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GAMP 5

A Risk-Based Approach to Compliant GxP Computerized Systems

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10 September 2013

ASQ – Orange Section Meeting – Part 1



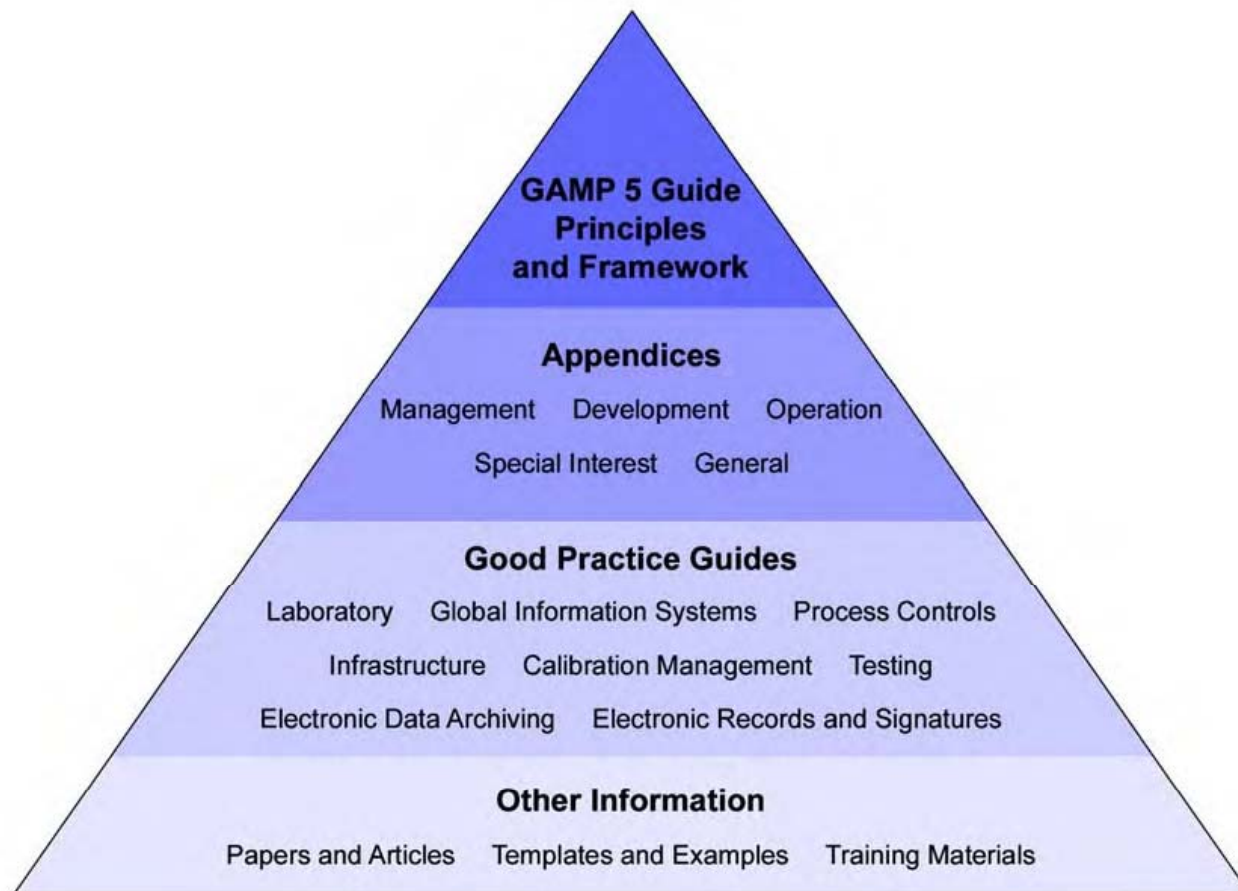
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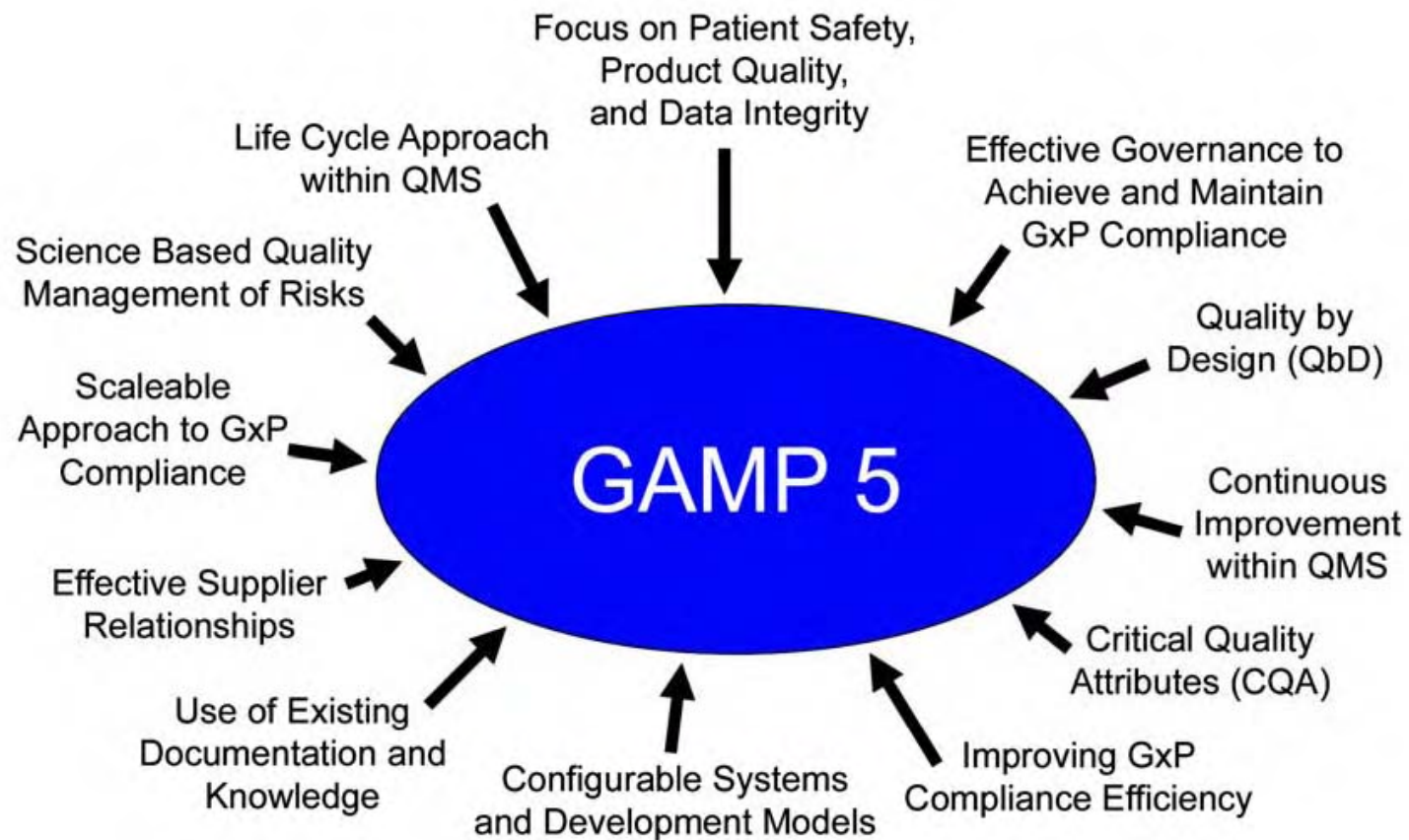
Agenda

