PRESCRIBER SERVICES



Patient Information for Your Consideration

10/23/2014

MEDICATION NONADHERENCE THERAPY ADVISORY THIS IS NOT A REQUEST FOR A PRESCRIPTION

For comments fax toll-free 1-866-310-4097

No reply to this communication is necessary The CVS/caremark fax machine is secured in accordance with applicable law

Dear Dr. DERRICK JONES or Appropriate Staff:

PATIENT INFORMATION			
Name	AARON L JACKSON	Birth date	11/23/1973
METOPROLOL 25MG		Based on retail and mail prescription fill dates	

CVS/caremark administers the prescription benefit portion of the health plan for your patient identified above. A review of your patient's retail and mail prescription history indicates that the patient may have stopped using his or her medication.

Consider discussing your patient's therapy as soon as possible. The full benefits of medication may not be seen if the patient is not taking it as prescribed. If your patient requests more information on adherence to medication, tips for taking medication, or specific, disease-state information, you may refer the patient to log into www.caremark.com and click the "Learn About Medications" tab.

If you have recently changed or plan to change the patient's medication therapy, please disregard this communication.

Please consider discussing the following with your patient:

Some common reasons why patients may stop taking their medicine are because they: 1(WHO 2003 p156,157)

- -Can't afford it. Consider a generic alternative, if applicable
- Forget to take it
- Do not like the side effects

- Are unclear about what medicine they are taking
- Do not understand the long-term consequences of not managing their condition

Comments

Sincerely, Clinical Services CVS/caremark

If you are not the intended recipient of this fax, you are hereby notified that any disclosure, copying, or distribution is prohibited. If you have received this fax in error, please notify us via fax at 1-866-310-4097 or e-mail at mdmail@caremark.com.

Plan participant privacy is important to us. Our employees are trained regarding the appropriate way to handle our plan participants' private health information.

Reference: 1. World Health Organization, 2003. Adherence to long-term therapies _ Evidence for Action. Available at: http:// www.emro.who.int/ncd/Publication/adherence report.pdf. Accessed February 22, 2008.

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