VIVIAN JANG

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EXPERIENCE

Microsoft Seattle, WA

Program Manager II January 2019 – Present

- Aided in the productization of v2 and v3 HoloLens by delivering KPIs of system level feature work and recommending and implementing the strategic direction of platform validation.
- Contributed to the HoloLens 2 LED pattern design by partnering with Designers, UR, and Engineering teams to implement a solution that balances user needs with low power consumption.
- Piloted an AI character interactive experience with Disney by creating a toolkit for partners to easily leverage existing computer vision technology such as skeletal tracking, gesture recognition, and speech command.

Texas Instruments Deutschland GmbH

Munich, Germany

Project Manager May 2017 - November 2018

- Co-managed the product line portfolio from design through production by creating and communicating detailed project plans and risk mitigation strategies to the leadership team.
- Partnered with Product Management, Engineering, Operations and Manufacturing to deliver projects on-time and under budget that are aligned with the overarching product marketing strategy.

Quality Manager March 2016 - May 2017

- Supervised five engineers across EMEA and Asia.
- Innovated and championed improvements in manufacturing systems and the product development process while balancing customer requirements with TI business priorities and operational efficiency.

Regional Customer Quality Champion July 2015 – March 2016

• Repaired relationship with key customer, Bosch, by establishing site visits to understand grievances, taking ownership of past mistakes on behalf of the company and implementing changes internally.

Texas Instruments Incorporated

Dallas, TX

Business Customer Quality Engineer August 2014 – July 2015

• Managed customer return process for faulty devices, providing root cause and implementing corrective actions in test/design teams to prevent recurrence and returned sales.

Senior Failure Analysis Engineer August 2010 – August 2014

- Mentored new engineers in failure analysis theory, investigative procedures and lab training.
- Presented investigation results to customers to bring clarity to the investigation process and resolution.

EDUCATION

Cornell University Ithaca, NY *Bachelor of Science, Electrical and Computer Engineering* Graduated May 2010 **Honors:** Dean's List, Spring 2010

INTERESTS

AR Art on HoloLens in Unity, 3D sculptures, Mixed Media Art