- Overview
- Life Cycle Approach
- Life Cycle Phases
- Concept
- Project
- Software Category and Life Cycle Approach

GAMP Document Structure



Drivers for GAMP 5



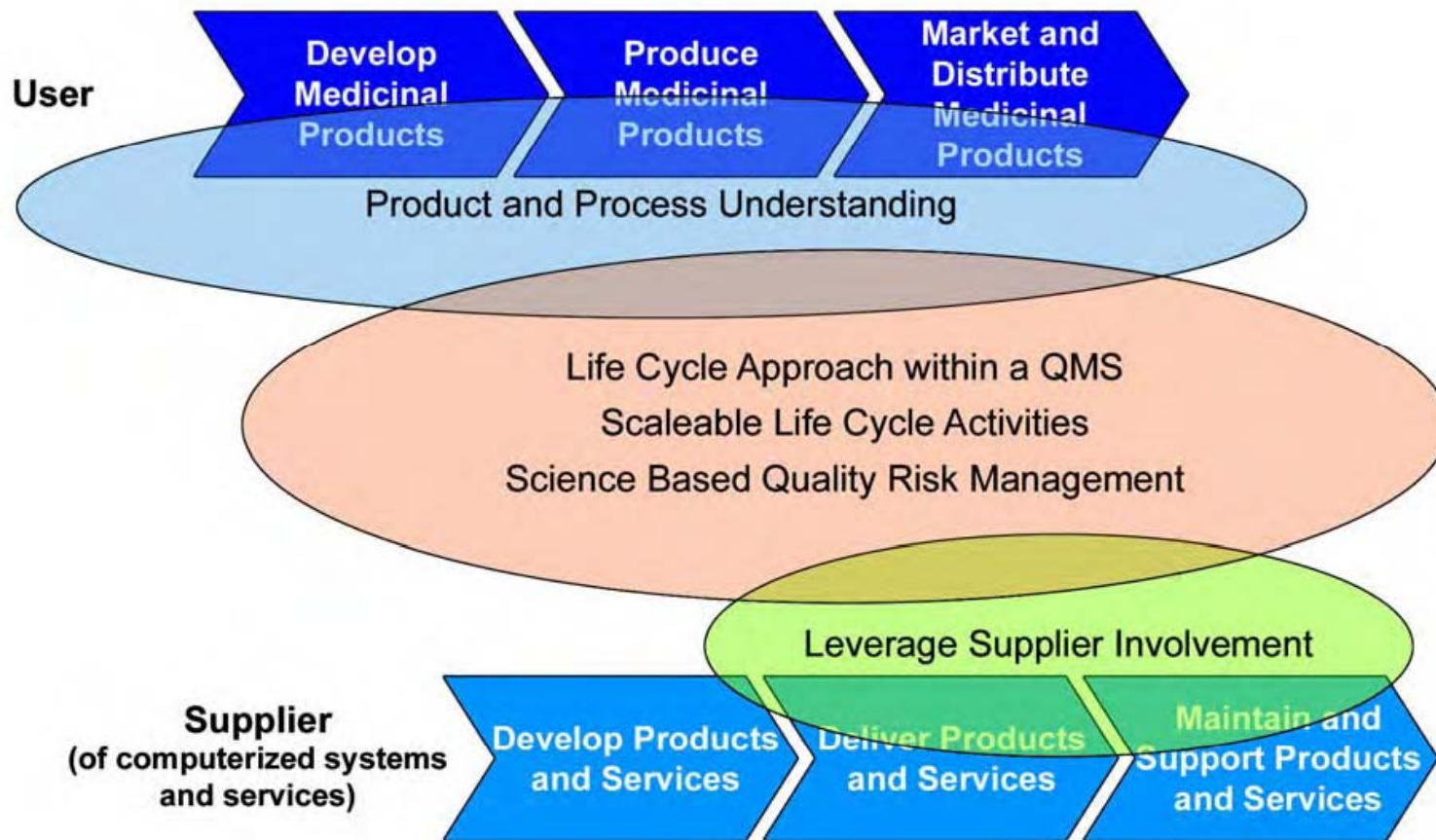
Purpose

- Computerized systems are fit for intended use
- Compliant with applicable regulations
 - Good Manufacturing Practice (GMP)
 - Good Clinical Practice (GCP)
 - Good Laboratory Practice (GLP)
 - Good Distribution Practice (GDP)
 - Medical Device Regulations (excluding medical device software)
- Provide framework which aims to safeguard patient safety, product quality, and data integrity, while also delivering business benefit
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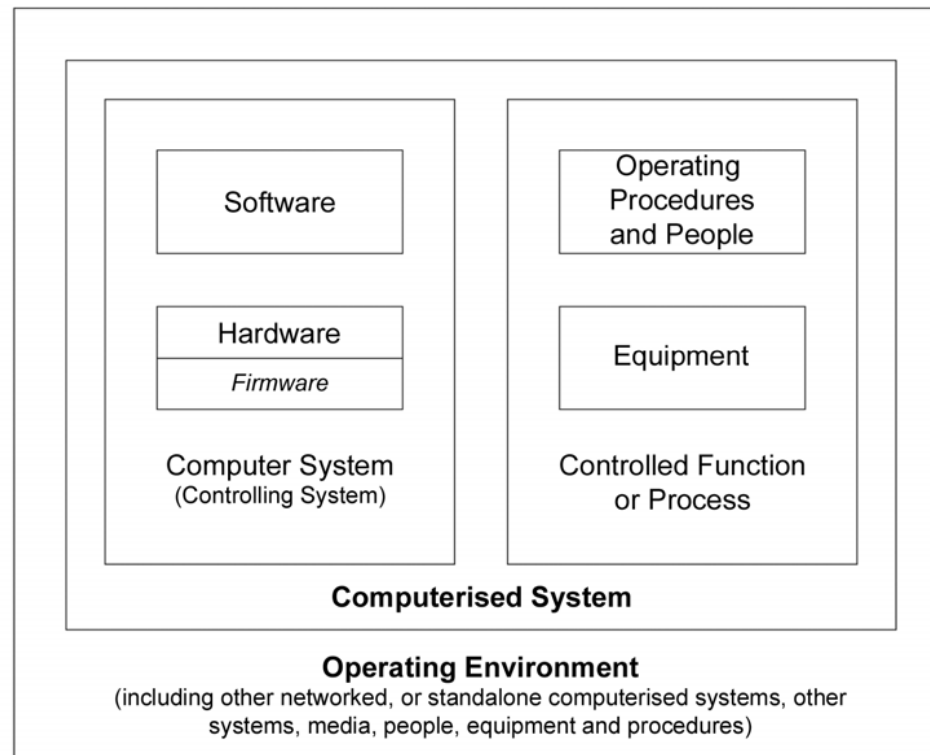
Main Body Structure

