



# **Google analytics with Bigquery Project**

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# Slide 1: Title Slide



Title: Unlocking the Power  
of Web Analytics through  
Advanced BigQuery  
Techniques



Subtitle: A Deep Dive into  
Google Analytics 360 Data  
from the Google  
Merchandise Store



## Slide 2: Introduction

- Title: Overview
  - Content: Welcome to a journey of unlocking insights from web analytics using advanced BigQuery techniques
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# Slide 3:

## Objectives

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Title: Main Objectives



Content



Demonstrate the efficacy of BigQuery for large-scale web analytics



Explore the customer journey and conversion funnel using various BigQuery techniques



Provide actionable insights for enhancing web performance and customer experience

# Slide 4:

## Methods

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Title: Tools and Techniques



Content



Accessing Google Analytics 360 data through Google Cloud Platform and BigQuery



Creating interactive dashboards using Google Data Studio



Writing and running SQL queries and Python scripts on BigQuery using Google Colab



Building and evaluating machine learning models on BigQuery with BigQuery ML

# Slide 5: Results

## - Customer Journey

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Title: Customer Journey Analysis



Content



Identification of top traffic sources and channels by device category



Calculation of bounce rate, average session duration, and pages per session for each traffic source and channel



Visualization of visitor flow from different sources and channels to landing and exit pages



Cohort analysis to measure retention rate and revenue per user based on the first visit date



# Slide 6: Results - Conversion Funnel

- Title: Conversion Funnel Insights
  - Content
  - Definition of conversion funnel steps and calculation of conversion rate and drop-off rate
  - Analysis of changes over time and by device category
  - Visualization of funnel steps and identification of gaps
  - Revenue distribution by product category and name
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# Slide 7: Results

## - Machine Learning

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Title: Machine Learning Models



Content



Creation of a logistic regression model predicting purchase probability



Evaluation of model performance using metrics like accuracy, precision, recall, and ROC AUC



Creation of a k-means clustering model to segment visitors



Analysis of properties and profiles of each cluster with descriptive names





# Slide 8: Conclusions

- Title: Summary of Findings
  - Content
  - Demonstration of BigQuery's role in advanced web analytics
  - Insights into the customer journey, conversion funnel, and factors influencing purchase behavior and revenue
  - Application of machine learning models for prediction and segmentation
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# Slide 9:

## Recommendations



Title: Actionable  
Recommendations



Content



Optimize the website for  
mobile devices to  
address lower  
conversion rates



Enhance product  
visibility on home and  
product list pages



Improve product detail  
and cart pages for a  
seamless checkout  
process



Implement remarketing  
campaigns and loyalty  
programs for targeted  
segments

# Slide 10:

## Limitations and Future Work

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Title: Acknowledging Limitations and Future Work



Content



Considerations on limitations with the Google Analytics 360 data set



Suggestions for future work, including more advanced techniques and data sources