## Overview

Currently, each branch operated independently. We want a centralized system so that the customer can operate from any branch.

## Goals

1. Centralized database for all bank customers.
2. Existing data should be ported to new centralized database.
3. Customer should be able to transact via browser.

## Stakeholders

Development team, Bank employees, Finance department of bank, Company1, RBI.

## Features

1. Customer can order cheque books, do NEFT and UPI for his account.
2. Customer can stop cheque payment.
3. Backup of database to remote location will ensure no loss of data in case of natural disaster.
4. Bank clerks will have fingerprint security while operating the system.
5. Daily, etc reports will be sent to RBI.

## Constraints

1. Old data from current system should be archieved.
2. System should have an uptime of more than 98%.
3. No data loss should occur once the transaction is complete.

## References

1. RBI regulations: https://www.rbi.org/....