

VIKASH RAWAT

SENIOR CYBERARK CONSULTANT

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SUMMARY

Cybersecurity professional specializing in CyberArk PAM, passionate about securing privileged access and optimizing enterprise security. Proven expertise in deploying and managing CyberArk PAS, automating onboarding workflows, and driving compliance improvements. Skilled at integrating with HashiCorp Vault and enhancing PAM maturity to deliver measurable operational efficiencies.

TECHNICAL SKILLS

- **CyberArk Suite:** PVWA, CPM, PSM, PSMP, CyberArk Vault, PADR, PA Replicate, CreateCredFile
- **Platforms & Tools:** Windows Server, Linux, HashiCorp Vault
- **Documentation & Enablement:** End-User Training, SOP Creation, Upgrade Runbooks, Documentation & Knowledge Transfer

PROFESSIONAL EXPERIENCE

Vibing Techcloud Pro Pvt. Ltd.

FEB 2021 - NOV 2024

CyberArk Consultant

PROJECT - Mercedes-Benz

- Created CyberArk PAS Upgrade documentation from v11.2 to 14.0 using structured upgrade documentation.
- Integrated LDAP and implemented SAML authentication for seamless SSO.
- Onboarded and managed over 1000+ privileged accounts across Windows, Linux, and database systems, automating credential rotation for improved security posture.
- Migrated over 600+ privileged accounts into CyberArk via PVWA file uploads.
- Created safes, policies, and CPM password rotation rules per compliance standards.
- Automated onboarding of privileged accounts using PowerShell and PVWA.
- Migrated 400+ static secrets from CyberArk to HashiCorp Vault and defined Vault policies.
- Conducted end-user CyberArk/HashiCorp Vault training and authored SOPs.
- Decommissioned legacy CyberArk components post-migration for system hygiene.

PROJECT - Netmagic Solutions (NTT Data)

- Administered CyberArk utilities such as PADR, PA Client, PA Restore, Export Vault Data, Create Cred File, and PA Replicate to ensure full EPV functionality.
- Analyzed compliance reports, identified non-compliant areas, and collaborated with teams to implement remediation strategies.
- Deployed and configured CyberArk components in production and staging environments, ensuring high availability and security.
- Developed and enforced privileged password management policies for CyberArk CPM to align with security best practices.
- Monitored CyberArk Vault and component servers to ensure system performance, uptime, and security.
- Created CyberArk safes, policies, and access controls to securely onboard privileged accounts based on process requirements.
- Engaged with stakeholders to provide CyberArk training and facilitate smooth end-user adoption.
- Collaborated with the Active Directory team to provision user access, ensuring least-privilege principles and access governance.
- Conducted periodic audits and assessments to maintain CyberArk compliance with regulatory and security standards.
- Participated in external audits, addressing auditor queries related to Privileged Access Management (PAM) controls and configurations.
- Investigated and remediated security vulnerabilities in CyberArk, collaborating with IT and security teams to strengthen defenses.

Dell International Services

Senior Technical Associate

OCT 2014 - AUG 2020

- Delivered technical support for Dell enterprise customers, maintaining a 92%+ first-call resolution rate and consistently exceeding SLA targets.
- Liaised with engineering and development teams to resolve escalations, accelerating issue resolution and improving customer satisfaction.
- Created and maintained detailed CRM records, aiding in trend analysis and proactive support interventions.

WIPRO

DEC 2013 - MAY 2014

Technical Associate

- Provided front-line support to Airtel customers, resolving account, connectivity, and service issues with 98% customer satisfaction.
- Logged and maintained call records for case management using CRM tools.

EDUCATION

LOVELY PROFESSIONAL UNIVERSITY

2009 - 2013

Bachelor of Technology (B.Tech) in Electronics and Communication Engineering

CERTIFICATIONS

- CyberArk Defender Certified - JAN 2024
- CyberArk Sentry Certified - JAN 2024