DBA Crest Dat	a system	S				
2107 N. First St., Suite	205						
Address 2							
3. City	State/Province		Country			Postal	code
San Jose	CA	UNITED	STATES C	F AM	ERICA	9513	1
4. Phone number		Ex	tension				
4088813048 5. Number of employees		6	Year commo	ancad	hueinaee		
14		0.	2014	Cricca	Dusiness		
7. FEIN( Federal Employer Identification 471398322	Number)	8.	NAICS Cod 541511	le			
9. Is the employer a closely held corporat the alien has an ownership interest, o owners, stockholders, partners, corpo	r is there a familial r	elationship t	orship in who		Yes	<b>v</b>	No
D. Employer Contact Information (This	saction must be fil	led out Thi	is information	on mu	et ha diffai	ent from	n tha
	t or attorney infor				or be unici	CHE HOI	
Contact's last name		First name			Middle i	nitial	
Shah	A	nant					
2. Address 1 2107 N. First St., Suite	205						
Address 2	205						
3. City	State/Province		Country			Postal	code
San Jose	CA	UNITE	D STATES	OF Z	AMERICA	9513	
4. Phone number 4088813048			tension				
5. E-mail address							
anant.shah@crestdatasys.co	om						

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## U.S. Department of Labor

## E. Agent or Attorney Information (If applicable)

Agent or attorney's last nam     Gotcher	е	Firs Daniell	t name		Middle initial
2. Firm name		Danieli			Н
Global Immigration	Partners, In	.c.			
3. Firm EIN 264750036		4. Phone num 818914648		extension	
5. Address 1					
30300 Agoura Road,	Suite B100				
Address 2					
6. City Agoura Hills	State/Province CA		Count	ry OF AMERICA	Postal code 91301
7. E-mail address					
perm@gip-us.com					
F. Ducyciling Mana Informatio	- /id-d b	the Ctete Ment	rforms Amonoral		
F. Prevailing Wage Informatio			force Agency)		
Prevailing wage tracking null P10020302889952	nber (if applicable)		2. SOC/O*N 15-113	NET(OES) code	
3. Occupation Title			4.	Skill Level	
Software Developers 5. Prevailing wage	Per: (Choose o			Level IV	
\$ 170,872.00	`	Week	Di Waakk	Month	Year
6. Prevailing wage source (Che	Hour	vveek	Bi-Weekly	IVIOITIII	T Teal
		andusted Cumic	v DBA	SCA	Other
		onducted Surve	у Ш ОБА		Other
6-A. If Other is indicated in que	stion 6, specify:				
7. Determination date		8	. Expiration date		
03/25/2021			06/30/2021		
G. Wage Offer Information					
1. Offered wage					
1 -	ptional) F	Per: (Choose o	¬' —		
\$ 170,872.00 \$	L	Hour	_ Week E	Bi-Weekly	Month Year
H. Job Opportunity Informatio	n (Where work wil	II be performed	I)		
Primary worksite (where wo		d) address 1			
2107 N First St., S	uite 205				
Address 2					
2. City			State		al code
SAN JOSE			CA	951	L31
3. Job title DevOps Engineer					
4. Education: minimum level re	quired:				
None High School	Associate'			er's Docto	orate Other
4-A. If Other is indicated in que	stion 4, specify the	education requ	ired:		
4-B. Major field of study See H.14 for details					
5. Is Yes ✓ No	<del>isvayapaantaininty</del> ktiv	5-A. If	Yes, number of r	nonths of training	required:

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## U.S. Department of Labor

## H. Job Opportunity Information Continued

5-B. Indicate the field of training:
6. Is experience in the job offered required for the job? 6-A. If Yes, number of months experience required:
Yes No 60
7. Is there an alternate field of study that is acceptable?
7-A. If Yes, specify the major field of study: See H.14 for details
8. Is there an alternate combination of education and experience that is acceptable?  Yes  No
8-A. If Yes, specify the alternate level of education required:
None High School Associate's Bachelor's Master's Doctorate Other
8-B. If Other is indicated in question 8-A, indicate the alternate level of education required:
8-C. If applicable, indicate the number of years experience acceptable in question 8:
9. Is a foreign educational equivalent acceptable?  Yes  No
10. Is experience in an alternate occupation acceptable?  10-A. If Yes, number of months experience in alternate occupation required:
Yes No 60
10-B. Identify the job title of the acceptable alternate occupation:
Please see H.14 for details
11. Job duties – If submitting by mail, add attachment if necessary. Job duties description must begin in this space.
See Attachment
12. Are the job opportunity's requirements normal for the occupation?  ✓ Yes No
If the answer to this question is No, the employer must be prepared to
provide documentation demonstrating that the job requirements are supported by business necessity.
13. Is knowledge of a foreign language required to perform the job duties?
If the answer to this question is Yes, the employer must be prepared to
provide documentation demonstrating that the language requirements
<ul> <li>are supported by business necessity.</li> <li>Specific skills or other requirements – If submitting by mail, add attachment if necessary. Skills description must</li> </ul>
begin in this space.  See Attachment
See Attachment

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## Application for Permanent Employment Certification



## H. Job Opportunity Information Continued

The dots opportunity information dominated	
15. Does this application involve a job opportunity that includes a combination of occupations?	Yes V No
16. Is the position identified in this application being offered to the alien identified in Section J?	Yes No
17. Does the job require the alien to live on the employer's premises?	Yes V No
18. Is the application for a live-in household domestic service worker?	Yes V No
18-A. If Yes, have the employer and the alien executed the required employment contract and has the employer provided a copy of the contract to the alien?	Yes No NA
I. Recruitment Information	
a. Occupation Type – All must complete this section.	
Is this application for a <b>professional occupation</b> , other than a college or university teacher? Professional occupations are those for which a bachelor's degree (or equivalent) is normally required.	Yes No
2. Is this application for a college or university teacher?  If Yes, complete questions 2-A and 2-B below.	Yes No
2-A. Did you select the candidate using a competitive recruitment and selection process?	Yes No
2-B. Did you use the basic recruitment process for professional occupations?	Yes No
<ul> <li>b. Special Recruitment and Documentation Procedures for College and University Complete only if the answer to question I.a.2-A is Yes.</li> <li>3. Date alien selected:</li> </ul>	ny reachers –
4. Name and date of national professional journal in which advertisement was placed	d:
5. Specify additional recruitment information in this space. Add an attachment if neo	essary.
c. Professional/Non-Professional Information – Complete this section unless yo I.a.2-A is YES.	•
6. Start date for the SWA job order 7. End date for the SW 04/22/2021 05/25/2021	/A job order
8. Is there a Sunday edition of the newspaper in the area of intended employment?	✓ Yes No
9. Name of newspaper (of general circulation) in which the first advertisement was p  The Mercury News	laced:
10. Date of first advertisement identified in question 9: 05/16/2021	
11. Name of newspaper or professional journal (if applicable) in which second adver	tisement was placed:
The Mercury News	Newspaper Journal

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### I. Recruitment Information Continued

12.	Date of second newspaper advertisement or date of publication of journal identified in question 11:
	05/23/2021

d. Professional Recruitment Information – Complete if to	he answer to question l.a.1 is YES or if the answer to
I.a.2-B is YES.	Complete at least 3 of the items.

13. Dates advertised at job fair	14. Dates of on-campus recruiting
From: To:	From: To:
15. Dates posted on employer web site	16. Dates advertised with trade or professional organization
From: 06/08/2021 To: 07/08/2021	From: To:
17. Dates listed with job search web site	18. Dates listed with private employment firm
From: 04/21/2021 To: 05/10/2021	From: To:
19. Dates advertised with employee referral program	20. Dates advertised with campus placement office
From: 06/08/2021 To: 06/22/2021	From: To:
21. Dates advertised with local or ethnic newspaper	22. Dates advertised with radio or TV ads
From: To:	From: To:

### e. General Information - All must complete this section.

23. Has the employer received payment of any kind for the submission of this application?	Yes V No
23-A. If Yes, describe details of the payment including the amount, date and purpose	e of the payment :
24. Has the bargaining representative for workers in the occupation in which the alien will be employed been provided with notice of this filing at least 30 days but not more than 180 days before the date the application is filed?	Yes No NA
25. If there is no bargaining representative, has a notice of this filing been posted for 10 business days in a conspicuous location at the place of employment, ending at least 30 days before but not more than 180 days before the date the application is filed?	Yes No NA
26. Has the employer had a layoff in the area of intended employment in the occupation involved in this application or in a related occupation within the six months immediately preceding the filing of this application?	Yes ✔ No
26-A. If Yes, were the laid off U.S. workers notified and considered for the job opportunity for which certification is sought?	Yes No NA

# J. Alien Information (This section must be filled out. This information must be different from the agent or attorney information listed in Section E).

1.	Alien's last name	First name	Full middle name
	RAWLANI	RAHUL GIRDHARILAL	
2.	Current address 1		
	444 SARATOGA AVE., APT 6A		
	Address 2		
3.	City State/Province	Country	Postal code
	SÁNTA CLARA CA	UNITED STATES OF AMERICA	95050
4.	Phone number of current residence		
5.	Country of citizenship	6. Country of birth	
	INDIA	INDIA	
7.	Alien's date of birth	<ol><li>Class of admiss</li></ol>	ion
	12/28/1986	H-1B	
9.	Alien registration number (A#)	10. Alien admission	
		550272883 <i>F</i>	12
11	· Education: highest level achieved as r	equired by the requested job opportur	nity:
	None High School A	ssociate's Bachelor's M	aster's Doctorate Other

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#### J. Alien Information Continued

11-A. If Othe	r indicated in question 11, spe	cify					
<ol><li>Specify r</li></ol>	najor field(s) of study						
INFORI	MATION TECH (US EQU:	BACHELOR'S IN (	COMPUTER	INFORMAT	ION	SYSTEMS)	)
<ol><li>Year rele</li></ol>	vant education completed						
2008	·						
14. Institutio	n where relevant education spe	ecified in question 11 v	vas received				
	PATEL UNIVERSITY	'					
15. Address	1 of conferring institution						
	AZAAR, VALLABH VIDYA	NAGAR					
Address	•						
7 taa 1000	_						
16. City		State/Province		Country		Po:	stal code
ANAND		GUJARAT	INDIA	,		38	8120
17. Did the a	lien complete the training requ	ired for the requested	iob opportun	itv.			
	ated in question H.5?		,	3,	Yes	No	✔   NA
					_		
18 Does the	alien have the experience as	required for the reques	sted inh				
	nity indicated in question H.6?	required for the reques	sted job		Yes	<b>✓</b> No	□ NA
орроги	ity indicated in question 11.0:				7 .03	L INO	
19. Does the	alien possess the alternate co	mbination of education	n and experi	ence	_		
as indica	ated in question H.8?		·		Yes	No	<b>✓</b> NA
	·						
	alien have the experience in a	in alternate occupatior	n specified in	·  —	٦	<b>—</b> ъ.	
questior	H.10?			•	Yes	No	NA
21. Did the a	llien gain any of the qualifying	experience with the en	nployer in a		_		
position	substantially comparable to the	job opportunity requi	ested?		Yes	✓ No	l Ina
	<del></del>	·		<u> </u>			
	mployer pay for any of the alie			_   —	٦		
necessa	ry to satisfy any of the employ	er's job requirements f	or this position	on?	Yes	<b>V</b> No	
23 Is the ali	en currently employed by the p	etitionina employer?					
20. 13 tile all	in carreinty employed by the p	cuttoring cripicyer:		- I	Yes	□ No	
					<u>」.。。</u>	<u> </u>	

## K. Alien Work Experience

List all jobs the alien has held during the past 3 years. Also list any other experience that qualifies the alien for the job opportunity for which the employer is seeking certification.

