VAN IAN O. IGNACIO, CTFL

Magsaysay St., Purok 7, Brgy. Ladgaron

Claver, Surigao del Norte 8410

Mobile: +63-917-175-9697

Email address: vanian.seven@hotmail.com

EXECUTIVE SUMMARY

ISTQB®-BCS Certified QA Engineer with extensive experience in the full software testing lifecycle, from test planning to test closure. I specialize in designing and executing comprehensive test strategies that ensure the delivery of high-quality, global software products. Throughout my career, I have consistently exceeded expectations, delivering exceptional results in a variety of international projects. I thrive in dynamic environments, embrace challenges, and continuously seek to expand my expertise in the latest technologies and methodologies. With a proven track record of successful product launches and process improvements, I am committed to driving quality and excellence in every project I undertake.

QUALIFICATIONS

- Certified ISTQB Foundation Level with over 9 years of experience in software testing.
- Proficient in testing web and desktop applications across Windows, Ubuntu, and macOS environments.
- Deep understanding of software testing methodologies including V-Model, Waterfall, and Agile.
- Skilled in software test processes, techniques, and best practices.
- Experienced with MS SQL and MySQL database management.
- Adept at utilizing various test automation tools.
- Expertise in advanced computer hardware and software troubleshooting.

CERTIFICATION

ISTQB® - BCS Certified Tester Foundation Level
March 2016 - Present
Certificate No. 00245975

RELEVANT WORK EXPERIENCE

Feb. 2024 - Present   Senior QA Engineer

                             Outliant

                             1401 Lavaca St., Austin, Texas, 78701

Job Description and Responsibilities:

- Develop comprehensive test plans based on project requirements and specifications, outlining the testing approach, resources, and schedule.
- Create detailed test cases that cover various scenarios and conditions, ensuring thorough coverage of functional and non-functional requirements.
- Execute test cases manually or using automated testing tools to identify defects, inconsistencies, and areas for improvement in the software.
- Design, develop, and maintain automated test scripts to increase testing efficiency and coverage, focusing on regression testing and repetitive tasks.
- Report and track defects, work closely with development teams to prioritize and facilitate their resolution, and ensure timely delivery of high-quality software.
- Collaborate with cross-functional teams, including developers, product managers, and business analysts, to understand requirements and contribute to the overall quality of the software development process.
- Conduct performance testing to assess the scalability, stability, and responsiveness of applications, identifying and addressing performance bottlenecks.
- Stay updated on industry best practices, emerging technologies, and testing methodologies to continuously improve the quality assurance process within the organization.
- Maintain detailed documentation of test plans, test cases, and testing results to provide clear and comprehensive information to stakeholders.
- Identify potential risks in the software development process and propose mitigation strategies to ensure the successful delivery of high-quality products.
- Provide guidance and mentorship to junior QA engineers, fostering a culture of quality within the team. Additionally, contribute to the leadership team by providing insights and recommendations for process improvements.
- Demonstrate flexibility and adaptability to changing project requirements, deadlines, and priorities, while maintaining a focus on delivering high-quality software.

Jan. 2021 - Feb. 2024   QA Lead

Iona Co. / CodersForHire Inc.

Vilmer's Bldg., Floor 3, Gen. Douglas MacArthur Highway,

Matina Crossing, Davao City, Davao del Sur, Philippines 8000

Job Description and Responsibilities:

- Test and evaluate new and existing systems to determine and evaluate their quality.
- Write and review test specifications.
- Plan and document the test process.
- Supervise and mentor a team of testers.
- Document our services.
- Write specifications for developers' tasks and other related tasks.
- Plan and allocate resources for multiple projects and ensure timely completion and delivery.
- Create and review detailed bug reports.
- Approve releases to production.

Jun. 2020 - Dec. 2020   Head of Software QA

TF Technology Services Inc.

