CALL CENTER TREND ANALYSIS

pwc

Answered

No | Yes

Agent

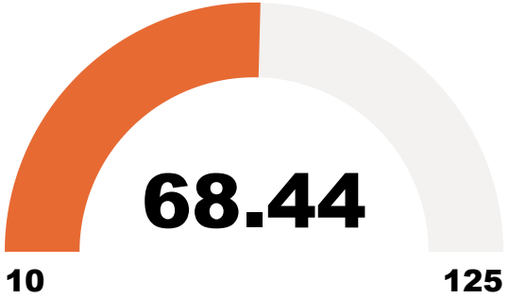
Greg

Date

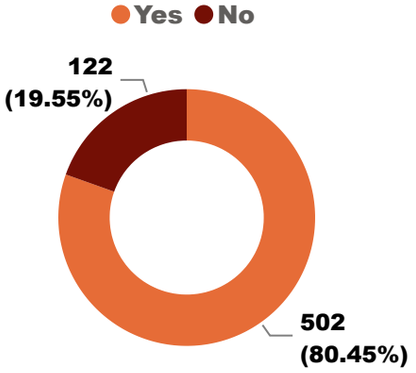
1 — 31

Average Customer Satisfaction

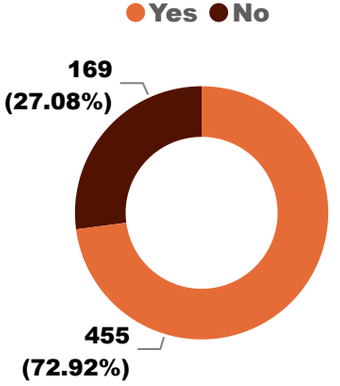
Average Speed Of Answer (In Seconds)



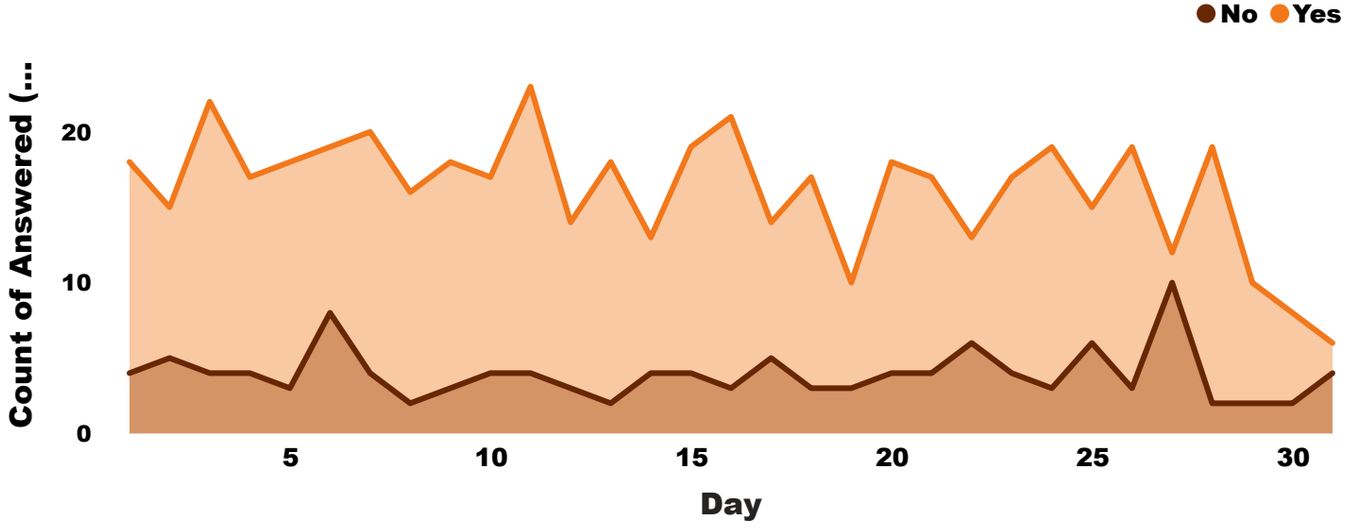
Calls Answered



Calls Resolved



Call Received



Calls By Topic