

PMS aims to qualitatively & empirically assess performance, with the help of the PMS module.

HEPL has our own

module for the process of PMS for 2021-22

- The module translates the PMS process into easy, clear and clean interface covering all steps of the process
- Each employee signs in with Employee ID and an Auto password which needs to be reset at first login
- The Module is designed to be user-friendly. (Please share feedback)
- Process Steps: (1) Self Assessment, (2) Reporting Manager Assessment,
 (3) Reviewer Assessment/Comments (4) HR Comments (5) PMS Panel
 Review & BH Approval (6) Release of Appraisal (7) Discussion
- Discussion post release of appraisal is to summarise Areas of Strengths and Improvements and Plan Development and Career Growth actions

Who is eligible

- All employees who have joined HEPL services on or before 31.12.2021 are eligible to participate in the PMS Cycle 2021-22.
- All employees who joined after 31.12.2021, and are part of HEPL in this cycle, will be part of 2022-23 cycle.

Steps to be followed

- KRA Updation (KRAs should be precise, short, and to the point)
- Employee: Self assessment and Self-Rating (Remarks should be kept to a minimal and accurate)
- Reporting Manager: Assessment and Rating
- Reviewer: Reviewer Remarks
- HR Advisor : HR Remarks
- PMS Panel Review of Ratings & Business Head Approval
- HR Head: Release of Appraisals for Discussion
- Discussion between Employee and Reporting Manager
- Discussion Summary (Includes development remarks)

Ratings -

The ratings are on a scale of 5 and are as below:





EE – Exceeded Expectations



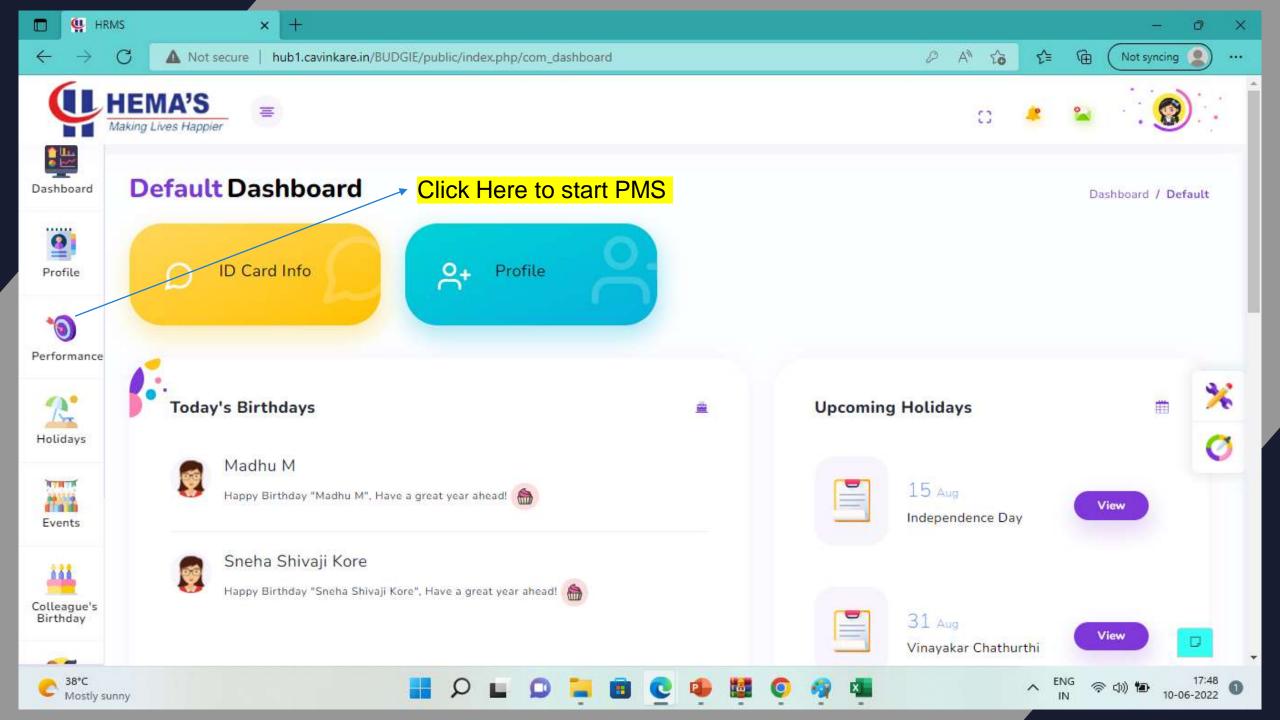
ME – Met Expectations

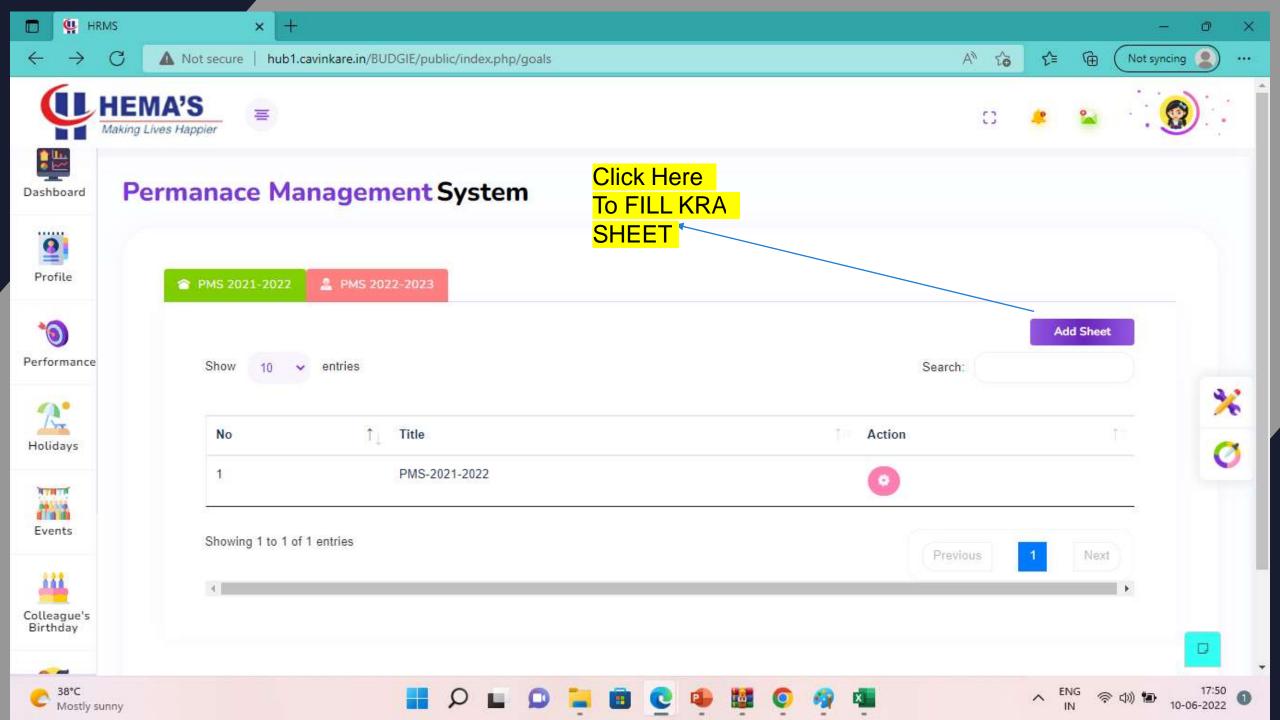


PE – Partially Met Expectations



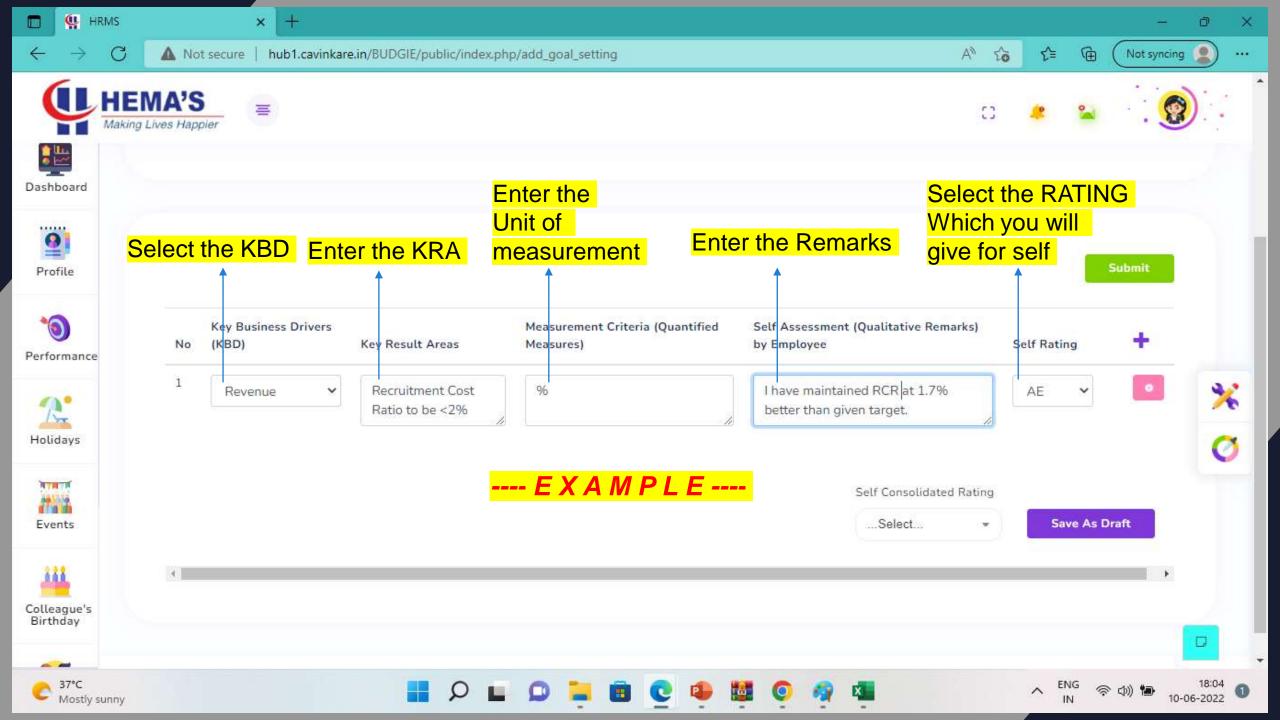
ND – Needs Development

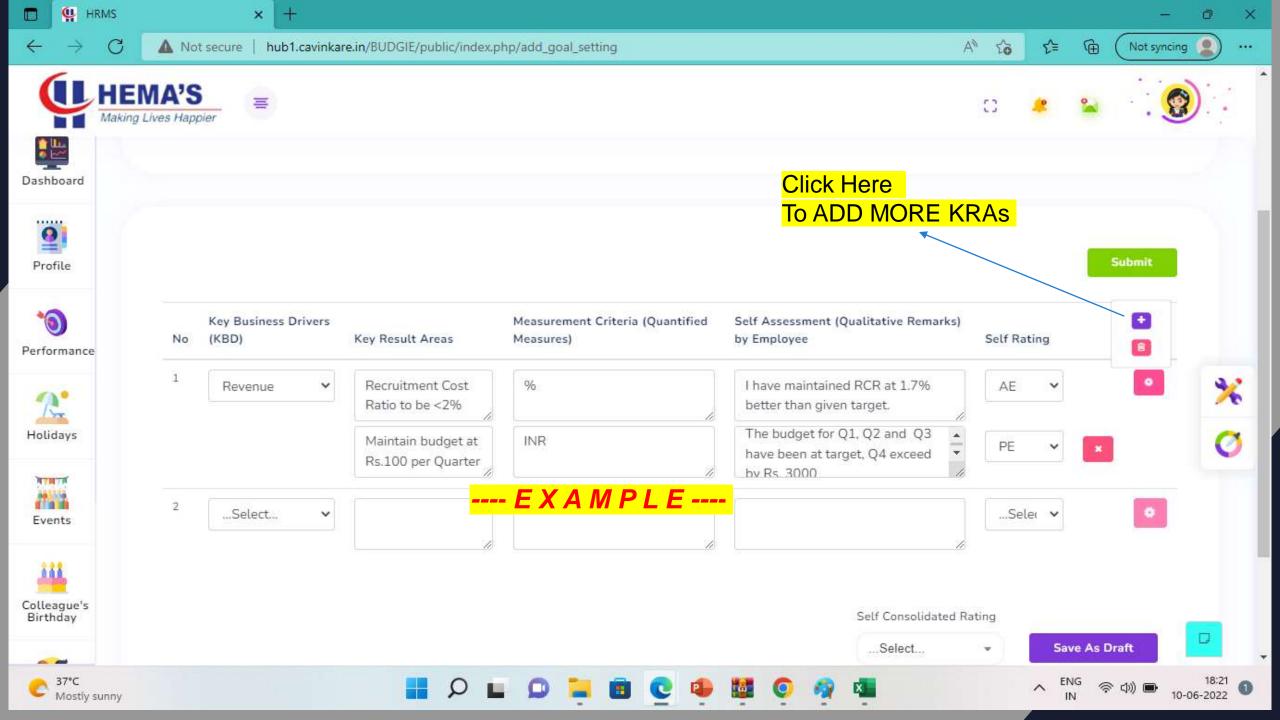


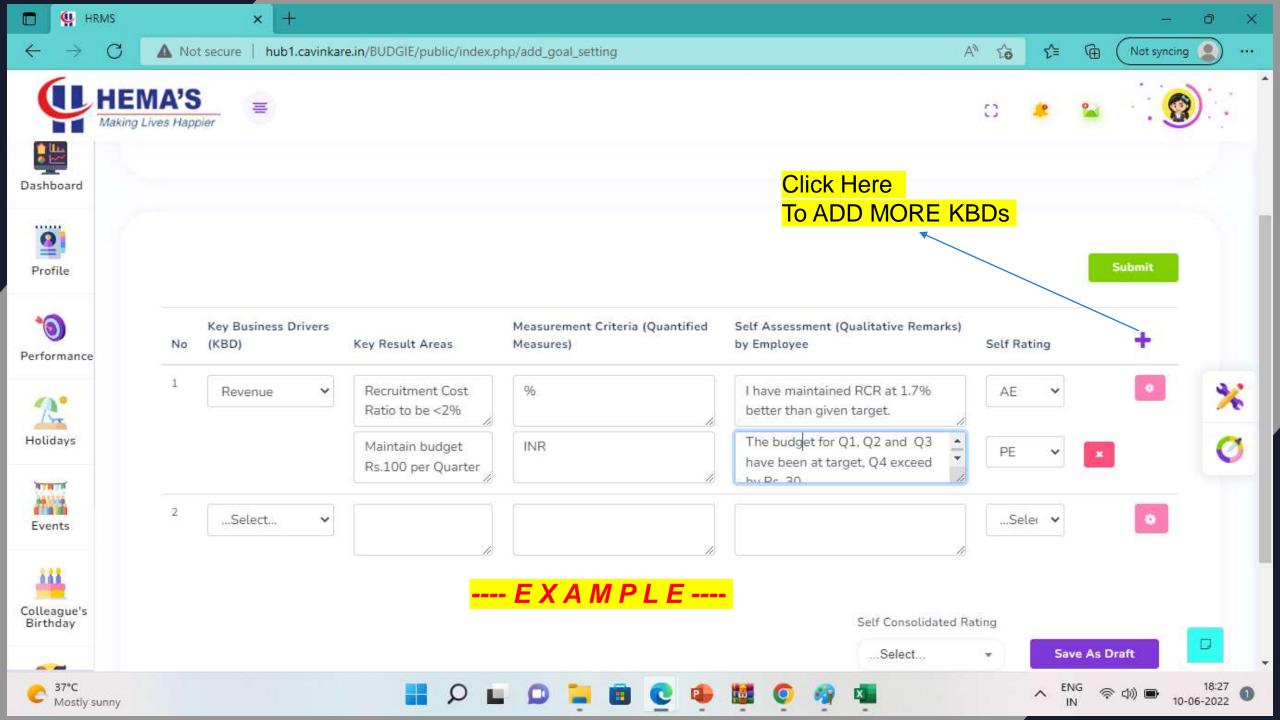


How to Fill KRA – part 1

- There are 5 KEY BUSINESS DRIVERS (KBD), These are Broad Goals of Company for the year
