# Installation Manual for Catalog Search Autocomplete extension

This manual describes the installation, configuration and usage of the Catalog Search Autocomplete extension for Magento 2.

Release Date: January 17, 2016

Version: 1.0.0

SalesIds Rue Marc Morand 9A CH-1920 Martigny

Web: http://www.salesids.com E-mail: contact@salesids.com

© Copyright by SalesIds, 2016



## Table of contents

1	Intro	oduction	2
	1.1	Requirements	2
	1.2	Compatibility	
	1.3	Installation procedure	
	1.4	Change logs	3
2	Mod	ule installation	
	2.1	Deploying extension sources	4
	2.2	Installating extension	4
	2.3	Enabling the extension	4
	2.4	Conducting a test	5
3	Exte	nsion settings	7
4	Upd	ates and Upgrades	8
	4.1	Update procedure	8
5	Dead	ctivation / uninstallation	9
	5.1	Deactivation	9
	5.1.1	By keeping the extension installed	9
	5.1.2	By disabling the extension	9
	5.2	Uninstallation	9
6	Trou	bleshooting	10
	6.1	My configuration changes do not appear on the store	10
7	Que	stions	11
	7.1	How to download extension sources?	11



### 1 Introduction

This manual explains the installation, configuration and usage of the Catalog Search Autocomplete extension for Magento 2.

### 1.1 Requirements

Before starting the installation:

- 1. Download extension sources (see notes below for more information)
- 2. Access data to your web server (SFTP / SSH) and Magento shop

#### **Download extension sources**

Extension sources can be downloaded at any time from the section "My downloaded products" available in your personal account.

#### Authorize your web server to communicate with the SalesIds server

In order to be able to get last notifications published by our service, your web server must be authorized to communicate with domains www.salesids.com and notifications.salesids.com (HTTP / HTTPS protocols, ports 80 and 443). The IP address of our server is 149.202.34.158.

In some cases, specific rules must be configured on your side. Please contact your hoster for more information.

## 1.2 Compatibility

The Catalog Search Autocomplete extension is compatible with the Magento Community Edition (CE) 2.0. Magento 1.X versions are not supported.

## 1.3 Installation procedure

In this document you will find all information mandatory for the installation of the Catalog Search Pagination Autocomplete module.

It is important to strictly follow this checklist in the same order:

- 1. Deploy extension sources
- 2. Install the extension
- 3. Activate the extension
- 4. Conduct a test

All these steps are detailed in the "Module installation" section.



### Need help? Contact us!

If needed, our support team is at your disposal. You can contact us from the section "My Support Tickets" of your personal account or through our contact form.

## 1.4 Change logs

Version 1.0.0 - January 17, 2016

Initial version



### 2 Module installation

## 2.1 Deploying extension sources

At this time you should already be in possession of the module. Should this not be the case, you can download the necessary files from your personal account available on our shop.

In order to download the module in your shop, please carry out the following steps:

- 1. Create a **complete** backup of your shop (source files and database)
- 2. Extract the content of the downloaded ZIP file in your customer account
- 3. Copy the entire content of the folder "files" into the main directory of your shop (respectively to the folder where the directories "app", "pub", "var" etc. are available). In order to do so, use your usual FTP / SFP program. Make sure the folders aren't replaced but simply merged.
- 4. Make sure the ownership and permissions of new files and directories are correct
- 5. If you haven't yet done, log back into your shop.
- 6. Flush Magento caches from the menu "System > Tools > Cache Management"
- 7. If you use one (or several), flush the cache related to your 3<sup>rd</sup> party caching systems (APC, Redis etc.)

#### Perform backups!

Please create a backup of the main directory of your shop. In case of problem you will be able to restore your shop to its original state. We furthermore recommend testing the integration on a test system. Conflicts may arise with 3<sup>rd</sup> party installed modules. In case of questions, our support is at your disposal.

## 2.2 Installating extension

After having deployed the extension sources, follow this procedure to install the extension:

- 1. Open your usual SSH program and go to the main directory of your website
- 2. Run the command "php bin/magento module:enable --clear-static-content SalesIds\_CatalogSearchAutocomplete" to enable the module and clear static contents generated by Magento
- 3. Run the command "php bin/magento setup:upgrade" to upgrade the Magento application and database
- 4. Flush Magento caches by executing the command "php bin/magento cache:flush"

## 2.3 Enabling the extension

After having been successfully installed, the extension can be enabled.

In order to do it, follow this procedure:

1. If you haven't yet done, log into your shop.



- 2. Go to the menu "Stores > Settings > Configuration > Catalog > Catalog > Catalog Search"
- 3. Set the parameter "Use Advanced AJAX Product Search In Main Search" to "Yes"
- 4. Flush Magento caches from the menu "System > Tools > Cache Management"

## 2.4 Conducting a test

After having installed and enabled the extension it is recommended to perform a test to validate the integrity of the installation.

To begin, open your website in your browser.

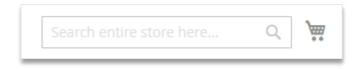
### Do you use a custom theme?

Screenshots displayed in the following sections are based on the theme "luma" included by default in Magento.

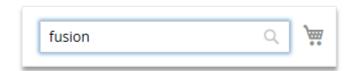
If you use a custom theme the display may differ slightly from those screenshots.



Go to the homepage and locate the defaut Magento Search field.



