INSY 5380- Social Network Analysis 2017	
INSTACART PRODUCT NETWORK ANALYSIS	
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## **INTRODUCTION**

#### **Objective**

Product network analysis on products purchased from Instacart to gain insights and answer questions regarding products most frequently purchased by customers, products that create cross department sales, finding correlation between products, understanding the departments and its products that bring high value to the customers and to Instacart.

#### **Dataset**

Inspired from Kaggle dataset which had about 4 files providing information on orders, products, departments, and aisles. After framing the questions and areas of interest from the files, we prepared and cleaned data through Python and Excel making it ready for further analysis.

**Who benefits?** Beneficial to Instacart, a grocery ordering and delivery app.

#### Solution

The insights gained through such network analysis can basically help the retailers improve inventory management and maximize their return on product investments. Correlation between products can help in providing promotional offers to least selling products.

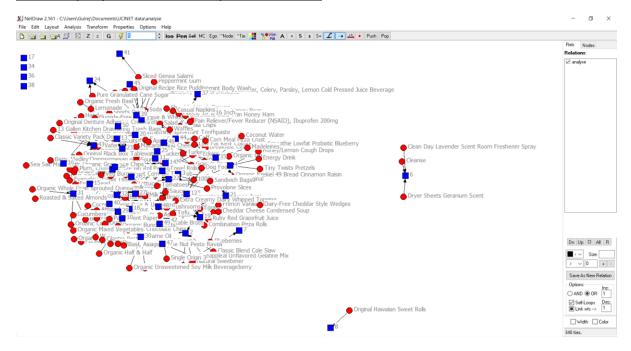
## **Approach**

We considered 160 products and 50 orders for analysis and created a 2-mode matrix converted it to a bipartite matrix followed by dichotomizing it to 1-mode matrix in UCINET, found multiple measures like Centrality, Betweenness, Beta, Eigenvector and Closeness centrality of the products and visualizing the network in NetDraw.

Additionally, converted the UCINET file to PAJEK file to view it in VOSviewer for network and density visualization. In VOSviewer, clustering and association techniques were applied to analyse the copurchased products and frequently purchased respectively.

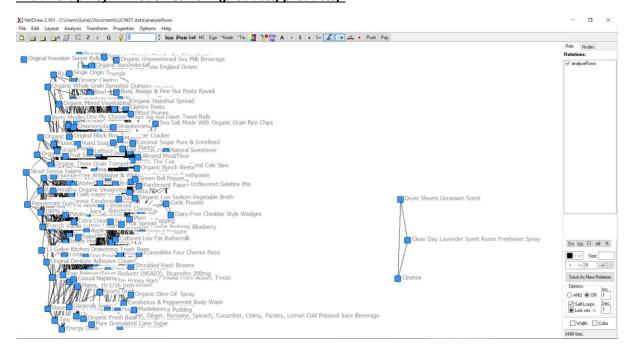
Further analysed on products, department, and aisle level to gain insights.

# Initial Graph of 2-mode network (products, order):



The initial 2-mode network includes 160 nodes, 346 edges, 4 components and 4 isolates.

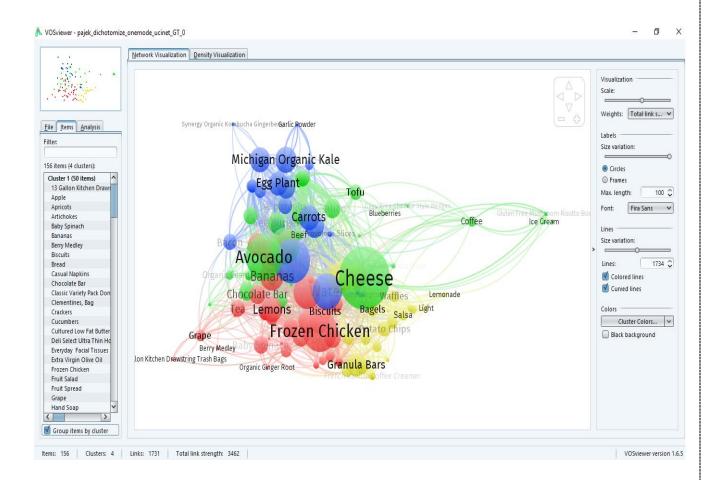
# Initial Graph of 1- mode network (products, products):



