

#### WellCare Health Plans, Inc.

### The Wellcare Group of Companies

OHANA HEALTH PLAN, A HEALTH PLAN OFFERED BY WELLCARE HEALTH INSURANCE OF ARIZONA, INC.

WELLCARE OF FLORIDA, INC. ◆ COMPREHENSIVE HEALTH MANAGEMENT, INC. ◆ HEALTHEASE OF FLORIDA, INC.

WELLCARE OF NEW YORK, INC. ◆ WELLCARE OF CONNECTICUT, INC. ◆ WELLCARE OF KENTUCKY, INC.

HARMONY HEALTH PLAN OF ILLINOIS, INC. ◆ WELLCARE OF LOUISIANA, INC. ◆ WELLCARE OF GEORGIA

WELLCARE PRESCRIPTION INSURANCE, INC. ◆ MISSOURI CARE, INC. ◆ WELLCARE OF SOUTH CAROLINA

WELLCARE HEALTH PLANS OF NEW JERSEY, INC. ◆ WELLCARE HEALTH PLANS OF KENTUCKY, INC.

# CONFIDENTIAL COMMUNICATION

**Fax Transmittal Cover Sheet** 

To: SUMANA KETHA

Fax: 972-675-7310

If you need to reach us about this request, please call or fax to the toll free number provided to you. If you do not have a contact number, you can call 1-800-351-8777.

#### **NOTES**

#### **GLORIA PERRY**

Response to authorization request attached.

# **CONFIDENTIAL**

### **Privacy Notice:**

This facsimile message and any attachments are intended for the exclusive use of the addressee(s) and may contain information that is proprietary, confidential and/or exempt from disclosure and may be Protected Health Information. If you are not the intended recipient, please notify us immediately by calling the number below and return the original message to us at the address below via the US Postal Service. We will reimburse you for your postage. If you are a regular recipient of our faxes, please notify us if you change your fax number. Thank you.

Mail: WellCare Health Plans, Inc Attention: Provider Services, Ren2, 2<sup>nd</sup> fl.

P.O. Box 31372 Tampa, FL 33631-3372 Calls: 866-485-8434 Faxes: 866-291-3183

Missouri Care Calls: 800-322-6027 Missouri Care Faxes: 866-946-2052



02/02/2017

Member Name: GLORIA J PERRY

Member ID: 17925088

DOB: 8/12/1950

**Authorization Number: 121127981** 

Requesting Provider: SUMANA KETHA 520919

Treating Provider: SUMANA KETHA

Facility:

**Effective Date:** 1/19/2017 **Expiration Date:** 3/21/2017

**Authorized:** 99345 Home visit for an establised patient

Please notify the member and other providers, as appropriate, of this authorization determination.

If you are the requesting provider, please ensure that the treating provider and/or facility are aware of this information.

If you are the treating provider, please communicate treatment status and care outcome to the member's PCP on a periodic basis.

Obtaining prior authorization does not guarantee payment, but rather only confirms whether a service meets WellCare's determination criteria at the time of the request. WellCare retains the right to review benefit limitations and exclusions, beneficiary eligibility on the date of service, the medical necessity of services, and correct coding and billing practices.

Claims submitted for payment should include all necessary, complete and compliant data including the authorization number, CPT and ICD-10 codes.

To ALL Medicare and Medicaid providers: You are <u>not</u> allowed to collect or bill for co-payments, coinsurance or deductibles for Medicare Parts A and B covered services (cost-sharing amounts) if the WellCare member you are treating is a dual-eligible member who is held harmless for such cost-sharing amounts by the state Medicaid plan. If WellCare and the state Medicaid agency are in an agreement for WellCare to assume the state's responsibility to pay cost-sharing amounts for dual-eligible members the state holds harmless, then you must accept WellCare's payment as payment in full. When no such agreement exists, you may bill the appropriate state source for such cost-sharing amount. Please check your WellCare Provider Manual for details on whether WellCare is in such an agreement with the state. You will have to be enrolled with the state agency prior to billing the state for cost-sharing amounts. Therefore, if you do not accept Medicaid or are unable to bill the appropriate state source, you <u>must</u> accept WellCare's payment as payment in full. The Physician/Provider agrees to look solely to the plan for payment of amounts due hereunder.

To all MEDICARE providers: Members may be responsible for a sum of co-pays when receiving certain diagnostic services in addition to a consult or procedure, depending on how your office bills for those services