

# HOSPITAL INFORMATION MANUAL

## MediCare Global Hospital & Research Center

Healing with Excellence, Caring with Compassion

Address:	42 Medical Complex Road, Sector 62, Gurugram, Haryana, India - 122018
Phone:	+91-124-4567890
Emergency:	+91-124-4567999
Email:	info@medicareglobala.com
Website:	<a href="https://www.medicareglobal.com">https://www.medicareglobal.com</a>
Established:	1995
Bed Capacity:	850
OPD Timings:	Monday to Saturday, 7:00 AM - 9:00 PM
Emergency Services:	24/7 available

### ***Accreditations & Certifications***

NABH, JCI, ISO 9001:2015, Green OT Certification

### ***Languages Supported***

Hindi, English, Marathi, Gujarati, Tamil, Telugu

## DEPARTMENTS & SERVICES

### *Medical Departments*

Our hospital provides comprehensive medical care through the following specialized departments:

General Medicine	Cardiology	Neurology
Orthopedics	Gastroenterology	Dermatology
Pediatrics	Psychiatry	Oncology
Gynecology and Obstetrics	Nephrology	Radiology
Dentistry	ENT	Ophthalmology
Pulmonology	Endocrinology	Rheumatology
Urology	Anesthesiology	Emergency Medicine
Pathology	Microbiology	Plastic Surgery
Neurosurgery	Cardiothoracic Surgery	Vascular Surgery
Pediatric Surgery	General Surgery	Laparoscopic Surgery
Physiotherapy	Critical Care Medicine	Pain Management
Palliative Care	Reproductive Medicine	Nuclear Medicine
Interventional Radiology	Medical Genetics	Infectious Diseases
Geriatric Medicine	Sports Medicine	

### *Medical Services & Facilities*

We offer state-of-the-art medical services and diagnostic facilities:

- MRI Scan (1.5T & 3T)
- CT Scan (128-slice)
- PET-CT Scan
- X-Ray (Digital)
- Ultrasound (4D)
- Mammography
- Bone Densitometry
- Dialysis (Hemodialysis & Peritoneal)
- Emergency Room (Level 1 Trauma)
- Blood Bank & Component Separation
- ICU (Adult, Pediatric, Neonatal, Cardiac)
- Ambulance Services (Ground & Air)
- Pharmacy (24/7)
- Physiotherapy
- Vaccination Center

- Health Check-up Packages
  - Teleconsultation
  - Surgery (General, Laparoscopic, Robotic)
  - Catheterization Lab
  - Electrophysiology Lab
- ...and many more specialized services

## HOSPITAL CAPACITY & INFRASTRUCTURE

Facility	Capacity
Total Beds	850
General Ward Beds	400
Private Rooms	200
Deluxe Rooms	80
Suite Rooms	20
ICU Beds	80
NICU Beds	30
CCU Beds	25
Operation Theaters	12
Dialysis Stations	20
Ventilators	50
Ambulances	8
Air Ambulance	1
Parking Spaces	500

# MEDICAL STAFF DIRECTORY

## General Medicine Department

### Dr. Rajesh Kumar Gupta

Qualifications:	MBBS, MD (Internal Medicine)
Experience:	18 years
Specializations:	Diabetes Management, Hypertension, Infectious Diseases
Availability:	Mon, Wed, Fri – 9:00 AM to 1:00 PM
Consultation Fee:	■800
Languages:	Hindi, English

### Dr. Priya Sharma

Qualifications:	MBBS, MD (Internal Medicine), DNB
Experience:	15 years
Specializations:	Geriatric Medicine, Preventive Healthcare, Thyroid Disorders
Availability:	Tue, Thu, Sat – 10:00 AM to 2:00 PM
Consultation Fee:	■750
Languages:	Hindi, English, Marathi

### Dr. Anil Mehta

Qualifications:	MBBS, MD (Internal Medicine), FICP
Experience:	22 years
Specializations:	Obesity Management, Women's Health, Anemia
Availability:	Mon to Fri – 2:00 PM to 6:00 PM
Consultation Fee:	■900
Languages:	Hindi, English, Gujarati

### Dr. Kavita Singh

Qualifications:	MBBS, MD (Internal Medicine), MRCP
Experience:	12 years
Specializations:	Nutritional Disorders, Lifestyle Diseases, Young Adult Medicine
Availability:	Mon, Wed, Fri – 3:00 PM to 7:00 PM
Consultation Fee:	■700
Languages:	Hindi, English, Tamil