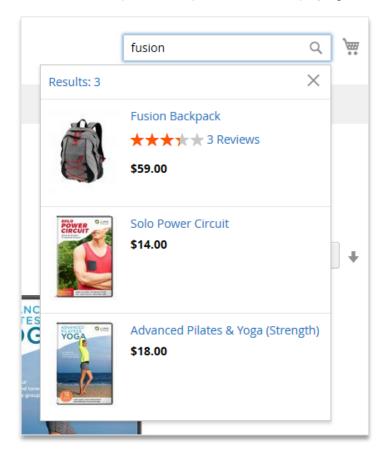
Type a keyword like "fusion":



During the request execution, an AJAX loader is displayed instead of the search button:



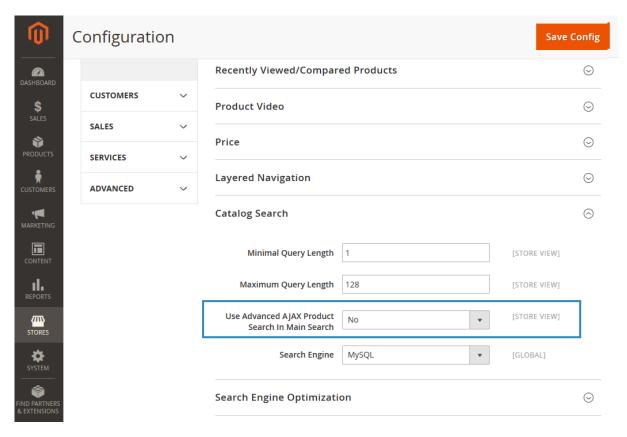
When the AJAX request is completed, a block displaying the list of products found will appear:





## 3 Extension settings

The extension can be enabled or disabled using the parameter "Use Advanced AJAX Product Search In Main Search" available in the menu "Stores > Settings > Configuration > Catalog > Catalog > Catalog Search":



This parameter is by default set to "No".



## 4 Updates and Upgrades

You have direct and unlimited access to updates and upgrades during 1 year.

## 4.1 Update procedure

We ask you to strictly comply with the checklist below when doing an update:

- 1. Download the extension sources from our website
- 2. Create a **complete** backup of your shop (source files and database)
- 3. Extract the content of the downloaded ZIP file
- 4. Copy the entire content of the folder "files" into the main directory of your shop (respectively to the folder where the directories "app", "pub", "var" etc. are available). In order to do so, use your usual FTP / SFP program. Make sure the folders aren't replaced but simply merged.
- 5. Make sure the ownership and permissions of new files and directories are correct (usually the Apache / Nginx user)
- 6. If you haven't yet done, log back into your shop
- 7. Flush Magento caches from the menu "System > Tools > Cache Management"
- 8. If you use one (or several), flush the cache related to your 3<sup>rd</sup> party caching systems (APC, Redis etc.)

#### Never perform updates directly in production!

Please test the update procedure first in your test shop. There is always a possibility that the update fails du to unforeseeable incompatibilities with 3<sup>rd</sup> party plugins.

Our support team is able and willing to help if you experience problems with the update process. However, if you decide to perform the update directly in your live shop there is the possibility of a downtime of the shop for an undefined duration, directly depending of the problem.

#### Need help? Contact us!

In case of problem, our support team is at your complete disposal. You can contact us from the section "My Support Tickets" of your personal account or through our contact form.



## 5 Deactivation / uninstallation

### 5.1 Deactivation

#### 5.1.1 By keeping the extension installed

To disable the extension by keeping it installed, follow this procedure:

- 1. Log in the Magento backend
- 2. Go to the menu "Stores > Settings > Configuration > Catalog > Catalog > Catalog Search"
- 3. Change the value of the parameter "Use Advanced AJAX Product Search In Main Search" to "No"
- 4. Go to the menu "System > Tools > Cache Management" and flush all Magento caches by clicking on the "Flush Magento Cache" button

#### 5.1.2 By disabling the extension

If you require to disable the extension without removing it completely, follow this procedure:

- 5. Open your usual SSH program and go to the main directory of your website
- 6. Run the command "php bin/magento module:disable --clear-static-content SalesIds\_CatalogSearchAutocomplete"
- 7. Flush Magento caches by executing the command "php bin/magento cache:flush"

## 5.2 Uninstallation

To completely uninstall the Catalog Search Autocomplete extension, follow this procedure:

- 1. Open your usual SSH program and go to the main directory of your website
- 2. Run the command "php bin/magento module:disable --clear-static-content SalesIds\_CatalogSearchAutocomplete"
- 3. Flush Magento caches by executing the command "php bin/magento cache:flush"
- 4. Remove the directory "./app/code/SalesIds/CatalogSearchAutocomplete"

If you only use the Catalog Search Autocomplete and Sorting extension, you can also uninstall and remove Core extension:

- 1. Run the command "php bin/magento module:disable --clear-static-content SalesIds\_Core"
- 2. Flush Magento caches by executing the command "php bin/magento cache:flush"
- 3. Remove the directory "./app/code/SalesIds/Core"



# 6 Troubleshooting

## 6.1 My configuration changes do not appear on the store

Go to the menu "System > Tools > Cache Management" and clear the Magento cache.



## 7 Questions

### 7.1 How to download extension sources?

You can download Catalog Search Autocomplete extension sources from the section "My downloadable products" of your personal account.

For more information, please contact our support service.

### Still have questions?

You can find additionnal questions/answers on the extension FAQ section: <a href="http://www.salesids.com/en/magento-2-catalog-search-autocomplete/faqs.html">http://www.salesids.com/en/magento-2-catalog-search-autocomplete/faqs.html</a>

### Need help? Contact us!

In case of problem, our support team is at your complete disposal. You can contact us from the section "My Support Tickets" of your personal account or through our contact form.