## **Graphical Analysis:**

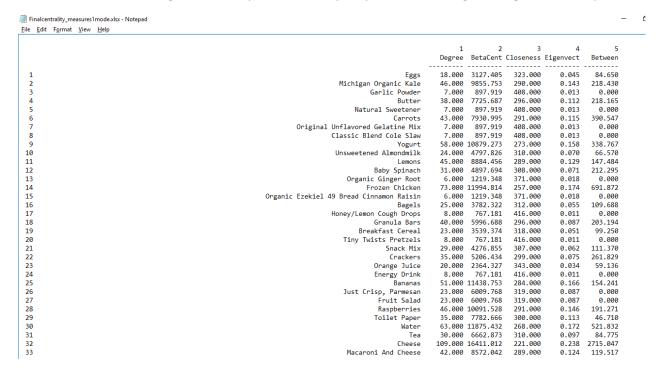
## Insights to frequently purchased products and co-purchased.

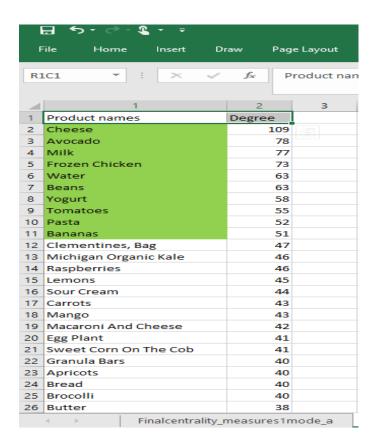
- ❖ Below is a network visualization of products in VOSviewer.
- Clustered based on products purchased together. The 4 different coloured clusters indicate the association between products based on orders. The bigger the circle or the font indicates high centrality of products among the clusters, i.e. frequently purchased products.
- As observed, some of the highly central products are Cheese, Avocado, Frozen chicken, Bananas, Milk, Water, Tomatoes, Beans, Yoghurt.
- ❖ Each cluster gives us an idea of which products are likely to be purchased together. Based on the diagram below, we can infer that a) lemons are likely to be purchased with frozen chicken for marination b) Chips are likely to be purchased with Salsa c) Customers who opt for baby food are seen to likely purchase organic and healthy food options, fruits and vegetables and not canned items or chips.
- Such analysis and information can help to marketing team find cross category sales and decide promotional offers for customers for attracting and retaining customers.



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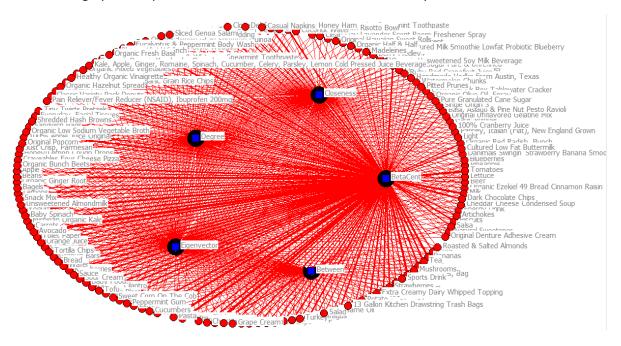
Below screenshot of log obtained using NETWORK-> CENTRALITY AND POWER-> MULTIPLE MEASURES in UCINET displays the centrality measures of total 160 products. Through Excel, we sorted the degree centrality to find the top 10 products with highest degree centrality.



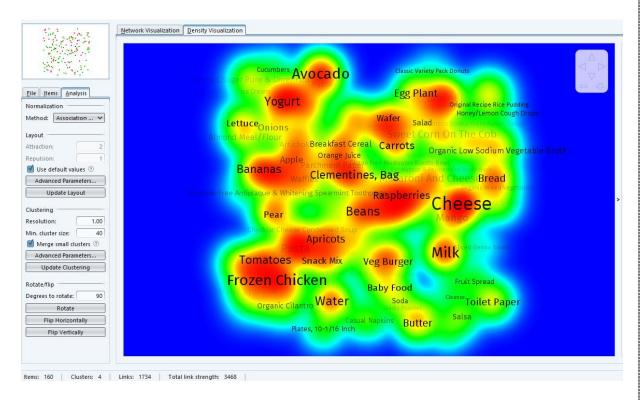


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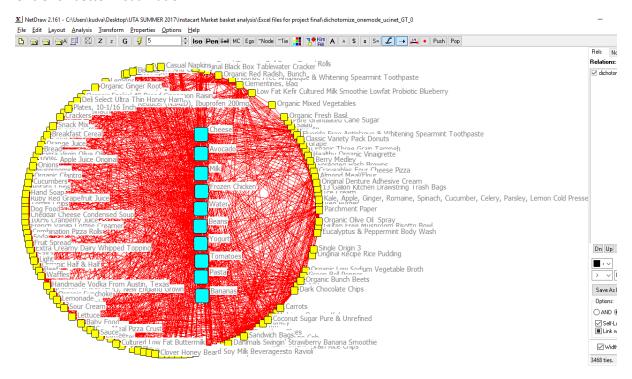
Below is the graphical representation in UCINET of the above centrality measures calculated.



