# Description

Chatbot is a program that provides an interaction with the chat services to automate tasks for the humans, Chatbot can provide 24X7 service to user. Chatbot acts like routing agent that can be used to classify user's context in conversation. Chatbots are aided with Natural Language Processing (NLP) which is used to examine the request and draw out some keyword information's based on the keywords that the Chatbot provides, thus the Railway chatbot gives details such as number of seats available each class, source and destination with time. Chatbot also provides word suggestion which can be used to find train name, source and destination name etc.., which aids the user for better conversation.

# Implementation Framework