**SITECORE CHATBOT**

# How to Configure

1. Take the Chatbot package from **Sitecore Package** folder and install it in your sitecore instance.
2. Login to your sitecore instance and perform below steps.
   1. Create new Channel Id in Marketing Control Panel(/sitecore/system/Marketing Control Panel/Taxonomies/Channel/Online/ChatBot/WebSite ChatBot) and name it as WebSite ChatBot.
   2. Create new Goal Id in Marketing Control Panel(/sitecore/system/Marketing Control Panel/Goals/WebSite ChatBot) and name it as WebSite ChatBot.
   3. In the '/sitecore/content/Home/ChatBot/Chat Start Point' Item, inside 'Analytics Section' choose the channel and goal id that you have created in the previous steps.
3. Publish the ChatBot visual studio solution to your sitecore instance. It'll place the required config and view files in the below places:

\App\_Config\Include\Sitecore.Web.Feature.ChatBot.WebApi.config

\App\_Config\Include\CustomFacetModel\ChatBotCustomFacetModel.config

\Views\ChatBot Layout\ChatBot MVC Layout.cshtml

\Views\ChatBot Main\main.cshtml

1. Copy the json file(ChatBotInteractionFacetModel, 1.0.json) from your CustomJsonModel folder and paste it in below two places :

<XconnectInstanceFolder>\App\_Data\Models

<XconnectInstanceFolder>\App\_Data\jobs\continuous\IndexWorker\App\_data\Models

1. To run ChatBot in your sitecore instance:
   1. Create https binding for your sitecore instance and browse the following url: "https://{BindingName}/ChatBotHome". Styles and scripts will not be loaded in http url.
      1. Click the ChatIcon and chat.
   2. For your Own Site Integration, you can make the same into a component and plug to the site.

# Support

For Latest updates and changes in the Plugin, do visit

<https://github.com/vikashinchennai/SitecoreChatBot>