

Vincent Nguyen

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EDUCATION

University of Washington

September 2020 – June 2024

Bachelor of Science – Information Technology | GPA: 3.68/4.0

Awards: Dean's List, National Science Foundation, National Security Agency

Tacoma, WA

WORK EXPERIENCE

Nike

December 2022 – Present

Retail Associate

Auburn, WA

- Provided customer service and product knowledge in a fast-paced retail environment, organized and secured merchandise displays and inventory on the product floor.
- Enhanced customer satisfaction by listening and proactively responding to their needs.

GenCyber Internship

June 2023 – August 2023

Teaching Assistant

Tacoma, WA

- Coordinated the development and delivery of a curriculum focused on foundational cybersecurity principles, including anti-virus techniques, malware prevention, and firewall applications.
- Created detailed PowerPoint slides and carefully organized weekly timetables for 10 weeks. Taught 50+ students per session about vital security practices and applications, leading to better student assessment scores from initial average score of 38% to final average of 81%.
- Assessed and improved activities based on continuous feedback from students and professors. Implemented more effective teaching methods that actively promoted student engagement.

PROJECT EXPERIENCE

Asset Management System – Port Madison Enterprise

January 2024 – March 2024

Design Engineer

Suquamish, WA

- Engineered a robust asset management system using the web-based platform Snipe-IT. Managed 200+ company devices, enhanced tracking and overseeing company assets such as laptops, desktops, and cell phones.
- Redesigned the web platform by actively seeking and incorporating feedback from supervisors and test users. Enhanced the user interface through optimized layout and improved color schemes for company usability requirements.
- Streamlined system functionality by removing redundant features, significantly boosting real-time data performance by transitioning data from Excel spreadsheets to a new comprehensive platform. This platform increased production accuracy and retention by 4%, improved employee task completion speed, and enhanced overall system efficiency.

Stall Management System – YMCA

September 2023 – December 2023

Software Engineer

Tacoma, WA

- Collaborated with cross-functional teams to develop an IT Asset Management System, enhanced operational efficiency by dynamically tracking stall availability and occupancy in real-time.
- Designed both front-end and back-end components using HTML, CSS, PHP, and JSON. Implemented secure data storage for personal information and facility management to replace use of physical spreadsheets.
- Transitioned YMCA from a manual, paper-based procedural method to a streamlined online system.

TECHNICAL SKILLS

Programming Languages: Python, C#, HTML, CSS, PHP, JavaScript

Applications, Tools, & Environments: Windows 10, macOS, Linux (centos, Ubuntu, Fedora), Visual Studio Code, Office 365 (Excel, PowerPoint, Word), Microsoft Project Plan