

IRCTC eWallet User Guide

About IRCTC eWallet

- IRCTC eWallet is a scheme under which user can deposit money in advance with IRCTC and can be used as payment option along with other payment options available on IRCTC for paying money at the time of booking tickets.

IRCTC eWallet Registration

- Login by submitting your username and password on IRCTC eTicketing website.
- Click "IRCTC eWallet Register Now" provided in submenu of IRCTC eWallet in "IRCTC EXCLUSIVE" menu.

The screenshot displays the IRCTC website interface. At the top, the navigation bar includes 'IRCTC EXCLUSIVE', 'TRAINS', 'BUSES', 'FLIGHTS', 'HOTELS', 'HOLIDAYS', 'LOYALTY', 'MEALS', 'PROMOTIONS', 'MY ACCOUNT', 'PREMIUM PARTNER', and 'MORE'. The 'IRCTC EXCLUSIVE' menu is open, showing options like 'IRCTC eWallet', 'IRCTC eWallet User Guide', and 'IRCTC eWallet Register Now/Reactivate'. A blue arrow points from the 'IRCTC eWallet Register Now/Reactivate' link to the date field in the 'BOOK TICKET' form.

BOOK TICKET

From: To:

DD/MM/YYYY *

All Classes

GENERAL

☐ Divyaang Concession ☐ Flexible With Date

☐ Train with Available Berth ☐ Railway Pass Concession

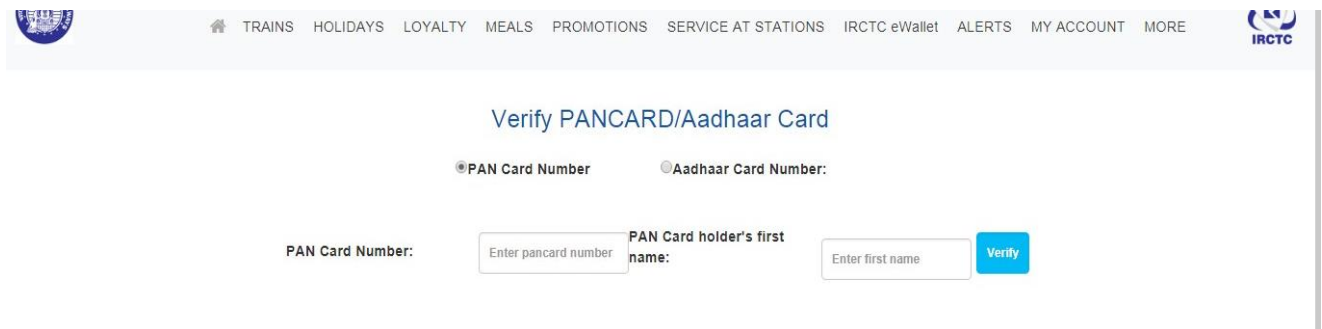
Upcoming Journey [View All Journeys](#)

Train	PNR	Date	From	To	Class
VSKP AC DD SPL (02708)	4631433550	02 Oct 2021	NLR	VSKP	CC
You can book <input type="button" value="Hotel"/> <input type="button" value="Order Food"/> <input type="button" value="Bus"/>					
PURI MAS SPL (02859)	6456706690	04 Oct 2021	VSKP	NLR	3A
You can book <input type="button" value="Hotel"/> <input type="button" value="Order Food"/> <input type="button" value="Bus"/>					

Last Transaction Detail [View Details](#)

Transaction ID	Status	Date	From	To	Class
100002938349202	BOOKED	04 Oct 2021	VSKP	NLR	3A

- User will have option to verify PAN or Aadhaar for IRCTC eWallet registration.



Verification can be done through PAN or Aadhaar. Please provide correct information for successful verification. In case of verification through Aadhaar, KYC response will be stored in user's IRCTC profile.

- After verification process , Create a Transaction Password required for authentication process and reconfirm the same password in the textbox provided.
- After creation of transaction password, user will be logged out and a successful registration message will be displayed.

IRCTC eWallet Deposit

- Login by entering your user name and password.
- To deposit the amount in the IRCTC eWallet account click on 'IRCTC eWallet DEPOSIT' link on the Left Navigation Bar. Select option and enter the amount to be deposited and reconfirm the same amount. The deposit amount should be more than the minimum amount (Rs 100/-) and less than the maximum limit (Rs 10000 – Current Balance).
- Select the payment option from dropdown list and Click on submit button for payment.

