

Public shareable projs-2 / doc deliverables
Bhadale IT

Sl.No	Project Name	Time/ Duration	Project Brief	Our offering category	Proj Status
99	Bhadale group of companies it-bt- bpo products catalogue	Apr-20	This is our first version of the IT-BT, BPO call center product offering. We have intelligent routing of service requests (voice & non-voice) to the most appropriate person who has the skills and experience. This is possible by having an AI intelligent model that is trained to match the best person to the incoming request be it a business or technical request	Products	Complete
100	Bhadale group of companies it-bt- bpo products catalogue		Intelligent routing and resolution system: Domain Details for Level 2 to be generated and integrated with general /other frameworks	Products	New