Unit 705 Apple One Equicom Tower, Mindanao Avenue cor Biliran Road,

Cebu Business Park, Cebu City, Cebu Philippines 6000

Job Description and Responsibilities:

- Create, maintain and update the QA process.
- Generate QA daily, weekly and monthly QA reports for stakeholders.
- Manage and oversee the testing activities for all projects.
- Escalate issues and lapses of the development and testing processes.
- Manage and direct the test and software engineers on QA best practices and methodology.
- Train and educate new members on the technology and processes.
- Approve releases to test and live environments.
- Ensure that sufficient manpower is allocated for each project to maintain and uphold the highest quality possible.
- Make management decisions together with the different department managers and corporate division managers.

Dec. 2018 – Jun. 2020   Senior QA Engineer

TF Technology Services Inc.

Unit 705 Apple One Equicom Tower, Mindanao Avenue cor Biliran Road,

Cebu Business Park, Cebu City, Cebu Philippines 6000

Job Description and Responsibilities:

- Review and analyze system specifications.
- Own the test process, keeping up to date on relevant best practices, methodologies and test tools.
- Collaborate with BAs and Developers to develop effective test strategies, tools and test plans.
- Execute test cases (manual or automated) and analyze results.
- Evaluate product according to specifications.
- Create logs to document testing phases and defects.
- Report bugs and errors to development teams.
- Help troubleshoot issues.
- Conduct post-release/post-implementation testing.
- Work with cross-functional teams to ensure quality throughout the software development lifecycle.
- Review quality specifications and technical design documents to provide timely and meaningful feedback.
- Create detailed, comprehensive and well-structured test plans and test cases.
- Estimate, prioritize, plan and coordinate quality testing activities.
- Identify opportunities to make the products more attractive, more intuitive and more valuable to customers.
- Assist the support team in resolving live issues.
- Take ownership and escalate issues in the products which are not good enough or threaten the level of service/delivery.
- Review and approve builds for live release.
- Conduct performance testing to ensure that products meet global standards and propose improvements on loading speeds.

Aug. 2015 – Dec. 2018   Software Test Engineer II

KYOCERA Document Solutions Development Philippines, Inc.

17th floor, Skyrise 4 bldg.

Cebu IT Park, Apas, Lahug, Cebu City, Cebu Philippines 6000

Job Description and Responsibilities:

- Contributes in achieving QA division and department's short-term plans
- Assumes accountability for task assignments' performance and deliverables

- Supports continuous improvement on test process that will eventually contribute to productivity and product quality enhancement
- Contributes in developing the technical skills of inexperienced testers through training and guidance
- Initiates the technical discussions and tasks in utility projects
- Applies section manager's direction on how to effectively approach task assignments, as necessary
- Maximizes one's resources' (effort, machines, materials, etc.) utilization
- Ensures task assignments' timely completion
- Effectively executes test preparation phase's, but not limited to the following, task scope:
  - Reviews and contributes to the development of test plans
  - Analyzes, reviews and assesses test bases user requirements, specifications and models for testability
  - Creates test specifications from the test bases
  - Sets up the test environment
  - Prepares and acquires/copies/creates test data
- Effectively executes test execution phase's, but not limited to the following, task scope:
  - Implements tests on all test levels, executes and logs the tests, evaluates the results and documents the deviations from the expected results as defects
  - Automates tests, if applicable
  - Reviews tests developed by other testers
- Effectively executes configuration management's task scope
- Effectively executes progress monitoring and control process' task scope
  - Uses test administration or management and test monitoring tools, as required
- Effectively executes test completion phase's task scope

TESTING TOOLS

Bug Management	JIRA	
	Mantis Bug Tracker	
Configuration Management	Tortoise SVN	GitHub
	SharePoint	Qase
	G Suite	TestPad
	Confluence	

Test Automation	Ranorex Studio	RobotFramework
	JMeter	Selenium
	Postman	Cypress

TRAININGS AND SEMINARS ATTENDED

March 30, 2017	Professional Business Writing Training
July 10-11, 2017	Systematic Problem Solving & Decision Making Seminar
April 29, 2018	Testathon Cebu
October 8-9, 2018	Priority + Time Management Training

EDUCATION

2009-2015	Cebu Institute of Technology – University, Cebu City
	B.S. Computer Engineering

REFERENCES

Available Upon Request