### a. Job 1

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1.	Employer name Nimble Data Techn	ologies Inc. DBA Crest	Data Systems	
2.	Address 1	_		
	2107 N First St.,	Suite 205		
	Address 2			
3.	City	State/Province	Country	Postal code
	SAN JOSE	CA	UNITED STATES OF AMER	ICA 95131
4.	Type of business		5. Job title	
	Custom Comp Prog	Services	DevOps Engi	neer
6.	Start date 06/14/2019	7. End date	8. Number of hours v	worked per week
	00/14/2019		40	

Job 1 continued on next page

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## U.S. Department of Labor

## K. Alien Work Experience Continued

9. Job details (duties performed, use of tools, machines, equipment, skills, qualifications, certifications, licenses, etc. Include the phone number of the employer and the name of the alien's supervisor.)
See Attachment

### b. Job 2

D. JOD 2			
Employer name			
CREST DATA SYSTEMS PVT LT	D		
2. Address 1	_		
1st Floor, Bhaskar House,	S.G. Road		
Address 2			
3. City	State/Province	Country	Postal code
Ahmedabad	Gujarat INDI	A	380051
4. Type of business		<ol><li>Job title</li></ol>	
COMP SW DEVELOPMENT - IT		Tech Lead	
6. Start date	7. End date	<ol><li>Number of hours w</li></ol>	orked per week
04/01/2016	06/14/2019	40	
9. Job details (duties performed, use of to			ons, licenses, etc.
Include the phone number of the employe	r and the name of the alien	s supervisor.)	
See Attachment			
See Accacimient			

### c. Job 3

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Employer name					
CIMCON Software (I	ndia) Pvt. Ltd.				
2. Address 1					
801-802, SAKAR IV,	Ellisbridge				
Address 2					
3. City	State/Province		Country	Postal code	
Ahmedabad	Gujrat	INDIA	•	380006	
Type of business			<ol><li>Job title</li></ol>		
Software Services			Implementa	tion & Support E	
6. Start date	7. End date		Number of hours worked per week		
08/16/2010	11/30/2012		40		

Job 3 continued on next page

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K.	Alien	Work	Experience	Continued
----	-------	------	------------	-----------

9. Job details (duties performed, use of tools, machine Include the phone number of the employer and the na			ns, certifications	s, lice	nses, etc.
See Attachment					
L. Alien Declaration					
I declare under penalty of perjury that Sections J an					
false information in the preparation of this form and any					
a federal offense punishable by a fine or imprisonment of penalties apply as well to fraud or misuse of ETA immig					
under 18 U.S.C. §§ 1546 and 1621.	ration accuments an	a to perjury	with respect to	Sucii	aocamento
	act Lintand to account	the position	offered in Sect	ion U	of this
In addition, I <b>further declare</b> under penalty of perjury that application if a labor certification is approved and I am g					
application.	grantou a vioa or arr c	aujuotimom e	n claide bacca	511 (111	•
	ivat mana				
	irst name IUL  GIRDHARILAI		Full middle nam	ie	
2. Signature	Date signed				
Ğ	· ·				
Note – The signature and date signed do not have to be filled					
processing, but must be complete when submitting by mail.				ing ce	rtification
MUST be signed immediately upon receipt from DOL before	it can be submitted to c	JSCIS IOI IIIIa	ii processing.		
M. Declaration of Preparer					
2 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -					
1. Was the application completed by the employer	r?		l Yes		No
If No, you must complete this section.			162		INO
				_	
hereby certify that I have prepared this application	at the direct reques	t of the em	ployer listed in	Sec	tion C and
that to the best of my knowledge the information con knowingly furnish false information in the preparation of the					
another to do so is a federal offense punishable by a fine					
1001. Other penalties apply as well to fraud or misuse o					
documents under 18 U.S.C. §§ 1546 and 1621.					
2. Preparer's last name	First name		Middle in	itial	
Gotcher	Danielle		H	itiai	
3. Title			<u> </u>		
Attorney					
4. E-mail address					
perm@gip-us.com					
5. Signature	Date signed				

**Note** – The signature and date signed do not have to be filled out when electronically submitting to the Department of Labor for processing, but must be complete when submitting by mail. If the application is submitted electronically, any resulting certification MUST be signed *immediately upon receipt* from DOL before it can be submitted to USCIS for final processing.