- Minimum 3 KBD are mandatory.
- Visible/Measurable Areas of KBD are KEY RESULT AREAS (KRA)
- Every KBD should have a minimum of 2 KRAs.
- The unit of measure which will quantify performance of each KRA needs to be determined and entered under 'Measurement Criteria'
- Fill in TARGETED units as per KRA in the TARGET box.
- SELF ASSESSMENT: FILL IN self assessment information in points form.
- Give facts and data that support your assertion.
- Employee assesses oneself based on performance and gives a SELF RATING
- CLICK ON SUBMIT to send the Document for REPORTING MANAGER View







Ratings -

The ratings are on a scale of 5 and are as below:



SEE – Significantly Exceeded Expectations



EE – Exceeded Expectations



ME – Met Expectations



PE – Partially Met Expectations



ND – Needs Development

Reporting Manager Assessment

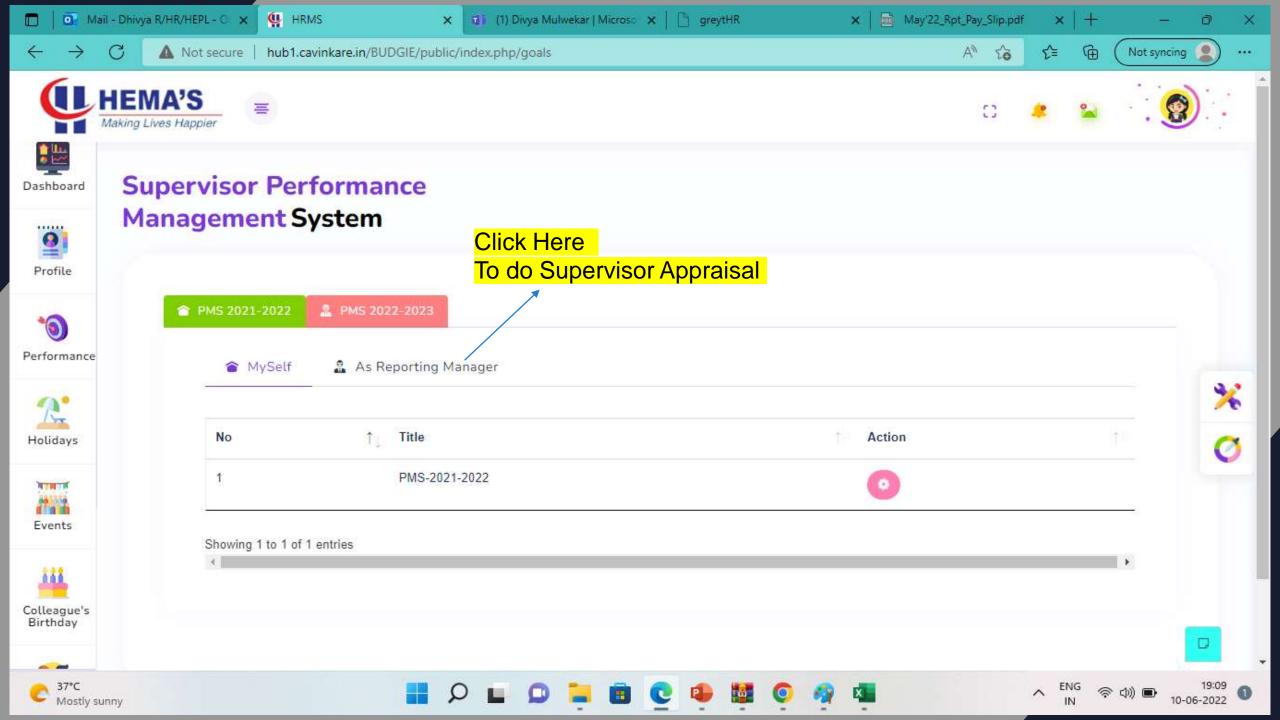
- Reporting Manager Logs in to PERFORMANCE module and choses ROLE as Reporting Manager, all eligible staff who completed self assessment shall reflect as ready for assessment.
- Read the Employees remarks carefully and summarise your assessment.
- Give your Rating as Reporting Manager in the box provided
- SUBMIT FOR Reviewer View

