### VIJAY GHANAPAATI

Toronto, ON, M2J1M5

Phone: 6478616922 | Email: <u>vijay.ghanapaati@gmail.com</u> Portfolio Website: <u>https://vijay-mygit.github.io/Vijay-Portfolio/</u> LinkedIn: <u>https://www.linkedin.com/in/vijayghanapaati/</u> GitHub: https://github.com/vijay-mygit

#### SUMMARY

Passionate about combining my experience and leadership skills to lead businesses towards success and growth. Headed cross functional teams to successfully complete projects to improve business operations in a dynamic start-up environment as well as in a well-established operations environment.

#### **EDUCATION**

Data Analytics and Visualization Certificate: University of Toronto,

Toronto, ON, Canada Jan 2020 – Jul 2020

Post Graduate Diploma in Business Analysis and Project Management,

Toronto, ON, Canada Aug 2016 – Aug 2017

Master's Degree in Mechanical Engineering, University of Texas

Arlington, Texas, USA Sep 2007 – May 2010

**Bachelor's Degree in Mechanical Engineering, VTU University** 

Bangalore, India Sep 2001 – May 2005

#### **CERTIFICATION**

Certified Associate in Project Management (CAPM) ®, Project management institute PMI Toronto, Canada Apr 2019 – Apr 2024

#### **EXPERIENCE**

## Freelance Data Analytics Consultant Freelancer.com

Feb 2021 – Present

Toronto, ON

Successfully undertook and closed data projects ranging from data mining, manipulation, analysis to data visualization. Tasks were performed using Python, JavaScript and Tableau. *Key Accomplishments:* 

- 100% completion rate on all projects undertaken as a freelance consultant.
- Accomplished all project deliverables within the client specified timeline.

# Project Manager (Customer Experience Manager) The Handyforce Corp

May 2017 – Dec 2019

Toronto, ON

Own and strategize the roadmap for multiple projects; perform Schedule management, Cost management, Data management, Quality management and Change management. Make day-to-day decisions to shape the project with the development team. *Key Accomplishments:* 

- Completed more than 100 small and medium sized projects successfully for the company.
- Increased the company's overall rating by 7% within 2 years.

### Subject Matter Expert Gatestone & Co. Inc

Jun 2016 – Aug 2017

Toronto, ON

Prepare, Analyze and submit Daily, Weekly and Monthly team performance reports to the manager for review using Excel or SharePoint.

#### Key Accomplishments:

• Consistently awarded Top performer in the team for 2 consecutive quarters.

## Assistant Project Manager Vector E-commerce (Myntra.com)

Jun 2014 – Jan 2016

Bangalore, India

Mentor and manage a group of 5 Team Leaders and their teams to achieve process excellence. Meet stakeholders and review performance of the Chat operations team and optimize processes in a Start-up environment. Ensure that the Team Leaders adhere to the KPI set forth. Ensure project completion using Agile SDLC.

Key Accomplishments:

 Conceptualized and implemented a Performance Improvement Plan for the operations team. Used Python and SQL to analyze and automate team data.

#### Proprietor (Project Head) Sai Solutions India

Dec 2010 – Dec 2013

Bangalore, India

Instrumental in planning and setting up an outsourced contact center in India for a client in Texas. Performed stakeholder management along with achieving SLA and maintaining KPIs. *Key Accomplishments:* 

 Successfully hired and trained the pilot batch for the operations team and analyzed their daily performance.

#### **TECHNICAL SKILLS**

Tools: Python, Pandas, JavaScript, R, HTML, CSS, Tableau, VBA, Scikitlearn, Scala Databases: SQL, PostgreSQL, MongoDB, AWS, TensorFlow and Machine Learning

#### **TECHNICAL PROJECTS**

#### **CineMetric – A Review Sentiment Prediction Webapp**

| https://github.com/vijay-mygit/Movie Sentiment Analysis |

- Web scraping using Beautiful Soup in Python
- Created and trained Machine Learning model for Sentiment Analysis using a linear SVM model and connected it to Flask API End Point.
- JavaScript Visualizations with Plotly, D3.js and a Tableau Dashboard
- Deployed the website on Heroku.

#### Web Designing to visualize weather analysis

https://vijay-mygit.github.io/Web-Design-Challenge/https://github.com/vijay-mygit/Web-Design-Challenge

- Data Analysis and visualization of the weather parameters of more than 500 cities across the world.
- Developed the website to visualize and report the findings of the data analysis.
- Used tools such as HTML, CSS, Python, Pandas, Python API and Matplotlib.

# ETL Project to understand if the income level of the country, which the artist belongs to has any relation to the probability of winning an Oscar.

https://github.com/vijay-mygit/ETL-Project |

- Extract Data The data was obtained from 3 different sources
- Transform Data All the transformations were completed using python in a Jupyter Notebook using Pandas.
- Load Data Loaded the dataframes from pandas into postgres SQL by establishing a connection.