**Subject:** RE: Retailer App : Few inputs required

**Date:** Wednesday, 2 October 2019 at 9:46:44 PM India Standard Time

From: Randika Fernando
To: Fawaz Nizamdeen

CC: Thushara Weerasinghe, Chaminda Wanasinghe, Dharshana Jayasuriya

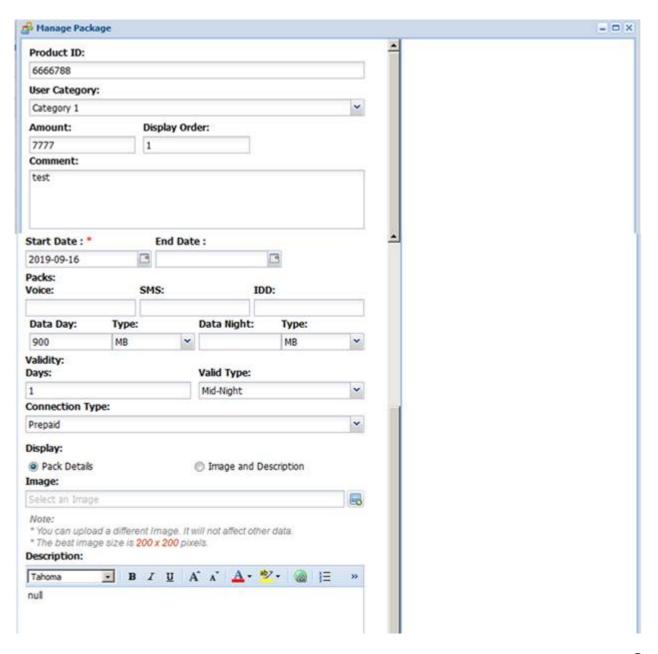
Attachments: image010.png, image011.png, image015.png, image005.jpg, image009.jpg, image013.png,

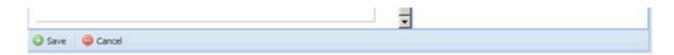
image016.png, image017.png

## Hi all,

## Find my comments and suggestions.

Pack Activation	RETAILER APP On entering the MSISDN in the Retailer APP, the data packs, IDD packs, SMS Packs which are available for the MSISDN should be displayed in the app.
	<b>PORTAL</b> The Pack (Data, IDD, SMS) details to be configured in the portal.





- Product ID : OCS Product ID
- User category: custom user base category / zonal wise and Etc...
- Comment : we can write info about the pack
- Description : we need to put information about pack which can see to retailer from app.
- Right side white are will show when we upload a pack image to the pack.

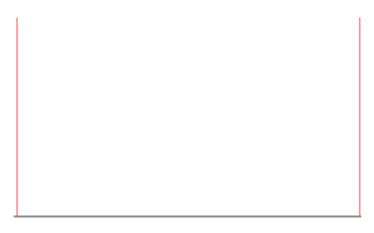
Same as for IDD packs / SMS packs this CMS configurations will be applied.



Sample Image

### **Ad Banner**





### Ad banner has to have below facilities

- View more button (image attached)
- Category wise banner showing (UC / default / ZBM and Etc...)

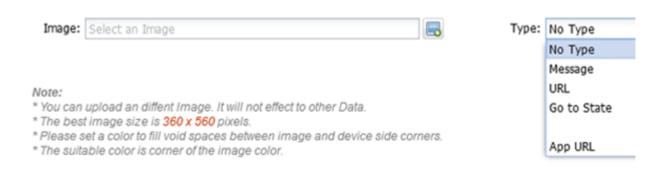
### Ad Banner CMS

- User category selection
- Start date time and end date time selection
- Banner image and image description image both can be uploaded via cms when select info icon description image will be popped up.
- Banner click navigation can be configured.
- Uploaded image thumbnail should be viewed before saving

### Ex:

Internal app page navigation on click External URL Play store / App store app navigation

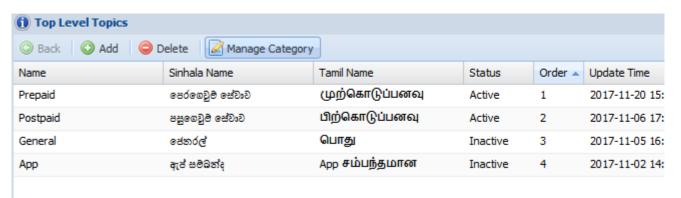




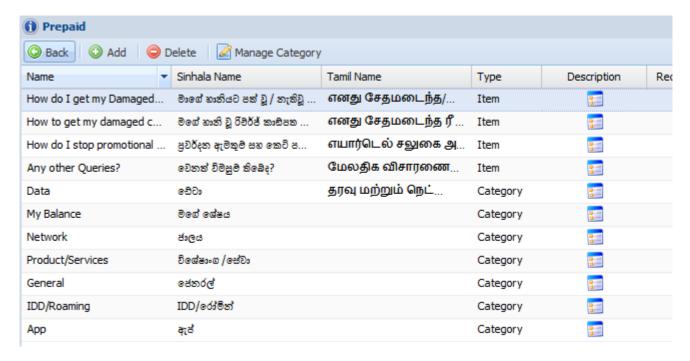
# App redirections

### **Help And Support**

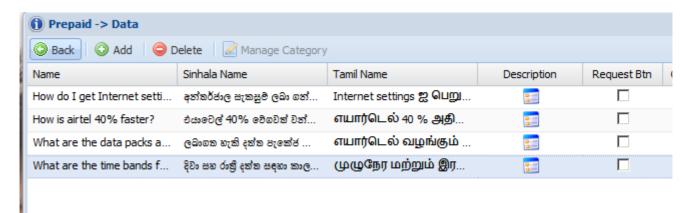
- Need to configure FAQs in nested level (Prepaid > SIM Upgrade > How to do it )
- Emergency contact configurations
- Language wise update
- If we need to play a video on help page in a category, need to have a facility to put YouTube URL.
- Contact us button / service request button / chat with us enable button should be configurable.



# Top Level Image



# Sub Level image



Sub > sub level image

If any clarification, kindly let me know.

Thank you,

randika fernando assistant manager – mobile self service and device technology

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