USER WEBSITE PAGES

1.home page

2.customer order page

3.login page

4.password reset page

5.product detail page

6.shopping cart page

7.order confirmation page

8.order tracking page

9.my account page

10.empty card page

11.payment gateway page

12.order history page

13.order details page

1. Home Page

Screen ID: CUST-SCR-01
Purpose: Entry point for customers to browse products without login.
Components:

- Logo

- Search Bar
- Cart Icon (with item count)
- Login / Profile Menu
- Featured Products Section
- Product Category Grid
- Product Cards (Image, Name, Price, Stock Status)
- Footer (Contact, Links, Social Media)

Buttons/Actions:

- Search
- View Product
- Login
- View Cart

Navigation:

- Product Click → Product Detail
- Cart Click → Cart Screen
- Login Click → Login Screen

Diagram:

text

```
+---------------------------------------+
| Logo | Search Bar | Cart(2) | Login  |
+---------------------------------------+
```

```
|        Featured Products        |
+-------------------------------------+
| [Category1] [Category2] [Category3]  |
+-------------------------------------+
| Product Card 1    Product Card 2     |
| [Image]        [Image]            |
| Name: ₹Price     Name: ₹Price       |
| In Stock        Out of Stock       |
+-------------------------------------+
|            Footer               |
+-------------------------------------+
```

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2. Customer Order Page

Screen ID: CUST-SCR-02
Purpose: Display customer's order history and current orders.
Components:

- Order History Table (Order ID, Date, Amount, Status)
- Filter Options (All, Pending, Completed, Cancelled)
- Search Order Field
- Pagination Controls

Buttons:

- View Details
- Reorder
- Track Order

Diagram:

text

```
+-------------------------------------+
|        My Orders                    |
+-------------------------------------+
| Filter: [All] [Pending] [Completed]  |
| Search Order: _______________        |
+-------------------------------------+
| Order ID  | Date     | Amount |Status|
| ORD001    | 28 Jan   | ₹500   | ✅ Delivered|
| [View] [Reorder] [Track]            |
| ORD002    | 29 Jan   | ₹750   | 🔄 Processing|
| [View] [Track]                      |
+-------------------------------------+
|        Page 1 of 3 [Next]           |
+-------------------------------------+
```

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3. Login Page

Screen ID: CUST-SCR-03
Purpose: Authenticate registered customers.
Components:

- Email/Phone Field
- Password Field
- Forgot Password Link
- Register Link

Buttons:

- Login

Navigation:

- Login → Home
- Forgot Password → Password Reset
- Register → Registration Screen

Diagram:

text

```
+--------------------------------------+
|          Customer Login              |
+--------------------------------------+
| Email/Phone: ________________________ |
| Password: ___________________________ |
```

```
+--------------------------------------+
|          [ Login ]                   |
| [ Forgot Password? ] [ Register ]    |
+--------------------------------------+
```

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4. Password Reset Page

Screen ID: CUST-SCR-04
Purpose: Reset forgotten password via OTP.
Components:

- Email/Phone Input
- OTP Input
- New Password Field
- Confirm Password Field

Buttons:

- Send OTP
- Verify OTP
- Reset Password

Diagram:

text

```
+--------------------------------------+
|          Password Reset              |
```

```
+-------------------------------------+
| Email/Phone: _____ |
| [ Send OTP ]                       |
| OTP: _____ [ Verify ]            |
| New Password: _____ |
| Confirm Password: _____ |
+-------------------------------------+
|       [ Reset Password ]          |
+-------------------------------------+
```

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5. Product Detail Page

Screen ID: CUST-SCR-05
Purpose: Show complete product information.
Components:

- Product Image Gallery (Zoom)
- Product Name & SKU
- Detailed Description
- Price per Unit
- Unit Type (kg/packet/piece)
- Stock Availability
- Quantity Selector

- Related Products Section

Buttons:

- Add to Cart
- Buy Now

Navigation:

- Add to Cart → Cart Screen
- Buy Now → Checkout Screen

Diagram:

text

```
+-------------------------------------+
| [◀Img▶]  Product Name (SKU: ABC123)  |
| ------------------------------------- |
| Description: ...                    |
| Price: ₹XXX per kg                  |
| Stock: Available (XX left)          |
| Quantity: [ - 1 + ]                 |
+-------------------------------------+
|   [ Add to Cart ]  [ Buy Now ]      |
+-------------------------------------+
|      Related Products               |
+-------------------------------------+
```

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6. Shopping Cart Page

Screen ID: CUST-SCR-06
Purpose: Review selected products before checkout.
Components:

- Cart Items Table (Image, Name, Price, Quantity, Subtotal)
- Quantity Update Controls
- Remove Item Option
- Cart Summary (Subtotal, Delivery, Total)

Buttons:

- Continue Shopping
- Proceed to Checkout
- Clear Cart

Diagram:

text

```
+-------------------------------------+
|         Shopping Cart               |
+-------------------------------------+
| Item 1    ₹Price  Qty:[2]  ₹Subtotal|
| [Remove]                            |
```

```
| Item 2    ₹Price  Qty:[1]  ₹Subtotal|
| [Remove]                      |
+-------------------------------------+
| Subtotal: ₹XXX                  |
| Delivery: ₹YYY                  |
| Total:    ₹ZZZ                  |
+-------------------------------------+
| [Continue Shopping] [Clear Cart]    |
|        [ Checkout ]             |
+-------------------------------------+
```

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7. Order Confirmation Page

Screen ID: CUST-SCR-07
Purpose: Confirm successful order placement.
Components:

- Success Message
- Order ID & Date
- Order Summary
- Estimated Delivery Date

Buttons:

- Track Order

- Continue Shopping
- Print Receipt

Diagram:

text

```
+-------------------------------------+
|       Order Confirmed!              |
+-------------------------------------+
| Order ID: ORD20260129001            |
| Date: 29 Jan 2026                   |
|                                     |
| Summary:                            |
| - Item1 x2: ₹XXX                    |
| - Delivery: ₹YYY                    |
| - Total: ₹ZZZ                       |
|                                     |
| Estimated Delivery: 30 Jan 2026     |
+-------------------------------------+
| [Track Order] [Print] [Continue Shop]|
+-------------------------------------+
```

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8. Order Tracking Page

Screen ID: CUST-SCR-08
Purpose: Track order delivery status.
Components:

- Order Status Timeline (Placed, Processing, Shipped, Out for Delivery, Delivered)
- Current Status with Timestamp
- Order Details
- Delivery Address
- Delivery Person Contact (if available)

Buttons:

- Back to Orders
- Contact Support

Diagram:

text

```
+-------------------------------------+
|        Order Tracking               |
+-------------------------------------+
| Status: Shipped (29 Jan, 10:30 AM)  |
| [●Placed] [●Processing] [●Shipped]  |
| [○Out for Delivery] [○Delivered]    |
+-------------------------------------+
```

```
| Order Details:                    |
| - Item1 x2: ₹200                  |
| - Item2 x1: ₹120                  |
| - Total: ₹320                     |
| Delivery Address: ...             |
+-------------------------------------+
| [ Back to Orders ]  [ Contact Support ]|
+-------------------------------------+
```

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9. My Account Page

Screen ID: CUST-SCR-09
Purpose: Manage profile, addresses, orders, notifications.
Components:

- Profile Information (Name, Email, Phone)
- Saved Addresses List
- Order History Table
- Notification Preferences

Buttons:

- Edit Profile
- Manage Addresses
- View Orders

- Logout

Diagram:

text

```
+-------------------------------------+
|          My Account                 |
+-------------------------------------+
| Profile:                            |
| Name: ___________________________________ |
| Email: ___________________________________ |
| Phone: ___________________________________ |
| [ Edit Profile ]                    |
+-------------------------------------+
| Addresses:                          |
| 1. Home - [Edit] [Delete]           |
| 2. Office - [Edit] [Delete]         |
| [ Add New Address ]                 |
+-------------------------------------+
| Order History:                      |
| ORD001 | 28 Jan | ₹500 | Delivered    |
| [View Details] [Reorder]            |
+-------------------------------------+
```

```
| [ Notification Settings ] [ Logout ]  |
+---------------------------------------+
```

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10. Empty Cart Page

Screen ID: CUST-SCR-10
Purpose: Display when cart has no items.
Components:

- Empty Cart Icon/Message
- Continue Shopping Button
- Browse Products Suggestions

Buttons:

- Continue Shopping
- Browse Products

Diagram:

text

```
+---------------------------------------+
|            Empty Cart                 |
+---------------------------------------+
|          🛒                           |
|   Your cart is empty                  |
|   Add items to get started            |
```

```
+-------------------------------------+
|      [ Continue Shopping ]        |
|       [ Browse Products ]         |
+-------------------------------------+
```

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11. Payment Gateway Page

Screen ID: CUST-SCR-11
Purpose: Secure payment processing interface.
Components:

- Order Summary
- Payment Method Options (UPI, Card, Net Banking)
- Payment Details Form
- Security Seals/Certificates
- Back to Order Button

Buttons:

- Pay Now
- Cancel Payment

Diagram:

text

```
+-------------------------------------+
|       Secure Payment              |
```

```
+-------------------------------------+
| Order Total: ₹ZZZ                   |
| Order ID: ORD20260129001            |
+-------------------------------------+
| Payment Method:                     |
| [ ] UPI (Google Pay, PhonePe, Paytm)  |
| [ ] Credit/Debit Card               |
| [ ] Net Banking                     |
+-------------------------------------+
| Card Details:                       |
| Card Number: **** **** **** ____     |
| Expiry: __/__   CVV: ___            |
| Name on Card: _____  |
+-------------------------------------+
|   [ Pay Now ]  [ Cancel Payment ]   |
+-------------------------------------+
```

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12. Order History Page

Screen ID: CUST-SCR-12
Purpose: View all past orders with filters.
Components:

- Order List Table (Order ID, Date, Items, Total, Status)
- Date Range Filter
- Status Filter
- Search by Order ID
- Export Options

Buttons:

- View Details
- Download Invoice
- Filter

Diagram:

text

```
+-------------------------------------+
|        Order History                |
+-------------------------------------+
| Date Range: [From] [To]             |
| Status: [All] [Completed] [Pending]  |
| Search: _______________             |
+-------------------------------------+
| Order ID  | Date    | Items |Total |Status|
| ORD001    |28 Jan   |3      |₹500  | ✅   |
| [View] [Invoice]                    |
```

| ORD002 |29 Jan |2 |₹320 | 🔄 |

| [View] |

+----------+

| [Export to PDF] [Export to Excel] |

+----------+

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13. Order Details Page

Screen ID: CUST-SCR-13
Purpose: View complete details of a specific order.
Components:

- Order Information (ID, Date, Status)
- Customer Details
- Delivery Address
- Product List with Quantities & Prices
- Payment Information
- Order Timeline

Buttons:

- Print Order
- Download Invoice
- Back to Orders

Diagram:

text

```
+--------------------------------------+
|        Order Details                 |
+--------------------------------------+
| Order ID: ORD20260129001             |
| Date: 29 Jan 2026 | Status: Processing|
+--------------------------------------+
| Customer: John Doe                   |
| Email: john@email.com | Phone: 987... |
| Delivery: Home Address...            |
+--------------------------------------+
| Products:                            |
| - Product A x2: ₹200                 |
| - Product B x1: ₹120                 |
| Subtotal: ₹320 | Delivery: ₹50       |
| Total: ₹370                          |
+--------------------------------------+
| [Print Order] [Download] [Back]      |
+--------------------------------------+
```