

VIJESH PUTTASWAMY

TECHNICAL SPECIALIST

INFO

ADDRESS

No 7d, 208 Hobson Street,
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LINKS

[LinkedIn](#)

SKILLS

Microsoft Windows
Platforms (Win 7, Win 8.1,
Win 10, Windows Server
2008, 2012 R2, 2016)

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Active Directory, DNS,
DHCP, GPMC, DFS, WSUS,
NLB, NPS, Office365,
Exchange, Windows RDS,
IIS, Microsoft Azure,
Microsoft Intune

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Virtualization
technologies - VMware
vSphere 6.5, Citrix
Xendesktop 7.6, Hyper-V

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Cloud Computing
Platform - Microsoft Azure,
Powershell, Microsoft
Intune

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Backup & Storage
technologies - Veeam,
Commvault, Symantec
Backup exec & EMC, IBM
SAN management

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Source Control
Management - Git, Github

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PROFILE

- An articulate and highly motivated Technical Specialist with over 6 years of Server support and field engineer experience within Microsoft, Citrix, VMware, O365, Azure, Linux environments.
- Significant people and project management experience, strong client facing and stakeholder management skills with ability to work in large multi-national organizations and knowledge of management best practices.
- Proficiently participated in large-scale infrastructure projects from initial planning and development to implementation and enhancements.
- Well mannered, and able to act as point of contact for colleagues and external clients, Strong time management & Teamwork skills, Urge to learn new things and stay up to date with new technologies.

OBJECTIVE

To gain employment within the field of Cloud/DevOps in a reputed, innovative, ambitious industry and to obtain a position where my knowledge can be shared and enriched for the growth of the organization and self.

EMPLOYMENT HISTORY

Technical Specialist, Spark New Zealand

Auckland

Nov 2016 - Present

- Serving as a technical lead, managing a team of 20 engineers. Involving actively in teams of cross functional project to assist solve problems inclusive of different technologies spanning multiple work groups.
- Working closely with operational and architecture teams to define business requirements and goals and to identify and resolve business system issues.
- Overseeing management of technical projects, including planning, delivery and people management and managing the transition into relevant project team post project deployment.
- Creating and/or Updating process documentation incl. Pre-plans for First Response Network Operation Center and Overseeing Client Wintel & Network Changes overnight and get involved where resource is required.
- Evaluating and recommending necessary changes in performance tuning, infrastructure design and monitoring.
- Writing infrastructure related scripts to automate all manual tasks plus streamline operational activities.

Projects:

- Upgrading Windows Operating System of Servers to Windows 2016 including applications, features and dependent components.
- Creating and Configuring In-Tune Environment for Microsoft mobile application management and mobile device management.

Container & Configuration
Managemnet - Docker,
Ansible

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Linux Platform - RedHat &
CentOS

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Python, HTML, CSS,
Bootstrap, Javascript

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HOBBIES

Travelling, Hiking, Boxing,
Cricket, Football, Tennis,
Tango, Organizing parties
for friends & events for
different occasions.

Wintel Systems Engineer, Spark New Zealand

Auckland

Jun 2016 – Nov 2016

- Managed large, complex environments with hundreds of servers across multiple datacenters at multiple locations.
- Administered VMware virtual machines, hypervisors and clusters.
- Implemented and managed group policies print permissions and rights, file server configuration and advanced auditing, backups, DFSR, Xendesktop, Anti-Virus solutions etc.
- Worked directly with Senior Systems Engineers, Solution Consultants and Technical Delivery Managers to construct secure, functional environments.
- Participated in systems builds, upgrades, migrations and patch management.
- Trained colleagues and Service Desk across multiple departments on operations including log-in procedures, file permissions, printing issues, security and use of software.

Service Engineer, Computer Group NZ Ltd

Auckland

Feb 2014 – May 2016

- Monitored the system performance and optimizing the server using performance monitor and network monitor. Isolating and resolving problems by going through event viewer and Logged data.
- Performed Daily, Weekly and Monthly backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media and restoring files as per user's request.
- Installed ESXi hosts, vSphere client and vSphere server. Upgrading the ESX host and deploying virtual machines and use clones, snapshots, templates etc. Health check for VM's and ESXi host.
- Deployed XenApp and XenDesktop machine and user polices, including printer policies.
- Participated in the on-call roster and working after hours including weekends as a result of planned upgrades or emergencies.

EDUCATION

Auckland University of Technology, Post Graduate Diploma in Computer and Information Science

Auckland

Jul 2010 – Jun 2011

S.J.B.I.T, Bachelor of Engineering in Information Science and Technology

Bangalore

Jun 2004 – Jul 2008

COURSES

AWS Cloud DevOps Engineer nanodegree, Udacity (In Progress)

Sep 2019

Enterprise Mobile Device Management with Microsoft Intune, Microsoft

Aug 2019

Windows Client - Modern PC Management, Microsoft

Jun 2019

PROFESSIONAL ACCOMPLISHMENTS

Microsoft Certified: Azure Administrator Associate

Jun 2019

Docker Certified Associate

Mar 2019

LPI linux Essentials

2018

MCSA: Office 365 - Certified 2017

2017

**VMware Certified Professional 6.5- Data Centre
Virtualization (ID: VMW-02102532Q-00615228)**

2017

**MCSE: Cloud Platform and Infrastructure / Server
Infrastructure - Certified 2016**

2016

**Red Hat Certified Specialist in Ansible Automation
(Not Certified)**

Apr 2019

REFERENCES

References available upon request