CURRICULUM- VITAE

CHAMAN

H. NO. 4521, Street no. 101

Near Sonia chowk, Sanjay Enclave

Faridabad,PIN Code-121005

EMAIL ID:Chamank06@gmail.com

CONTACT NO. : 8860669954

CAREER OBJECTIVE:

Intend to build a carrier with experienced people and gain some knowledge from them which help me to explore myself fully and realize my potential, willing to work as a key player in challenging and creative environment and not to miss the ever growing opportunities.

EDUCATIONAL QUALIFICATION:

Qualification	Board/University	Passing year
10th	H.B.S.E	2011
COMPUTER DIPLOMA	HRSWITCH	2013
12th	H.B.S.E	2014
BCA	M.D University Rohtak	2020
MBA	subharti university	2022

TECHNICAL QUALIFICATION:

□ One-year Diploma In computer Applications.

EXPERIENCE

□ Currently I am working with Mankind pharma as a Executive | Information & Services from the March 2024 to Till date

□ Riya Travel Expert as a Technical Support Officer (E1) form the June 2021 to march 2024.

□ AR Infratech as a over Head Desktop support Engineer L2 form the 2018 feb to march 2021.

Client on this project TATA STEEL.

Roles and Responsibilities

- □ Install, upgrade, troubleshoot and diagnosis computer laptop driver and application software and printer installation or configuration.
- □ Assembling-disassembling Desktop-PC and Laptop's and hardware spare's part's like HDD, RAM, Motherboard, Screen, wires and cable, network and Bio Metrics machine etc.
- □ Team player must be able to work with people within and outside of the IT department; Diagnose and quickly resolvation wide range of Windows applications issues, all the desktops, laptops, Servers and other IT related equipment and software.
- □ Deploying Laptop and Enabling bit locker key for the drives & resolving Bit locker, Bit locker Encryption or full disk Encryption Issues.
- □ Resolving Domain login and Account lockout Issues Adding user WLAN group in Active directory for Wi-Fi access, Basic troubleshooting knowledge for internet/LAN and WAN Connectivity issues.
- □ Perform installation/ troubleshooting / configuring of MS Outlook Client, IBM Lotus, one drive, Google drive, one drive, Gmail.
- □ Applications software MS Office 2007, 2010, 2016, O365 etc. SAP or SAP HANA, BEX Analyzer, java, oracle, dot.net Tally and tally ERP 9, IBM Lotus, Skype for business, MS team, , Adobe Photoshop 7, CS3, CS6 installation and configuration.
- □ Capable Windows XP, XP2, XP3, Window 7, Window 8, Window 8.1, Window 10 etc.
- □ Z scalar, Citrix, XenApp, Net-scaler, Array and Barracuda Installing and Configuring VPN client software.
- □ Tata tale cloud phone, Zioper, Gplex ,my operator Soft-phone, EPBX-phone, IPBX and Soft-Phone installation and configuration.
- □ Adobe reader, Acrobat reader DC pro, Abode merger, Adobe rename, Adobe editor, Adobe merger, Adobe Splitter, Cute PDF, PDF viewer installation and Configuration.
- □ Configuring Network Printer, Data tnsf within the project machine, bio metric devices Also.
- □ Basic knowledge MS word, Excel, Power Point, Access, Outlook.
- □ Ensure security of data, network access and backup systems and recovery.
- □ Basic knowledge Designing Application Photoshop, CS6 Adobe Photoshop, Corel draw, PageMaker.
- □ Designing Software UG-NX, Solid work, Del cam, AutoCAD, coral draw, page maker, Microsoft Nav 2016, sebar, Amadeus, Gallio, Smart capita, HRMS installation and configuration.
- □ RDP support by Mange Engine, any desk, TeamViewer, MS tool, Tight VNC, ZOHO Assist.
- □ Chat support, verbal support.by MS team and skype for business.
- □ Service desk ticketing Tool process.
- □ web developing, Html, DHtml and c/c++, Dreamviwer basic Language knowledge.

STRENGTH:

1. Quick Learner   2. Disciplined   3. Positive Attitude   4. Hard Worker   5. Dedicated

HOBIES:

1. Listening Music   2. Internet suffering.   3.Traveling

PERSONAL DETAILS:

- □ FATHER NAME   :   ISHWAR CHAND
- □ DATE OF BIRTH   :   01-07-1994
- □ GENDER   :   MALE
- □ MARITAL STATUS   :   UNMARRIED
- □ NATIONALITY   :   INDIAN
- □ LANGUAGE KNOWN   :   HINDI & ENGLISH
- □ EXPERIENCE   :   FOUR YEARS
- □ NOTICE TIME PERIOD   :   1 MONTH

DATE……………………..

PLACE…………………….   **(CHAMAN)**