### Dr. Suresh Reddy

Qualifications:	MBBS, MD (Internal Medicine), FCGP
Experience:	20 years
Specializations:	Executive Health, Travel Medicine, Immunization
Availability:	Tue, Thu, Sat – 8:00 AM to 12:00 PM
Consultation Fee:	■850
Languages:	Hindi, English, Telugu

## Cardiology Department

### Dr. Amit Malhotra

Qualifications:	MBBS, MD (Medicine), DM (Cardiology)
Experience:	16 years
Specializations:	Interventional Cardiology, Coronary Angioplasty, Heart Failure
Availability:	Mon, Wed, Fri – 10:00 AM to 2:00 PM
Consultation Fee:	■1200
Languages:	Hindi, English

### Dr. Sunita Agarwal

Qualifications:	MBBS, MD, DM (Cardiology), FACC
Experience:	19 years
Specializations:	Pacemaker Implantation, Echocardiography, Preventive Cardiology
Availability:	Tue, Thu, Sat – 11:00 AM to 3:00 PM
Consultation Fee:	■1300
Languages:	Hindi, English, Marathi

### Dr. Vikram Shah

Qualifications:	MBBS, MD, DM (Cardiology), FESC
Experience:	14 years
Specializations:	Cardiac Electrophysiology, Arrhythmia Management, Device Therapy
Availability:	Mon to Fri – 4:00 PM to 7:00 PM
Consultation Fee:	■1100
Languages:	Hindi, English, Gujarati

## Neurology Department

### Dr. Ravi Joshi

Qualifications:	MBBS, MD (Medicine), DM (Neurology)
Experience:	17 years
Specializations:	Stroke, Epilepsy, Movement Disorders
Availability:	Mon, Wed, Fri – 9:00 AM to 1:00 PM
Consultation Fee:	■1100
Languages:	Hindi, English

#### Dr. Neha Kapoor

Qualifications:	MBBS, MD, DM (Neurology), FIAN
Experience:	13 years
Specializations:	Headache, Multiple Sclerosis, Neuropathy
Availability:	Tue, Thu, Sat – 2:00 PM to 6:00 PM
Consultation Fee:	■1000
Languages:	Hindi, English, Tamil

#### Dr. Ashok Verma

Qualifications:	MBBS, MD, DM (Neurology), MRCP
Experience:	21 years
Specializations:	Pediatric Neurology, Neuro-Muscular Disorders, Dementia
Availability:	Mon, Wed, Fri – 3:00 PM to 7:00 PM
Consultation Fee:	■1250
Languages:	Hindi, English, Telugu

### ***Orthopedics Department***

#### Dr. Manoj Tiwari

Qualifications:	MBBS, MS (Orthopedics), MCh
Experience:	18 years
Specializations:	Joint Replacement, Trauma Surgery, Spine Surgery
Availability:	Mon, Wed, Fri – 10:00 AM to 2:00 PM
Consultation Fee:	■1000
Languages:	Hindi, English

#### Dr. Rashika Patel

Qualifications:	MBBS, MS (Orthopedics), Fellowship Sports Medicine
-----------------	----------------------------------------------------

Experience:	12 years
Specializations:	Sports Injuries, Arthroscopy, Pediatric Orthopedics
Availability:	Tue, Thu, Sat – 11:00 AM to 3:00 PM
Consultation Fee:	■900
Languages:	Hindi, English, Gujarati

#### Dr. Sanjay Kulkarni

Qualifications:	MBBS, MS (Orthopedics), DNB
Experience:	16 years
Specializations:	Deformity Correction, Hand Surgery, Foot & Ankle Surgery
Availability:	Mon to Fri – 4:00 PM to 7:00 PM
Consultation Fee:	■950
Languages:	Hindi, English, Marathi

### *Pediatrics Department*

#### Dr. Kavita Sharma

Qualifications:	MBBS, MD (Pediatrics)
Experience:	14 years
Specializations:	General Pediatrics, Child Development, Vaccination
Availability:	Mon to Sat – 9:00 AM to 1:00 PM
Consultation Fee:	■800
Languages:	Hindi, English

#### Dr. Rahul Bansal

Qualifications:	MBBS, MD (Pediatrics), IAP Fellowship
Experience:	11 years
Specializations:	Neonatology, Pediatric Cardiology, Infectious Diseases
Availability:	Tue, Thu, Sat – 2:00 PM to 6:00 PM
Consultation Fee:	■750
Languages:	Hindi, English, Tamil

