Exam completed on: March 28, 2023 Score: 100% · 5/5

## Exam questions



#### Question 1 of 5

Joe is managing a technical project. Although his project is on budget and on schedule, the user community is not happy with the results. What is the likely cause?

The project manager needs to be more communicative to the user community.

√ There is inadequate sponsor support for the project.

There is a lack of training for the user community.

The user community needs more time to get used to the change.



#### Question 2 of 5

Yaneek is working on her stakeholder engagement process. What is the first step she needs to take in this process?

Use the requirements traceability matrix.

✓ Use the stakeholder engagement assessment matrix.

Document the engagement strategy for each stakeholder.

Document the stakeholder engagement plan.



#### Question 3 of 5

Daniel is putting together a spreadsheet with data that includes stakeholder names, titles, departments, main requirements, underlying business needs, level of authority or influence, level of interest, and communication preferences. What is this spreadsheet called?



√ a stakeholder register

a project directory

a project map

a stakeholder map



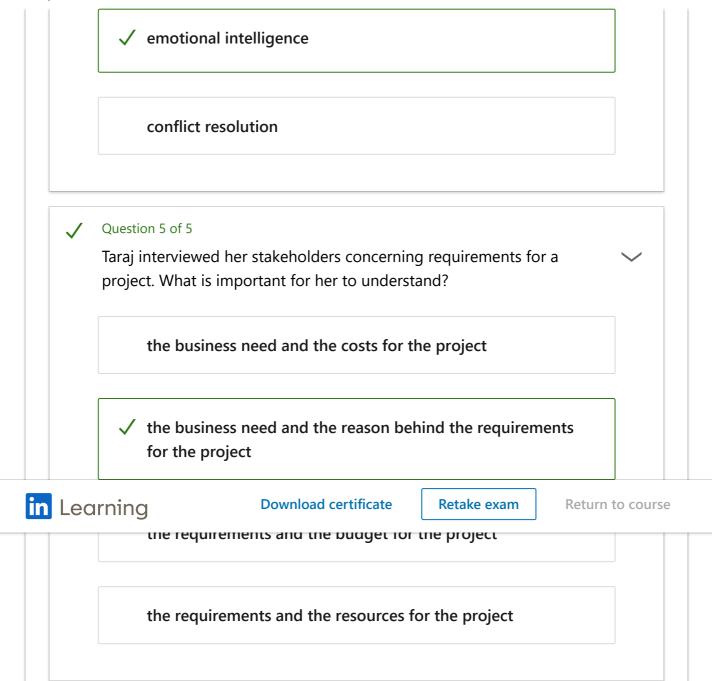
### Question 4 of 5

You have been working on a long, challenging project, but you sense some stakeholder resistance. Which tool would you most likely use first to address the situation?



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