ETA Case Number: **A-21213-25512** 

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#### Application for Permanent Employment Certification

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#### N. Employer Declaration

By virtue of my signature below, I HEREBY CERTIFY the following conditions of employment:

- 1. The offered wage equals or exceeds the prevailing wage and I will pay at least the prevailing wage.
- 2. The wage is not based on commissions, bonuses or other incentives, unless I guarantees a wage paid on a weekly, bi-weekly, or monthly basis that equals or exceeds the prevailing wage.
- 3. I have enough funds available to pay the wage or salary offered the alien.
- 4. I will be able to place the alien on the payroll on or before the date of the alien's proposed entrance into the United States.
- The job opportunity does not involve unlawful discrimination by race, creed, color, national origin, age, sex, 5. religion, handicap, or citizenship.
- 6. The job opportunity is not:
  - Vacant because the former occupant is on strike or is being locked out in the course of a labor dispute a. involving a work stoppage; or
  - h. At issue in a labor dispute involving a work stoppage.
- The job opportunity's terms, conditions, and occupational environment are not contrary to Federal, state or local 7.
- The job opportunity has been and is clearly open to any U.S. worker. 8.
- The U.S. workers who applied for the job opportunity were rejected for lawful job-related reasons.
- 10. The job opportunity is for full-time, permanent employment for an employer other than the alien.

I hereby designate the agent or attorney identified in section E (if any) to represent me for the purpose of labor certification and, by virtue of my signature in Block 3 below, I take full responsibility for the accuracy of any representations made by my agent or attorney.

I declare under penalty of perjury that I have read and reviewed this application and that to the best of my knowledge the information contained herein is true and accurate. I understand that to knowingly furnish false information in the preparation of this form and any supplement thereto or to aid, abet, or counsel another to do so is a federal offense punishable by a fine or imprisonment up to five years or both under 18 U.S.C. §§ 2 and 1001. Other penalties apply as well to fraud or misuse of ETA immigration documents and to perjury with respect to such documents under 18 U.S.C. §§ 1546 and 1621.

1. Last name	First name	Middle initial
Shah	Anant	
2. Title		
Technical Lead		
3. Signature	Date signed	

Note - The signature and date signed do not have to be filled out when electronically submitting to the Department of Labor for processing, but must be complete when submitting by mail. If the application is submitted electronically, any resulting certification MUST be signed immediately upon receipt from DOL before it can be submitted to USCIS for final processing.

#### O. U.S. Government Agency Use Only

Pursuant to the provisions of Section 212 (a)(5)(A) of the Immigration and Nationality Act, as amended, I hereby certify that there are not sufficient U.S. workers available and the employment of the above will not adversely affect the wages and working conditions of workers in the U.S. similarly employed.

This Certification is valid from 02/09/2022 to 08/08/2022 02/09/2022 Signature of Certifying Officer Date Signed A-21213-25512 08/24/2021 Case Number Filing Date

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## U.S. Department of Labor

#### P. OMB Information

Paperwork Reduction Act Information Control Number 1205-0451

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number.

Respondent's reply to these reporting requirements is required to obtain the benefits of permanent employment certification (Immigration and Nationality Act, Section 212(a)(5)). Public reporting burden for this collection of information is estimated to average Ghours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to the Division of Foreign Labor Certification \* U.S. Department of Labor \* 200 Constitution Ave. Ó[ ¢ÁFCIOCEÉNW \* Washington, DC \* 20210.

Do NOT send the completed application to this address.

### Q. Privacy Statement Information

In accordance with the Privacy Act of 1974, as amended (5 U.S.C. 552a), you are hereby notified that the information provided herein is protected under the Privacy Act. The Department of Labor (Department or DOL) maintains a System of Records titled Employer Application and Attestation File for Permanent and Temporary Alien Workers (DOL/ETA-7) that includes this record.