#### Dr. Meera Iyer

Qualifications:	MBBS, MD (Pediatrics), Fellowship PICU
Experience:	16 years



Specializations:	Pediatric Intensive Care, Respiratory Disorders, Nutrition
Availability:	Mon, Wed, Fri – 3:00 PM to 7:00 PM
Consultation Fee:	■850
Languages:	Hindi, English, Tamil, Telugu

## ***Gynecology and Obstetrics Department***

### **Dr. Sushma Reddy**

Qualifications:	MBBS, MS (Obstetrics & Gynecology)
Experience:	17 years
Specializations:	High Risk Pregnancy, Laparoscopic Surgery, Infertility
Availability:	Mon, Wed, Fri – 10:00 AM to 2:00 PM
Consultation Fee:	■900
Languages:	Hindi, English, Telugu

### **Dr. Pooja Gupta**

Qualifications:	MBBS, MS (ObGyn), Fellowship Reproductive Medicine
Experience:	13 years
Specializations:	IVF, Endoscopy, Menopause Management
Availability:	Tue, Thu, Sat – 11:00 AM to 3:00 PM
Consultation Fee:	■950
Languages:	Hindi, English

### **Dr. Anita Singh**

Qualifications:	MBBS, MS (ObGyn), FRCOG
Experience:	19 years
Specializations:	Maternal Medicine, Gynecologic Oncology, Adolescent Gynecology
Availability:	Mon to Fri – 4:00 PM to 7:00 PM
Consultation Fee:	■1000
Languages:	Hindi, English, Marathi

## ***Gastroenterology Department***

### **Dr. Deepak Chawla**

Qualifications:	MBBS, MD (Medicine), DM (Gastroenterology)
Experience:	15 years

Specializations:	Endoscopy, Liver Diseases, IBD
Availability:	Mon, Wed, Fri – 9:00 AM to 1:00 PM
Consultation Fee:	■1100
Languages:	Hindi, English

#### Dr. Vandana Jain

Qualifications:	MBBS, MD, DM (Gastroenterology), MRCP
Experience:	12 years
Specializations:	ERCP, Pancreatic Disorders, Hepatology
Availability:	Tue, Thu, Sat – 2:00 PM to 6:00 PM
Consultation Fee:	■1050
Languages:	Hindi, English, Gujarati

### ***Dermatology Department***

#### Dr. Shilpa Khurana

Qualifications:	MBBS, MD (Dermatology), DDVL
Experience:	10 years
Specializations:	Cosmetic Dermatology, Acne Treatment, Hair Disorders
Availability:	Mon, Wed, Fri – 11:00 AM to 3:00 PM
Consultation Fee:	■700
Languages:	Hindi, English

#### Dr. Vikash Gupta

Qualifications:	MBBS, MD (Dermatology), Fellowship Dermatosurgery
Experience:	14 years
Specializations:	Psoriasis, Skin Cancer, Laser Therapy
Availability:	Tue, Thu, Sat – 10:00 AM to 2:00 PM
Consultation Fee:	■750
Languages:	Hindi, English, Tamil

### ***ENT Department***

#### Dr. Rajiv Saxena

Qualifications:	MBBS, MS (ENT)
Experience:	16 years

Specializations:	Sinus Surgery, Hearing Loss, Voice Disorders
Availability:	Mon, Wed, Fri – 10:00 AM to 2:00 PM
Consultation Fee:	■800
Languages:	Hindi, English

#### Dr. Sonia Malhotra

Qualifications:	MBBS, MS (ENT), Fellowship Head & Neck Surgery
Experience:	13 years
Specializations:	Thyroid Surgery, Cochlear Implants, Sleep Apnea
Availability:	Tue, Thu, Sat – 2:00 PM to 6:00 PM
Consultation Fee:	■850
Languages:	Hindi, English, Marathi

### *Ophthalmology Department*

#### Dr. Ashish Kumar

Qualifications:	MBBS, MS (Ophthalmology)
Experience:	12 years
Specializations:	Cataract Surgery, Retinal Disorders, Glaucoma
Availability:	Mon, Wed, Fri – 9:00 AM to 1:00 PM
Consultation Fee:	■750
Languages:	Hindi, English

#### Dr. Ritu Sharma

Qualifications:	MBBS, MS (Ophthalmology), Fellowship Cornea
Experience:	15 years
Specializations:	Corneal Transplant, LASIK Surgery, Pediatric Ophthalmology
Availability:	Tue, Thu, Sat – 11:00 AM to 3:00 PM
Consultation Fee:	■800
Languages:	Hindi, English, Telugu

# HOSPITAL POLICIES & PROCEDURES

## Admission Policy

### General Admission Process:

Admission is granted via OPD referral, emergency, or advance booking. Valid photo ID, insurance documents, and advance payment required.

