

**JAISHREE S. NAGALWADE**

(ADVOCATE)

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**Office Address:** LAW PROTECTORS, C/o. Keshav Imperial Complex, Flat No. 201, B-Wing, Shani Mandir Road, Sitabuldi, Nagpur – 440 010.

**E-mail:-** [jaishreenagalwade@gmail.com](mailto:jaishreenagalwade@gmail.com)

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**LEGAL NOTICE**

By Regd. AD /Courier

DATED: 27-01-2020

To,

THE MANAGER,  
NAGPUR CENTRAL MALL,  
POONAM MALL, OPP. ALANKAR THEATRE,  
KASRA NO.91, VIP ROAD,  
RAMDASPETH, NAGPUR-440 002.

Respected Sir/Madam,

My client **SHRI. SHAILESH JAIN**, R/o. – Plot No. 21, Old Jagruti Colony, Near NIT Garden, Friends Colony, Katol Road, Nagpur – 440013, has instructed me to serve you with this Notice as under:-

1. My client has purchased the Shirt **LAWM YMSHRT M BLUE** (Single Piece) worth Rs.771.02/- only on 03/01/2020 from you noticee's outlet which is at the



Central Mall, Nagpur. It is vehemently submitted that, after that my client goes to the billing counter for the purpose of payment of purchased goods/products.

2. It is submitted that, your person namely MR. AMOL TRIPATHI was at the Cash Counter as the duty allotted to him by you. At the time of my turn to paying bill, he asked me for the Carry Bag generally & I gave my consent to him after that he asked me for the charges of Carry Bag of Rs.10/- extra which is against rights of customer. For that, I argued with him as being the honest & bonafide customer, if you noticee is promoting/advertising your business with your business name/logo on carry bag it means you must have to give with free of cost as you are promoting your brand and for that customer/consumer should not be liable to pay. It's your duty to promote & advertise your brand, logo, business etc. from your pocket not from customer's pocket. That, still your person on the billing counter has given me the Tax Invoice of Rs.781.02/- which is including the charges of Carry Bag. That, the copy of Tax Invoice & photos of Carry Bag are annexed with this notice as **ANNEXURE A, B & C**. That, this shows your malafide intention towards your said business. That, my client is the consumer & you noticee is the service provider. That, you noticee making false & frivolous promises while selling your products & once your purpose has been fulfilled you are harassing the customer who used to consume your goods/products regularly. That, CENTRAL is the well known brand & everyone believes the goods as well as products provided by you noticee must be good and branded, but by this act, you noticee proved yourself wrong. Therefore, due to your abovesaid act, my client has suffered to the great mental as well as physical stress & for that you noticee whole & sole responsible. That, your said act is against the provisions of Consumer Protection Act which must be punishable in the eyes of law for harassing the customers.

By this notice, therefore, my client calls upon you to avail the Carry Bag with no cost to the customer which is nothing but your promotion and advertisement of business, within 10 days from the date of receipt of this Notice. On your failure to do so, my client shall presume that, you are not ready & willing to perform your part and in that event, my client shall be constarined to file dispute before the Hon'ble

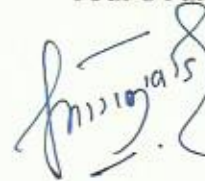


Consumer Dispute Redressal Forum under the provisions of Consumer Protection Act, entirely at your own risk as to the costs and consequences.

Cost of this Notice amounting to Rs.2000/- shall be upon you.

Please take serious note and comply accordingly.

Your's Faithfully

A handwritten signature in blue ink, appearing to read 'Jaishree S. Nagalwade', with a date '27/01/2020' written to its right.

JAISHREE S. NAGALWADE

(Advocate)

## ANNEXURE-A

Your Mobile number  
91 2204075  
has been registered  
with Central InC

ITEMS PURCHASED: 2  
 DISC ITEMS: 1  
 TOTAL SAVINGS: 314.70





ANNEXURE-B



ANNEXURE-C

