TicketSupportSystem domain model

User
- current_sign_in_at *datetime (0,0)*
- current_sign_in_ip *string*
- email *string* ∗ *U*
- encrypted_password *string* ∗
- last_sign_in_at *datetime (0,0)*
- last_sign_in_ip *string*
- name *string* ∗
- provider *string* ∗
- remember_created_at *datetime (0,0)*
- reset_password_sent_at *datetime (0,0)*
- reset_password_token *string*
- sign_in_count *integer* ∗
- tokens *text (65535)*
- uid *string* ∗
- user_type *string* ∗

Ticket
- message *text (65535)* ∗
- status *string* ∗
- subject *string* ∗

Comment
- message *text (65535)* ∗