### Required Documents:

- Valid Government Photo ID
- Insurance Card/Policy
- Previous Medical Records
- Address Proof

### Advance Payment Requirements:

General Ward: █5,000 | Private Room: █15,000 | Deluxe Room: █25,000 | Suite: █50,000

### Admission Process Steps:

1. Registration at Admission Counter
2. Document Verification
3. Insurance Pre-authorization (if applicable)
4. Advance Payment
5. Room Assignment
6. Patient Admission

## Discharge Policy

Process:	Discharge happens post-doctor clearance, final bill settlement, and medicine collection. Discharge
Billing Settlement:	All dues must be cleared before discharge. Excess advance refunded within 24 hours.
Discharge Summary:	Comprehensive medical summary including diagnosis, treatment given, medications, and follow-
Follow-up:	Next appointment scheduled as per doctor's recommendation. Emergency contact numbers prov

## Visiting Hours Policy

General Ward:	Daily 4:00 PM to 6:00 PM. Maximum 2 visitors per patient.
Private Rooms:	Daily 10:00 AM to 8:00 PM. Maximum 3 visitors. One attendant allowed overnight.
ICU Visits:	Twice daily - 11:00 AM to 11:15 AM and 4:00 PM to 4:15 PM. Only 1 visitor for 15 minutes.
Pediatric Ward:	Daily 2:00 PM to 7:00 PM. Parents/guardians allowed 24/7.
COVID Ward:	No visitors allowed. Video calls facilitated twice daily.
Special Permissions:	Special visiting permissions for critical patients available on case-by-case basis.

## ***Insurance & Billing Policies***

### **Accepted Insurance Providers:**

Star Health Insurance | HDFC Ergo | ICICI Lombard  
Niva Bupa | Care Health Insurance | Bajaj Allianz  
New India Assurance | United India Insurance | Oriental Insurance  
National Insurance | Max Bupa | Religare Health Insurance  
Future Generali | Cholamandalam MS | Tata AIG  
SBI General Insurance

### **Government Schemes:**

Ayushman Bharat (PM-JAY), CGHS, ECHS, ESI, Railway Medical, State Government Health Schemes, Delhi Govt. Health Scheme, Haryana Health Scheme, Punjab Health Scheme

### **Corporate Tie-ups:**

TCS, Infosys, Wipro, HCL, Tech Mahindra, Cognizant, IBM, Accenture, Capgemini, DXC Technology... and many more

**Cashless Facility:** Available for all empaneled insurance companies. Pre-authorization required for planned admissions.

**Claim Process:** Dedicated insurance desk assists with documentation and claim processing.

## FREQUENTLY ASKED QUESTIONS (FAQs)

### Q1. How to book an appointment?

A1. Visit our website [www.medicareglobal.com](http://www.medicareglobal.com), call +91-124-4567890, or use our mobile app. Walk-ins accepted till 7:00 PM.

### Q2. Do you have emergency services?

A2. Yes, we operate 24/7 emergency with Level 1 Trauma Center, ambulance, air ambulance, and specialized ICU support.

### Q3. Which insurance companies do you accept?

A3. We accept 15+ major insurance providers including Star Health, HDFC Ergo, ICICI Lombard, Niva Bupa, and all government schemes.

### Q4. What are the visiting hours?

A4. General Ward: 4-6 PM (2 visitors) | Private Rooms: 10 AM-8 PM (3 visitors) | ICU: 11-11:15 AM & 4-4:15 PM (1 visitor, 15 min).

### Q5. How to get medical records?

A5. Fill request form at Medical Records Department (Ground Floor) or email [medicalrecords@medicareglobal.com](mailto:medicalrecords@medicareglobal.com) with ID proof.

### Q6. Can I get online consultation?

A6. Yes, teleconsultation available via hospital website and mobile app for all departments.

### Q7. Where is the pharmacy?

A7. 24/7 pharmacy located on Ground Floor near main entrance. Online medicine delivery also available.

### Q8. Do you have ambulance services?

A8. Yes, 8 ground ambulances and 1 air ambulance. Call +91-124-4567999 for emergency ambulance booking.

