

CURRICULUM VITAE

Vikash Kumar Sharma

Ghat Bandhaura, Gopalganj

Bihar. (841508)

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CAREER OBJECTIVE:-

To contribute to the success of Company by utilizing my strong communication skills and technical knowledge to resolve customer issues and maintain a high level of customer satisfaction.

EDUCATIONAL BACKGROUND:-

Qualification	Board & University	College & School	Passing Years	Division
BCA	University of Lucknow	Sri Sharda Group Of Institute	2024	First
12th	B.S.E.B	PPG College	2021	First
10th	B.S.E.B	Sanjay Gandhi High School	2019	First

Experience:-

Tour & Travels, Hotel management Project fully responsive design website. I have completed some project in It field SQL Database. and programming language c, J2EE, Full stack Web Development [HTML5, CSS, JavaScript, Database] etc.

SKILLS :-

Technical Skills: I Am able to diagnose and troubleshoot technical issues related to desktops, laptops, mobile devices, printers, and other peripherals. They should also have experience

- Understanding Data in from of Software Language C, HTML5, CSS, JavaScript, Database (SQL).
- Understanding Data in from of Database
- Understanding Data in complete from web design.
- Complete Microsoft Office package

Communication Skills:- I must be able to write clear and concise emails, reports, and proposals, as well as give engaging presentations.

Customer Service Skills:- I should be able to understand customer needs and provide solutions that are both effective and user-friendly and also be patient, empathetic, and able to handle difficult customers in a professional manner.

Analytical and Problem-Solving Skills:- I have strong analytical and problem solving skills to diagnose and resolve technical issues. They should have the ability to work under pressure, think critically, and troubleshoot issues efficiently.

Negotiation skills and creativity:- Understanding people's needs and then dealing with them.

Teamwork:- I often work with cross-functional teams, including sales, marketing, and product development. I must have the ability to work collaboratively with colleagues to achieve common goals.

Adaptability:- I am able to adapt to changes in technology, processes, and procedures. I should be open to learning new skills and be willing to take on new responsibilities. And also be able to work flexible hours to support customers across different time zones.

PERSONAL DETAILS:-

Father Name: Mr. Satyendra Kumar Sharma

Date of Birth: 19-01-2003

Nationality: Indian

Marital Status: Single

Gender: Male

DECLARATION: - "I Hereby declare that all the information provided in this Curriculum vitae is true and complete to the best of my knowledge. I understand that any false statements may lead to disqualification or termination if hired. I am excited about the opportunity to contribute my skills and experience to your organization and am committed to working diligently to help achieve its goals."

Vikash Kumar Sharma