Under routine uses for this system of records, case files developed in processing labor certification applications, labor condition applications, or labor attestations may be released as follows: in connection with appeals of denials before the DOL Office of Administrative Law Judges and Federal courts, records may be released to the employers that filed such applications, their representatives, to named alien beneficiaries or their representatives, and to the DOL Office of Administrative Law Judges and Federal courts; and in connection with administering and enforcing immigration laws and regulations, records may be released to such agencies as the DOL Office of Inspector General, Employment Standards Administration, the Department of Homeland Security, and the Department of State.

Further relevant disclosures may be made in accordance with the Privacy Act and under the following circumstances: in connection with federal litigation; for law enforcement purposes; to authorized parent locator persons under Pub. L. 93-647; to an information source or public authority in connection with personnel, security clearance, procurement, or benefit-related matters; to a contractor or their employees, grantees or their employees, consultants, or volunteers who have been engaged to assist the agency in the performance of Federal activities; for Federal debt collection purposes; to the Office of Management and Budget in connection with its legislative review, coordination, and clearance activities; to a Member of Congress or their staff in response to an inquiry of the Congressional office made at the written request of the subject of the record; in connection with records management; and to the news media and the public when a matter under investigation becomes public knowledge, the Solicitor of Labor determines the disclosure is necessary to preserve confidence in the integrity of the Department, or the Solicitor of Labor determines that a legitimate public interest exists in the disclosure of information, unless the Solicitor of Labor determines that disclosure would constitute an unwarranted invasion of personal privacy.

#### H. 11. Job duties

Nimble Data Technologies, Inc. DBA Crest Data Systems in San Jose, CA is a leading provider of custom software solutions in the area of Data Analytics, Cyber Security, DevOps, Cloud, and other Data Center Technologies. We are seeking a DevOps Engineer to lead end to end system management and contribute technically to the Splunk Cloud operations team and customer relationship management to make sure they run smoothly.

Job duties and responsibilities include:

Hands-on troubleshooting of Linux, AWS, DevOps.

Perform architecture scaling with AWS using ELB, ASG, EC2 instances, Route 53, Security Groups, S3, Route53, CodeDeploy, VPC, ETC.

Utilize Automation, Provisioning, and Configuration Management tools such as Ansible and Puppet.

Create runbooks and confluence documents including step-by-step procedure, Root Cause Analysis, and other such documents necessary to deliver sufficient clarity on the work done for the project.

Create and maintain reports (KPIS, project metrics, weekly summary reports, execution trackers, etc.).

Participate actively in scrum calls/daily stand-up meetings and update confluence pages daily.

This position has no direct reports and does not supervise any other employees.

#### H. 14. Specific skills or other requirements

Bachelor's degree or higher in Computer Science, Electrical or Electronic Engineering, Information Technology, Computer Information Systems, Computer Applications, or any related Engineering or IT field of study, plus at least five (5) years of post-degree, progressively responsible experience in any related position(s).

Qualified candidates must also have demonstrable knowledge, experience, skill and proficiency (gained through education or employment) with the following:

```
1.SALESFORCE;
2.JIRA;
3.SERVICENOW;
4.SLACK;
5.JENKINS;
6.SPLUNK and ELK;
7.AWS;
8.GCP;
9.PUPPET;
10.SIX SIGMA.
```

•No travel; No Telecommuting.

#### K. 9. Job 1 - Job Details

As a DevOps Engineer, the job duties are as follows:

- \*Hands-on troubleshooting with Linux, AWS, Splunk, Jenkins, BitBucket, Bamboo, and other such technologies.
- \*Use Automation, Configuration Management, and Provisioning tools (Ansible, Puppet, Chef, Terraform, Vault, etc.).
- \*Use knowledge of Splunk, ServiceNow, IBM QRadar, Cisco ACI, Cisco Tetration, and other such products to customize and implement software.
- \*Manage client expectations from technical and project management perspective.
- \*Collaborate with company's clients for business requirement analysis, system analysis, and setting technical/functional specifications. Translate project requirements into system software solutions for implementation. Understand and utilize key design concepts including latency, scalability, efficiency, performance, reliability, and failover. Investigate system components and applications to ensure seamless integration of new software with existing systems.
- \*As a DevOps Engineer, provide hands-on troubleshooting with Linux, AWS, Splunk, Jenkins, BitBucket, Bamboo, and other such technologies. In addition to these, help customize the customer's IT environment by using Automation, Configuration Management, and Provisioning tools such as Ansible, Puppet, Chef, Terraform, Vault, etc.
  \*Create engineering documents including architecture specifications, design specifications, functional specifications, performance characterization analysis, installation instructions, configuration guides, release notes, and other such documents necessary to deliver sufficient clarity on the work done for the project. Communicate with clients to understand specific system requirements and collaborate with engineers and software developers to select appropriate design solutions to ensure compatibility of new system software applications.
- \*Present technical demos of the software integrations to clients customers and support them with deployment, installation, and configuration. Troubleshoot and resolve issues if and when necessary. Represent the company in industry conferences and trade shows to represent company's solutions. Learn about cutting-edge technologies in the areas of Cloud, DevOps, Security, and Data Analytics domains; take necessary courses and certifications required for the same.

#### K. 9. Job 2 - Job Details

As a Tech Lead, the job duties were as follows:

- $\bullet$  Working as a Technical Lead for Splunk and monitoring applications and deployments ranging from 100 MB/day 15TB/day ingestion.
- Lead a strategic partnership with key customer contacts and a go-to-engineer recognized for creative solutions, professional approach and in time delivery.
- Lead the development activities for SRE team for various up-stream workflows/applications and break/fix support.
- Oversee technical SLA to exceed contract requirements and deliver timely client updates.
- Adept at extracting, transforming, analyzing, and visualizing from diverse areas and enable execs to take informed and strategic data-driven actions.
- Perform clean slate POCs for new tools and help gauge the technical capabilities of the tools on future roll outs and enable ROI after implementations.
- SME for Splunk, Data Analytics, Integrations, Visualizations and seamless execution.
- Support Customer Success, Enablement and Sales team to ensure optimal client delight, renewal and account growth.
- Forecast demand for services based on current trends, growth and project needs; and proactively propose service improvement plans as necessary.
- Establish year-on-year increases in platform adoption of tools/services whilst maintaining 100% renewal across all clients managed.
- Perform RCA of incidents reported.
- Draft Business processes/SOPs to ensure preventive and corrective action.
- Foster team members into leadership roles through individual development plans.
- Splunk Professional service.

To carry out his responsibilities as a Tech Lead, Mr. Rawlani demonstrated knowledge and skills in the following:

- 1. Salesforce
- 2. Jira
- 3. ServiceNow
- 4. Python
- 5. Slack
- 6. Jenkins
- 7. Splunk and ElK
- 8. AWS
- 9. GCP
- 10.Puppet
- 11.Six Sigma

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#### K. 9. Job 3 - Job Details

As an Implementation and Support Engineer, the job duties were as follows:

- •Onsite web application deployments & implementations, mapping business processes, workflow designing, presales, and support for enterprise and desktop applications.
- •Conducting UAT/demos and deployments at customer premises.
- •Information gathering and converting requirements into technical docs of Cimcon SOXXL which comply with Sarbanes Oxley Act & Part 11 CFR compliance tools.
- •Release testing and validation of release notes & documentation.
- •Post installation support to ensure a quick turnaround time for a resolution.
- •Work closely with Sales and POC teams for demos and successful feature release.
- •Solve complex issues via reproduction into test systems and raise defects and triage until successful implementation of bugs into production environments.
- •Flexible to work across 24/7 following Sun model.

To carry out his responsibilities as an Implementation and Support Engineer, Mr. Rawlani demonstrated knowledge and skills in the following:

- 1.Ticket/Incident Management Systems
- 2.DAT
- 3..Net Applications
- 4.SQL Server

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