Customer Experience Enhancement Dashboard

Geographical Distribution Of Passengers

Airport Continent
Chart layer

Airport Country Code
- AO
- AR
- AU
- BO
- BR
- BS

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5000 km

Customer Demographics and Feedback Analysis

Age Cat...	Gender	Nationality	Airport ...
Adult 332.31	Female 332.31		

Personalized Service and Marketing Campaigns

Gender ▼

Feedback Status By Airport

Airport Name ▼

Overall Sentiment Distribution of Passengers

Sentimental Analysis

Positive 49.6%   50.4% Negative

Flight Experience Sentiment Analysis

Sentimental Analysis

100.0% Negative

98.3% Positive

Passenger Feedback Scores by Flight Status

Cancelled (33.4%)	Delayed (33.3%)	On Time (33.3%)
32.94k	32.83k	32.85k

Feedback Score
- -1
- -0.9
- -0.8
- -0.7
- -0.6
- -0.5
- -0.4
- -0.3
- -0.2

Pain Points and Improvement Areas

Sentimental Analysis	AW		AD		GW	
	Avg...	Cou...	Avg...	Cou...	Avg...	Co...
Negative	0	3	-0.125	4	-0.13...	
Positive	0.56...	6	0.76...	3	0.7	

Sum of Feedback Scores of Passengers

50

2.08k
Sum([Feedback Score])

0   100