

FTM – Managing Your Stakeholders: Partnering with Your Boss

Building the Relationship

What Your Boss Needs from You

Produce Collaborate Lead Inform



What Do You Need from Your Boss?





What Do You Need from Your Boss?

- Establish & communicate goals
- Value your input
- Make resources available
- Be available
- Give advice
- Support career development
- Partner to identify your team's challenges & opportunities



What do you bring to the table?

- Do you and your boss agree on the goals you and your team are pursuing?
- How do your priorities compare to your boss's?
- What is your history with authority figures?
- How do you and your boss differ as people?
- How do your strengths and weaknesses as a manager compare to your boss's?
- How does your preferred work style compare with your boss's?



"Managing Up"

 Leverage the differences to maximize the working relationship

 Know what changes to make in how we work with our boss



Your Boss's Roles

Your Boss as a Person

- Has hopes, frustrations, strengths, weaknesses, and fears
- Has a personal life
- May come from a different cultural background

How can we get to know our boss better as a person?



Your Boss as a Manager



Your Boss as a Coach & Evaluator



VS.



How Can I Make It Easier?

Employee Development Performance Evaluation



Help Your Leader Manage the Paradox

Communicate development expectations

Discuss career aspirations

Ask for feedback

Seek learning opportunities

What Else Can I Do?

Adapt for Effectiveness

Adapt the way you prefer to work Respect your boss's decision-making style Avoid wasting their time Give positive feedback and express appreciation Acknowledge differences and negotiate solutions Don't hide bad news Present solutions, not problems



I Have Multiple Bosses



I Have Multiple Bosses

- Understand Differences
- Treat all equally
- Communication Trade-Offs
- Review Conflicting Expectations Together
- Avoid Favoritism



What's Next

- Attend the Manage Your Network Study Group Session on, Monday, May 7th
- Email Jessica, or post on our Yammer page, a capture of your <u>individual</u> network or the document your are creating
 - This is needed by <u>Monday</u>, <u>May 7th</u>

 Attend the Manage Your Network module wrap-up/kickoff session on Wednesday, May 9th



Thank you