VIKASH GUPTA

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LOCATION: Delhi, India

PROFILE SUMMARY

- **ServiceNow Developer** with extensive experience in **Service Portal** development and customization.
- Expertise in **JavaScript**, and **ServiceNow scripting** to build dynamic and responsive Service Portals.
- Skilled in full stack development using the **MERN stack** (MongoDB, Express.js, React.js, Node.js).
- Experienced in building and deploying **RESTful APIs** for seamless integration between front-end and back-end systems.
- Proficient in **React.js** and **Node.js** for building scalable, high-performance web applications.
- Strong understanding of **SQL** and **MongoDB** for database management and data modeling.
- Versatile in working across both **front-end** and **back-end** technologies to deliver complete, end-to-end solutions.

SKILLS

Technologies: ServiceNow, JavaScript, jQuery, Node.js, React.js, Express.js, MVC, Python, Django, PHP, CodeIgniter, Dart, Flutter

Databases: MySQL, MongoDB, PostgreSQL, SQlite3

Tools & IDEs: VScode, PyCharm, Android Studio, Git, Postman

Cloud Platform: ServiceNow, AWS EC2

EDUCATION

M. Tech in Computer Science, AMITY UNIVERSITY, Noida	Expected 2025
B. Tech in Computer Science (Cybersecurity & Forensics), GLA University, Mathura	2018 - 2022
Intermediate (PCM), Kendriya Vidyalaya, Delhi	2017 - 2018
High School, Kendriya Vidyalaya, Delhi	2015 – 2016

EXPERIENCE

Application Development Analyst | ACCENTURE (Noida) | June 2022 – Current

- Developed and customized Service Portals for an Enterprise Asset Management (EAM) project, enhancing user interface and user experience.
- Utilized JavaScript and AngularJS to create dynamic, responsive web components and features within the Service Portal.
- Integrated REST APIs to connect ServiceNow with external systems, enabling seamless data exchange and improving process automation.
- Collaborated with cross-functional teams to gather requirements and deliver tailored solutions within the EAM project.
- Optimized the Service Portal for performance and scalability, ensuring efficient handling of large data sets and complex workflows.
- Provided ongoing support and maintenance for the EAM Service Portals, addressing issues and implementing enhancements as needed.

INTERNSHIP EXPERIENCE

Backend Developer | EMOHA (GURUGRAM) | OCT 2021 – MAY 2022

- Developed server-side components for the Emoha project using Node.js, contributing to the creation of a robust backend infrastructure.
- Designed and implemented RESTful APIs to support seamless data exchange between the front-end and back-end systems.
- Gained hands-on experience in JavaScript and backend development, enhancing skills in API creation and server management.

Full Stack Developer | SIKARWAR SOFTWARES (GURUGRAM) | MAR 2021 – SEP 2021
- Developed web applications using PHP CodeIgniter framework, contributing to the design and implementation of scalable backend solutions.
- Created and maintained RESTful APIs to facilitate seamless data communication between the server and client-side applications.
- Implemented MVC architecture in CodeIgniter to ensure efficient code organization and maintainability.

PROJECTS

Project Description: Android App for INDIAN ARMY named (BAN SCAN)
- Developed an Android app in Flutter to detect banned apps on users' devices and send data, including location information, to the admin.
- Ensured app efficiency, security, and compliance with data protection standards.
- Conducted testing and provided documentation for effective usage by Army personnel.

Project Description: Web Application for GPS Based Attendance System named (GEO MARK)
- Developed a GPS-based attendance system using Node.js and React.js for accurate location-based check-ins.
- Built RESTful APIs to manage user data, attendance records, and backend communication.
- Designed a responsive and user-friendly React.js interface for easy check-in/out and attendance management.
- Implemented features for real-time attendance tracking and reporting, allowing management to monitor employee attendance effectively.

Project Description: Customer Relationship Management (CRM) Web Application
- Developed a CRM application using Django to manage customer relationships, track interactions, and optimize sales processes.
- Implemented user authentication and role-based access control to ensure secure management of customer data.
- Created customizable dashboards for users to view customer information, sales metrics, and activity logs in real-time.
- Integrated Django ORM to handle database operations, ensuring efficient data retrieval and management.
- Developed features for lead management, allowing users to track and convert leads through various stages of the sales funnel.

CERTIFICATIONS

- CSA (Certified System Admin) from SERVICENOW
- CAD (Certified System Developer) from SERVICENOW

ACHIEVEMENTS & AWARDS

- FY24 Q3 Wall of Fame Award
- Completed Tech expressway fast track promote FY24 Q4