### Q9. Do you have a blood bank?

A9. Yes, NABH-accredited blood bank with component separation facility operational 24/7.

### Q10. Do you offer health check-up packages?

A10. Yes, 8 comprehensive packages from Basic (■999) to Platinum Executive (■7,999) available.

### Q11. Is parking available?

A11. Yes, 500-vehicle capacity parking with valet service. Parking fee: ■20/hour, ■100/day.

### Q12. Do you provide food for patients?

A12. Yes, 24/7 cafeteria with multi-cuisine options. Special diet as per doctor's prescription.

### Q13. How to register a complaint?

A13. Visit Patient Relations Office (1st Floor), call complaint helpline +91-124-4567800, or email [complaints@medicareglobal.com](mailto:complaints@medicareglobal.com).

### Q14. Do you have wheelchair facility?

A14. Yes, complimentary wheelchairs available at reception. Advance booking for powered wheelchairs.

**Q15. Is WiFi available?**

A15. Free high-speed WiFi throughout hospital. Password available at reception.

**Q16. Do you accept international patients?**

A16. Yes, dedicated International Patient Services with visa assistance, interpreter services, and special packages.

**Q17. What COVID safety measures are in place?**

A17. Mandatory masks, temperature screening, hand sanitization, UV sterilization, HEPA filtration, and separate COVID areas.

**Q18. Do you provide home healthcare?**

A18. Yes, home nursing, physiotherapy, diagnostic services, and telemedicine available through our home healthcare division.

**Q19. Can I pay bills online?**

A19. Yes, online payment available on website and mobile app. UPI, cards, and net banking accepted.

**Q20. Do you have dialysis facility?**

A20. Yes, 20-station dialysis unit with hemodialysis and peritoneal dialysis. Pre-booking required.

**Q21. Is there a pharmacy delivery service?**

A21. Yes, medicine home delivery within 10 km radius. Order through website or call pharmacy directly.

**Q22. Do you provide medical certificates?**

A22. Yes, medical certificates issued by attending doctors. Fees: Fitness Certificate ■200, Medical Leave ■150.

**Q23. What are your OPD timings?**

A23. Monday to Saturday: 7:00 AM to 9:00 PM. Sunday: Emergency services only.

**Q24. Do you have a dental clinic?**

A24. Yes, comprehensive dental services including implants, orthodontics, oral surgery. Separate dental OPD timings.

**Q25. Is there a laboratory?**

A25. 24/7 NABL-accredited laboratory with home sample collection service. Reports available online.

**Q26. Do you provide second opinion services?**

A26. Yes, second opinion consultations available. Can be arranged online or in-person.

**Q27. What about medicine availability?**

A27. Hospital pharmacy stocks 95% of commonly prescribed medicines. Special medicines procured within 24 hours.

**Q28. Do you have physiotherapy services?**

A28. Yes, comprehensive rehabilitation department with latest equipment and certified physiotherapists.

# EMERGENCY CONDITIONS

Please seek immediate medical attention for any of the following conditions:

## ***Cardiovascular Emergencies***

- Severe chest pain
- Heart attack (Myocardial Infarction)
- Cardiac arrest
- Irregular heartbeat (Arrhythmia)
- Heart failure
- Sudden cardiac death

## ***Respiratory Emergencies***

- Shortness of breath
- Severe asthma attack
- Choking
- Respiratory failure
- Pneumothorax (collapsed lung)
- Pulmonary embolism

## ***Neurological Emergencies***

- Stroke symptoms (face drooping, arm weakness, speech difficulty)
- Seizures
- Sudden severe headache
- Unconsciousness
- Sudden vision loss
- Sudden hearing loss
- Paralysis
- Severe dizziness

## ***Trauma and Injury***

- Heavy bleeding
- Fractures
- Head injury
- Spinal injury
- Burns (2nd and 3rd degree)
- Electric shock
- Drowning
- Motor vehicle accidents
- Fall from height



### ***Pediatric Emergencies***

- High fever in infants
- Difficulty breathing in children
- Severe dehydration in children
- Febrile seizures
- Severe allergic reactions in children
- Accidental poisoning

### ***Other Critical Conditions***

- Severe allergic reactions (Anaphylaxis)
- Drug overdose
- Chemical poisoning
- Severe infection (Sepsis)
- Diabetic ketoacidosis
- Snake bite

**Emergency Contact:** +91-124-4567999 (24/7 Emergency Ambulance)

# HEALTH CHECK-UP PACKAGES

Comprehensive health screening packages designed for different age groups and health needs:

## **Basic Health Check-up - ■999**

Target Age:	18-40 years
Duration:	2 hours
Fasting Required:	12 hours
Includes:	Doctor consultation, reports within 24 hours

### **Tests Included:**

CBC, Fasting Blood Sugar, Lipid Profile, Urine Routine, Chest X-Ray

## **Comprehensive Health Check-up - ■1999**

Target Age:	25-50 years
Duration:	3 hours
Fasting Required:	12 hours
Includes:	Physician consultation, nutritionist consultation, same-day reports

### **Tests Included:**

CBC, FBS, HbA1c, Lipid Profile, LFT, KFT, Thyroid Profile, Urine Routine, ECG, Chest X-Ray

## **Executive Health Check-up - ■3499**

Target Age:	35-60 years
Duration:	4 hours
Fasting Required:	12 hours
Includes:	Specialist consultations, dietician consultation, physiotherapy assessment

### **Tests Included:**

CBC, FBS, HbA1c, Lipid Profile, LFT, KFT, Thyroid Profile, PSA/CA-125, ECG, Chest X-Ray, USG Abdomen, TMT

## **Cardiac Health Package - ■3999**

Target Age:	30+ years with risk factors
Duration:	3 hours
Fasting Required:	12 hours
Includes:	Cardiologist consultation, lifestyle counseling, diet chart

**Tests Included:**

CBC, Lipid Profile, HbA1c, hs-CRP, Homocysteine, ECG, Echo, TMT, Chest X-Ray

***Diabetes Monitoring Package - ■2299***

Target Age:	Diabetic patients
Duration:	2.5 hours
Fasting Required:	12 hours
Includes:	Endocrinologist consultation, diabetic educator session

**Tests Included:**

FBS, PPBS, HbA1c, Lipid Profile, Kidney Function, Urine Microalbumin, Fundus Examination, ECG

***Women's Health Package - ■3499***

Target Age:	25-60 years women
Duration:	3 hours
Fasting Required:	Not required
Includes:	Gynecologist consultation, nutritionist guidance

**Tests Included:**

CBC, Thyroid Profile, Calcium, Vitamin D, Iron Studies, Pap Smear, Mammography, Pelvic USG, Bone Density

***Senior Citizen Package - ■4599***

Target Age:	60+ years
Duration:	4 hours
Fasting Required:	12 hours
Includes:	Geriatrician consultation, physiotherapy assessment, cognitive screening

**Tests Included:**

CBC, Comprehensive Metabolic Panel, Thyroid, PSA/CA-125, Vitamin B12, Vitamin D, ECG, Echo, Chest X-Ray, USG, Bone Density

***Platinum Executive Package - ■7999***

Target Age:	40+ years executives
Duration:	Full day (6 hours)
Fasting Required:	12 hours
Includes:	Multiple specialist consultations, detailed health report, personalized health plan, 1-year follow-up

**Tests Included:**

Complete Blood Count, Comprehensive Metabolic Panel, Lipid Profile, HbA1c, Thyroid Function, Tumor Markers, Vitamin Profile, ECG, Echo, TMT, Chest X-Ray, USG Whole Abdomen, CT Coronary Angiography, PFT, Bone Density

## CONTACT INFORMATION & IMPORTANT DETAILS

Hospital Name:	MediCare Global Hospital & Research Center
Address:	42 Medical Complex Road, Sector 62, Gurugram, Haryana, India - 122018
Main Contact:	+91-124-4567890
Emergency Contact:	+91-124-4567999
Email:	info@medicareglobal.com
Website:	<a href="https://www.medicareglobal.com">https://www.medicareglobal.com</a>
OPD Timings:	Monday to Saturday, 7:00 AM - 9:00 PM
Emergency Services:	24/7 available
Parking:	500 vehicle capacity with valet service
WiFi:	Free high-speed WiFi throughout hospital

### IMPORTANT NOTES

- This manual contains comprehensive information about our hospital services and policies.
- All information is current as of the publication date. Please check our website for latest updates.
- For any medical emergency, please call our 24/7 emergency number: +91-124-4567999
- Patient feedback and suggestions are always welcome. Contact our Patient Relations Office.
- We are committed to providing quality healthcare with compassion and excellence.
- All policies are subject to change. Updated versions will be available on our website.

*This manual was generated on: May 2025*

*For latest updates, visit: <https://www.medicareglobal.com>*