- Below is density visualization of products in VOSviewer.
- As observed, the darker red areas are highly central products which return maximum return on product investments.

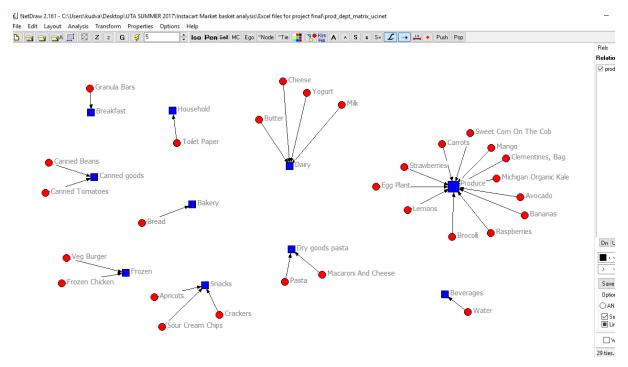


In UCINET, as per the centrality measures obtained, below is an **ego** -alter network of only the top **10** products frequently purchased. The blue colour indicates ego and yellow colour indicates it's respective alters. Since there are about 3468 ties, we have chosen to display the network using Circle for better visualization.

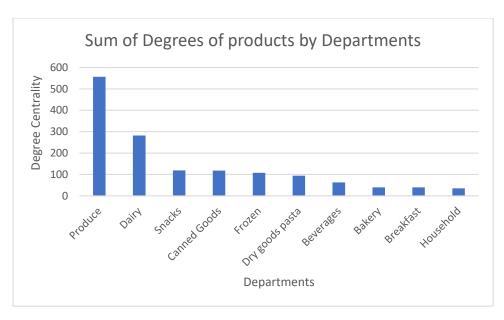


# Insights from products and departments data

As observed in the below network, the departments like Produce, Dairy, Household, Breakfast, Canned Goods, Bakery, Frozen, Snacks, Dry goods pasta and Beverages hold top 30 highly central products making these departments most profitable.



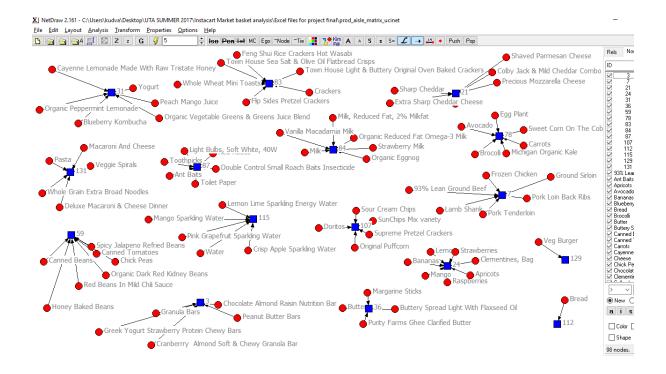
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Above distribution chart displays the departments with highest centrality products which can help to identify the top selling categories. As per the chart, produce i.e. vegetables and fruits section contains frequently purchased products. Based on this chart, promotions and sales in these departments can be offered to promote and sell the least selling products with high selling ones.

# **Insights from products and aisle data**

Considering 50 products and their Aisle ID, analysis of top 5 products with highest degree in respective aisles can help to place those products in the aisle and shelves accordingly for better profits and apply marketing strategy using this insight.



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## Conclusion and further research scope:

As we understand, product purchase network analysis opens a new range of insights which can maximize return on category investments and improve inventory management. This analysis can further help retain the loyal customers through loyalty programs.

If we have more information on customer's purchases history over the year and personal information like age, location, and gender, we can predict products likely to be purchased by the customer and even prepare a recommendation system. If any isolates among products or upon setting a threshold to see which products generate very low sales, they could be discontinued.

In conclusion, we analysed most frequently purchased products, association of co-purchased products, department level profits, aisle level marketing strategy for promotions and triggering sales within and among other departments.

#### **References:**

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