# VIIVI PENTTINEN



+358 409 620 791



viiviannen@gmail.com



LinkedIn

#### **PROFILE**

People person, gets easily excited, loves communication. I like to bring joy and life to my work community and give my everything to my work output. I shine when I'm given challenging tasks with the chance to improve my existing knowledge and know-how. On my free time I like to listen to exercise and yoga, improve healthy lifestyle and enjoy the small things in life.

#### STRENGHTS

- ✓ Eye for details
- ✓ Quick learner
- ✓ Self leadership
- ✓ Project management

#### LANGUAGES

Finnish - Native

English – Full professional proficiency Swedish – Limited working proficiency

# IT-SKILLS

MS Office Workday
SAP Mepco
IBM SPSS Dynamics NAV
Sharepoint

## COURSES

- ✓ First aid course 2/2023
- ✓ Mepco superuser 3/2020

#### **EDUCATION**

Avoin AMK | Haaga-Helia / Metropolia 2023 - currently

Bachelor of Business Administration | Haaga-Helia UAS 12/2019

Major in human resources and leadership Thesis: Guide for night time HelpDesk

# EXPERIENCE (selected)

### **HR COORDINATOR**

SOLITA OY | HELSINKI | 03/2022 - 07/2023

## **FINANCE ASSISTANT**

SPARTAO OY | ESPOO | 09/2021 - present

- Maintain account receivables and account payables of all Spartao companies
- Support monthly account closing and manage accounting documents
- Assist sales data collection, update, and analysis
- Support internal control, manage account users and update finance related guidelines
- Assist bank-related activities, manage company cards

# JUNIOR CONSULTANT

ACCOUNTOR SERVICES OY | ESPOO | 3/2020 - 7/2021

HR Flow is a scalable HR-as-a-service for small to medium sized enterprises. As Junior consultant, main duties include:

- Project management and launching new customers' HR Flow service
- Holding customer personnel system trainings & operative care meetings
- Mepco HRM system superuser work
- Operating HR Flow channel in a ticketing tool & development of the ticketing system
- HR support for employees (annual holidays, flexitime, absences, using the HR system)
- Participating in development in regards of internal processes and the service

## ASSISTANT/DISPATCHER

CAVERION OY | VANTAA | 5/2018 - 10/2018 & 5/2019 - 3/2020

Working in national wide HelpDesk and dispatching unit, which includes:

- Receiving work orders through phone and email and dispatching them to Caverion maintenance or other contractor through various systems
- Customer service via phone and email
- Using SAP and other ERPs