

## TICKET DETAILS

VENDOR	TICKET ID	KIOSK ID	BRANCH CODE	CALL CATEGORY	CALL SUBCATEGORY	CALL LOG DATE	AGEING HOURS	STATUS OF COMPLAINT	ASSIGNED TO FE
Vmph	t045	KIOSKID_8	006	Kiosk Application	Application is showing maintainence mode	4/22/20 8:19 AM	22-APR-20	Active	Ajay
Vmph	t0145	KIOSKID_1	789	Operating System	Operating system is not loaded	4/8/20 4:52 PM	12-APR-20	Active	Ajay
Vmph	t0115	KIOSKID_1	12378	Connectivity	LAN connecitivity is not available	4/3/20 4:54 PM	11-APR-20	Closed	NO
Vmph	t042	KIOSKID_1	001	Operating System	AD Domain Joining	4/8/20 2:51 PM	15-APR-20	Closed	Ajay
Vmph	t008	KIOSKID_1	001	Operating System	AD Trust Relationship issue	4/8/20 2:51 PM	15-APR-20	Active	Ajay
Vmph	005	KIOSKID_1	001	Printing	Incorrect data being printed	4/19/20 12:26 PM	19-APR-20	Closed	NO
Vmph	001	KIOSKID_1	001	Printing	Repeated/Old data printing	4/22/20 12:17 PM	22-APR-20	manual status is ok	NO
Vmph	t0142	KIOSKID_3	4567	Hardware	Keyboard/Mouse not working	4/8/20 5:00 PM	11-APR-20	Closed	NO
Vmph	t0120	KIOSKID_3	0235	Connectivity	No Connectivity at this moment(PBK004/EC001)	4/1/20 4:55 PM	11-APR-20	Active	Ajay
Vmph	t0118	KIOSKID_3	456	Connectivity	Linux OS Kiosk - Permanent Whitelisting	4/1/20 4:55 PM	11-APR-20	Active	Ajay
Vmph	t0114	KIOSKID_3	693	Barcode	Barcode scanning failure in subsequent attempt	3/25/20 5:00 PM	11-APR-20	Active	NO
Vmph	009	KIOSKID_3	001	Hardware	Printer - Catridge Ink is Low/Over	4/18/20 10:23 PM	18-APR-20	Closed	Ajay
TCS	003	KIOSKID_3	001	Kiosk Application	Application Hang	4/21/20 4:20 PM	21-APR-20	ok	Ajay