IRCTC eWallet Deposit

Closing Balance:	₹373.10	
Deposit Amount:	<input type="text" value="100"/>	Minimum: ₹100.00 And Maximum: ₹9,626.00
Confirm Deposit Amount:	<input type="text" value="100"/>	

 BHIM/ UPI/ USSD
 Netbanking
 Payment Gateway / Credit Card / Debit Card

- User can deposit minimum amount of Rs. 100/- and maintain maximum amount of Rs.10000/- in his eWallet account.
- Deposit amount is non-refundable.
- After the successful deposit, successful payment message will be provided.
- To check the status of deposit IRCTC eWallet account, click 'DEPOSIT HISTORY' link on the left navigation bar.
- User will be redirected to 'Deposit History' page where status of all the IRCTC eWallet Deposit Amount will be provided.
- In case amount debited from customer's bank account and deposit not reflecting in IRCTC eWallet account, amount will be refunded to customer bank account after confirmation from concerned Bank to IRCTC.

Deposit History

S.No.	Transaction ID	Payment Option	Account Recharge Status	Deposit Date	Amount Deposited	Pay/Refund Status
1	200000063768275	Online	Success	07-June-2018	10000.0	---

IRCTC eWallet Transactions

- All of the IRCTC eWallet booking transactions can be accessed by clicking on this link.
- Members will be able to view bookings by their Date of Journey or Booking Date.
- Details of the booking can be viewed by clicking Transaction ID.

IRCTC eWallet Transaction

☒ Journey Date ☐ Booking Date

All Journey

Upcoming

Past

Thursday
31 May 2018
BOOKED

PNR Number: 2536109024
Train Number/Name: 12425 / JAMMU RAJDHANI
From: NEW DELHI (NDLS) 31 May 2018
Ticket Type: E-ticket
Boarding Station: NEW DELHI (NDLS)
Booked From: IRCTC WEBSITE

Transaction ID: 200000063644210
Booking Date: 26 May 2018
To: JAMMU TAWI (JAT) 01 Jun 2018 05:45 Hrs
Vikalp Status: No
Date of Boarding: 31 May 2018 20:40 Hrs

Friday
22 Jun 2018
BOOKED

PNR Number: 2441488179
Train Number/Name: 12218 / KERLA S KRANTI
From: NEW DELHI (NDLS) 22 Jun 2018
Ticket Type: E-ticket
Boarding Station: NEW DELHI (NDLS)
Booked From: IRCTC WEBSITE

Transaction ID: 200000063856242
Booking Date: 15 Jun 2018
To: PANVEL (PNVL) 23 Jun 2018 12:10 Hrs
Vikalp Status: No
Date of Boarding: 22 Jun 2018 13:40 Hrs

IRCTC eWallet Refund Status

- Refund status of IRCTC eWallet bookings can be accessed by clicking on this link.
- Details of the booking can be viewed by clicking Transaction ID

Refund Status

Date from:

01-05-2018

Date Upto:

16-06-2018

Search

S.No.	Transaction ID	Refund Amount	Reason	Refund Status	Refund Date
1	200000063856238	1211.8	SPECIAL_REFUND_FAILED_TXN	REFUNDED	15-June-2018

IRCTC eWallet Change Transaction Password

Users can change their transaction password from this link.

Change Transaction Password

Old Password:

Enter Old Password

New Password:

Enter New Password

Confirm Password:

Confirm Password

* Min 8 character & Max 15 character. Password must contain at least one small & one capital alphabet and numeric digit.

Submit

Reset

IRCTC eWallet Forgot Transaction Password

Users can reset IRCTC eWallet Transaction password from link under Tab, MY ACCOUNT >> My Profile >> Forgot Transaction Password:

- 1) Enter IRCTC Registered eMail id.
- 2) Enter IRCTC user Login Password.
- 3) Enter send OTP button.
- 4) Enter OTP received on IRCTC Registered Mobile.
- 5) Enter New Password and Confirm same password.

Forgot Transaction Password

E-Mail ID:

anubhav75

Login Password:

[tps://www.googleadservices.com/pagead/aclk?sa=L&ai=Cr8fCKUsnW-eMF8bBr...](https://www.googleadservices.com/pagead/aclk?sa=L&ai=Cr8fCKUsnW-eMF8bBr...)

Send OTP

Forgot Transaction Password

OTP:

Enter OTP

New Password:

Enter New Password

Confirm Password:

Enter Confirm Password


(8-15 chars with at least one capital,one small and one number.)


Submit


Using IRCTC eWallet as a payment option for booking Railway Tickets


Once the user plans the travel and reaches the Payment Gateway page, he gets to see IRCTC eWallet as a payment option amongst other payment options.


Payment Methods


 IRCTC iPay (Credit Card/Debit Card/UPI)

 Multiple Payment Service

 Netbanking

 Payment Gateway / Credit Card / Debit Card

 Wallets / Cash Card

 IRCTC eWallet

Note: An amount of ₹ 10 + Applicable GST will be deducted as IRCTC eWallet service charge.

