

Address: GE 115, Rajdanga Main Road Sector - G, Kasba West Bengal, Near Ruby Kolkata - 700 107

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Date.	*************
Date	

Abhishek Kumar S/O ANANDI PRASAD BHAISANI TOLA BADI BAGICHA MALSALAMI PATNA CITY, PATNA- 800009 Ph. No.-7903605752

To, Big Bazaar Knowledge House, 2nd Floor, Off Jogeshwari Vikhroli Link Road, Near Majas Depot, Shyam Nagar, Jogeshwari East, Mumbai – 400060, Maharashtra

Legal Notice under the provision of Consumer Protection Act

Dear Sir,

Being the advocate of my client namely Abhishek Kumar, I am sending you this legal notice as Abhishek Kumar shopped in Big Bazaar Patna Sahib on 17.11.2019 and for carrying the purchased product, the Big Bazaar also charged Rs.-19/- for Carry bag. When my said Client requested to return the amount which was charged by the Big Bazaar for carry Bag, then he refused to return the amount and stated that we charge on every carry bag and it is not given to any customer at free of cost. Customer has to pay for each carry bag.

It seems you intended to cheat my client this manner. My client had to go through a lot mental harassment and agony because of such action on your part. It's surprising to find you denying any answer. This unnecessary delay is causing a lot of harassment to my client.

To resolve the problem I would appreciate you to provide my client the proper reason with additional charges of 19 rupees for carry bag and the other expenditure of Rs.-500/- which are incurred by my client above named. I look forward to your reply and a resolution to my problem and will wait until 15 Days, before filing a complaint under Consumer Protection Act, 1986. Kindly contact at the above address or by phone number provided.

Thanks.

ADVOCATE Kolkata (W.B.)

To, Big Bazaar

Add:-GÉ-115, Rajdanga Main Road, Sector-G

From:-Rahul Kumar Shaw

Kasba, Kolkata, W.B-700107

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