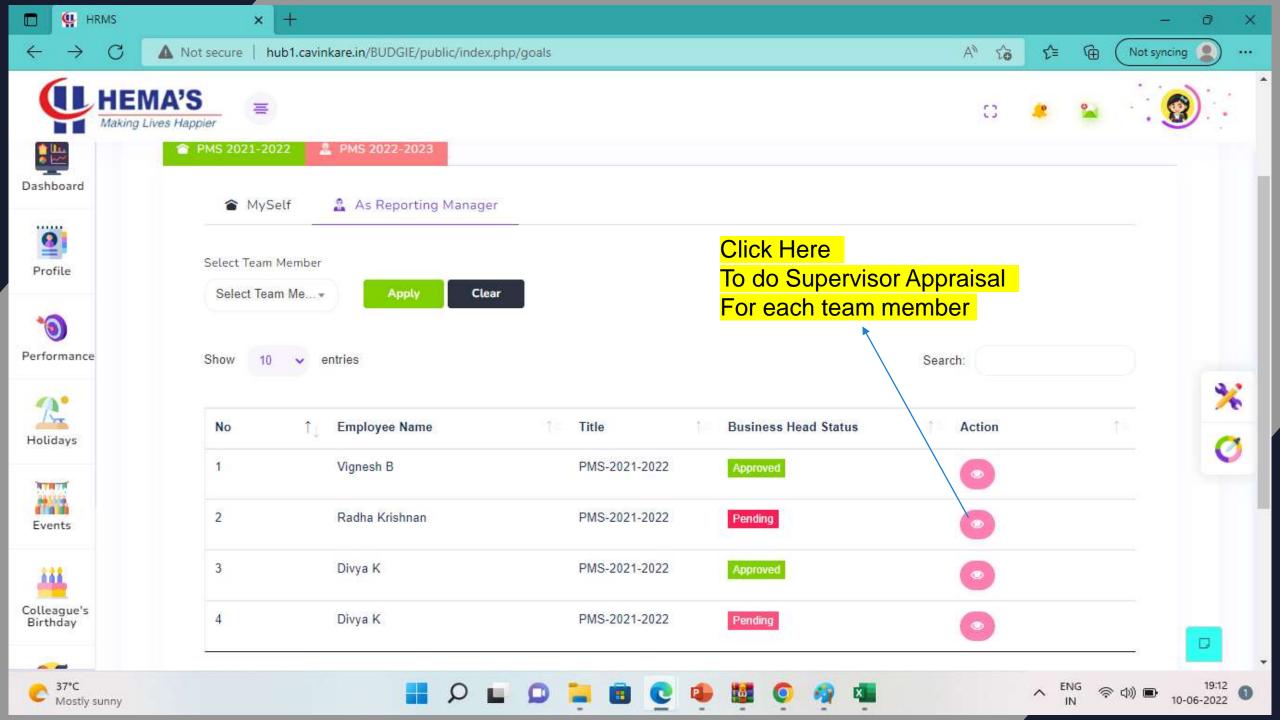
Reviewer Assessment

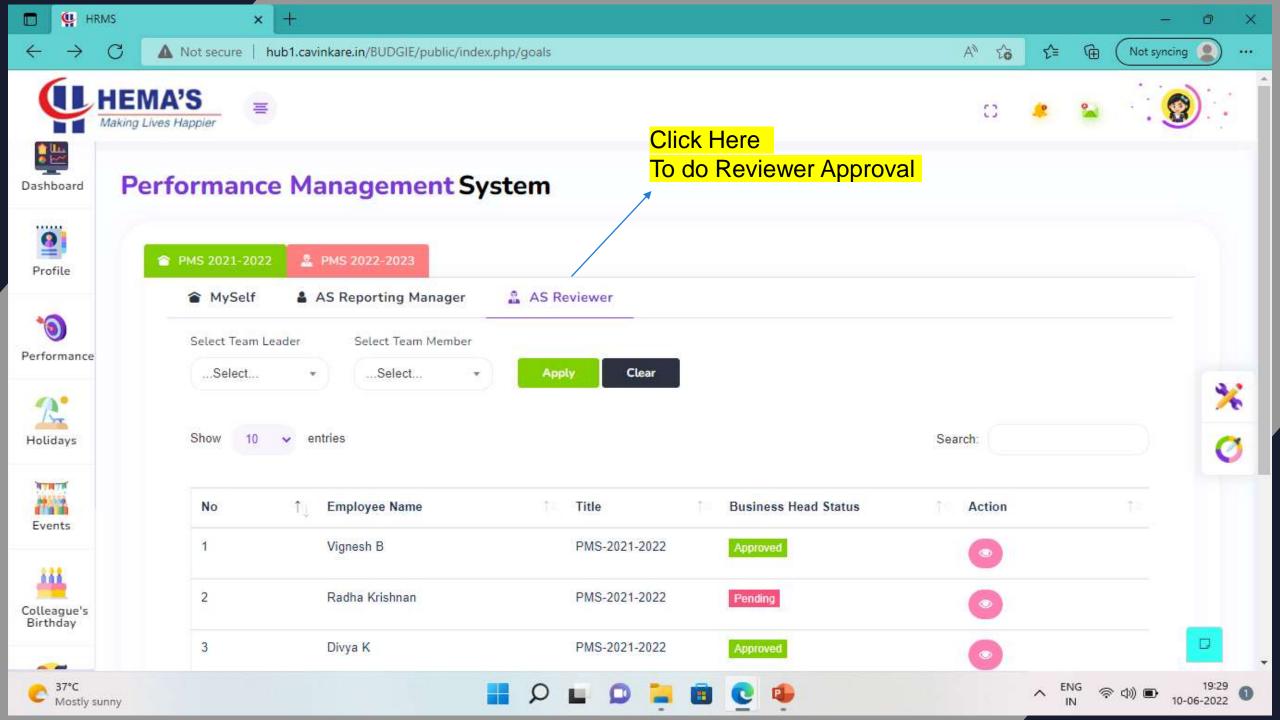
- Reviewer Logs in to PERFORMANCE module and choses ROLE as Reviewer
- All Reports that have completed Reporting Manager Assessment shall reflect as ready for assessment.
- Read the Supervisor Remarks carefully and summarise your assessment in the overall box provided at the bottom of the page
- If you are in agreement with the supervisors remarks, please APPROVE for next steps
- If you have comments to make and revert the appraisal to Supervisor for remarks, please Click on REVERT TO REPORTING MANAGER

For Reporting Managers & Reviewers -

- Reporting Manager needs to take an overview of performance of employees for each KRA and justify the Reporting Manager rating
- Reviewers need to assess Reporting Manager remarks against self rating and self remarks and be satisfied that assessment is appropriate to performance
- It is easy for RECENCY BIAS to creep in: Recent months' performance can shadow shadow the year's performance. Recollect CRITICAL INCIDENTS and verify assessment to make it as much bias free as possible.
- Impartial and Critical assessment is key for TRANSPARENCY AND MERIT BASED CULTURE to reflect in the Performance Management System
- The true success of the PMS rests with a fair assessment and we entrust the Values of HEPL with the Reporting Managers and Reviewers in this process.







LEGEND -

- PMS Performance Management System
- KBD Key Business Drivers
- KRA Key Result Areas
- SEE Significantly Exceeded Expectations
- EE Exceeded Expectations
- ME Met Expectations
- PE Partially Met Expectations
- ND Needs Development
- PIP Performance Improvement Plan