Back

Pay & Book

Safe & Secure Payments

JOURNEY SUMMARY

ANVT SMI SPL(04006) Sat, 02 Oct

ANAND VIHAR TRM → GHAZIABAD

ANVT (18:00) GZB (18:27)

1 Adult | Second Sitting (2S) |

GENERAL | ANAND VIHAR TRM

Passenger Details

1. Nethaji 33 yrs | Male

Contact Details

Email: gu*****@gmail.com

Mobile: 91-9*****42

Fare S

DEALS OF THE DAY

Ad

enitfaridabad.com

Civil engg. college Faridabad

OPEN

User has to click on Pay & Book button to book the ticket. The amount will be debited from the IRCTC eWallet account and redirected to the confirmation page for submission of OTP.

IRCTC EXCLUSIVE

TRAINS

BUSES

FLIGHTS

HOTELS

HOLIDAYS

LOYALTY

MEALS

PROMOTIONS

MY ACCOUNT

PREMIUM PARTNER

MORE

IRCTC

User Name

nethaji10

Current IRCTC eWallet Balance

₹ 373.1

*Amount to deduct

₹ 74.99

Remaining Balance

₹ 298.11

Note: An amount of ₹ 10 + Applicable GST will be deducted as IRCTC eWallet service charge.

OTP

If you did not receive the OTP, [Click here](#) to resend the SMS/E-mail

CONFIRM

Cancel

User has to provide OTP received on mobile number or e-mail id registered with IRCTC to confirm the transaction. For every IRCTC eWallet transaction an additional IRCTC eWallet Transaction charge of Rs 10/- + applicable taxes will be deducted. Booking will be allowed only when ticket amount is less than the balance amount.

Cancellation of bookings done using IRCTC eWallet

- Users can opt for Ticket Cancellation from “Booked Ticket History” link under “My Transaction”.
- Details of the Transaction can be viewed by clicking Transaction ID.

31 May 2018
BOOKED

Train Number/Name: 12425 / JAMMU RAJDHANI
From: NEW DELHI (NDLS) 31 May 2018
Ticket Type: E-ticket
Boarding Station: NEW DELHI (NDLS)
Booked From: IRCTC WEBSITE

Booking Date: 26 May 2018
To: JAMMU TAWI (JAT) 01 Jun 2018 05:45 Hrs
Vikalp Status: No
Date of Boarding: 31 May 2018 20:40 Hrs

Friday 22 Jun 2018
BOOKED

PNR Number: 2441488179
Train Number/Name: 12218 / KERLA S KRANTI
From: NEW DELHI (NDLS) 22 Jun 2018
Ticket Type: E-ticket
Boarding Station: NEW DELHI (NDLS)
Booked From: IRCTC WEBSITE
Ticket Charge: 600
Quota: GENERAL
Total Fare Amount: 600.0
Bank Name: E-Wallet
Insurance Company:
Travel Insurance Premium: 0 Including GST
Click Insurance Company name to submit nomination details. Link will be highlighted once Policy is issued by respective Insurance Company.

Transaction ID: 200000063856242
Booking Date: 15 Jun 2018
To: PANVEL (PNVL) 23 Jun 2018 12:10 Hrs
Vikalp Status: No
Date of Boarding: 22 Jun 2018 13:40 Hrs
Class: SL
Service Charge: 0.0
Charting Status: Chart Not Prepared
Policy Issue date:
Insurance (No of Psgn): 1

Name	Age	Gender	Booking Status	Berth Preference
TEST	33	M	CNF/S6/41/LB	LB

[Opt Vikalp Train](#)[Change Boarding Point](#)[Cancel Ticket](#)[Get Pnr Status](#)[Print E-Ticket](#)[Get SMS](#)

Cancel Ticket

PNR Number : 2441488179
Train Name : KERLA S KRANTI
NEW DELHI (NDLS) → PANVEL (PNVL)
Booking Date : 15 Jun 2018

Reservation ID : 200000063856242
Train No : 12218
22 Jun 2018 13:40 Hrs - 23 Jun 2018 12:10
Vikalp Status : No

Quota: GENERAL
Ticket Charge : 600.0
Bank Name : E-Wallet
Travel Insured By :
Travel Insurance Premium : 0.0

Class: SL
Service Charge : 0.0
Charting Status : Chart Not Prepared
Issue Date :

Name	Age	Gender	Concession	Booking Status	Current Status
<input checked="" type="checkbox"/> TEST	33	M		CNF/S6/41/LB	CNF

[Opt Vikalp Train](#)[Change Boarding Point](#)[Cancel Ticket](#)[Get Pnr Status](#)[Print E-Ticket](#)[Get SMS](#)

Cancel Ticket

- Refund amount is credited back to IRCTC eWallet account.