- Life cycle approach within a Quality Management System
- Life cycle phases:
 - Concept
 - Project
 - Planning
 - Specification, Configuration, and Coding
 - Verification
 - Reporting and Release
 - Operation
 - Retirement
- Science based quality risk management
- Regulated company activities:
 - Governance for achieving compliance
 - System specific activities
- Supplier activities
- Efficiency improvements

Key Concepts



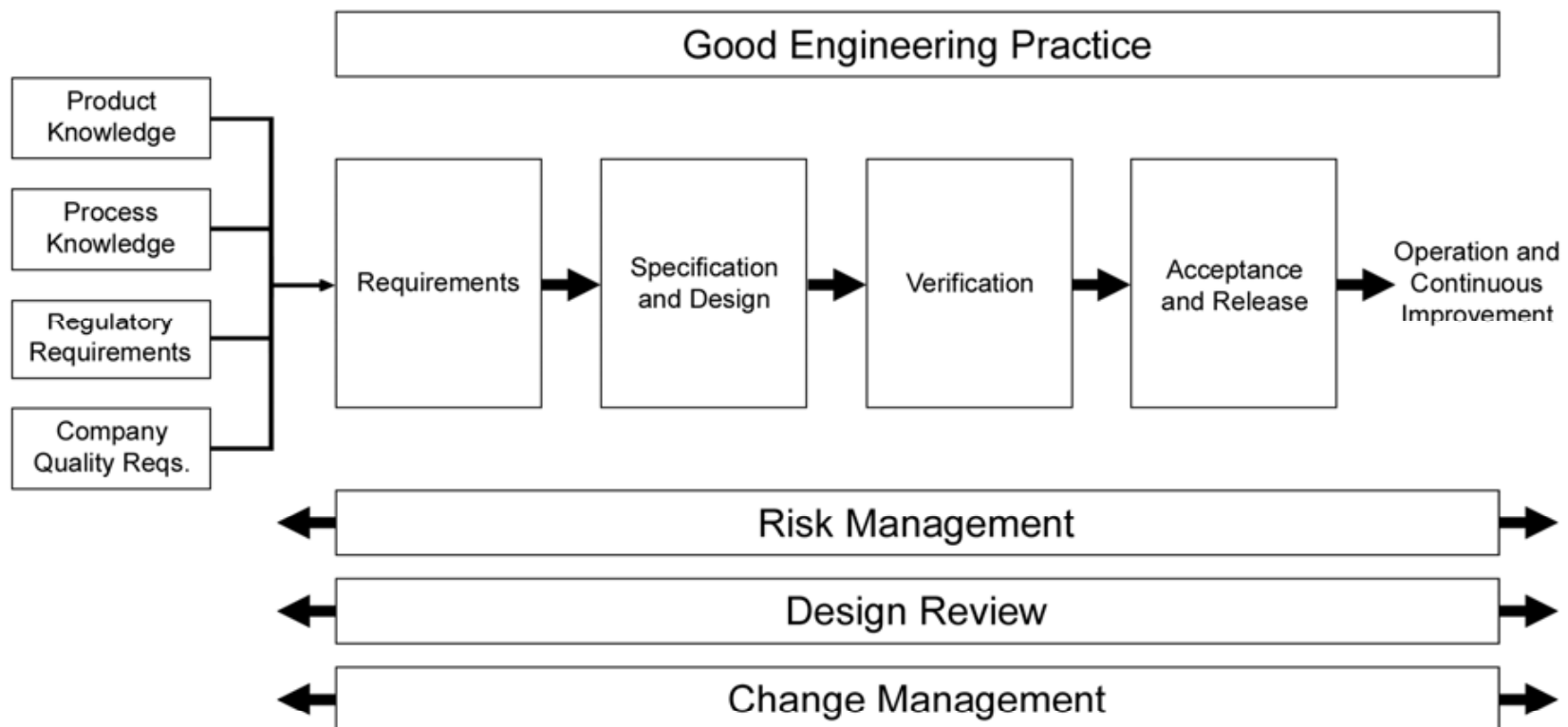
Computerized System



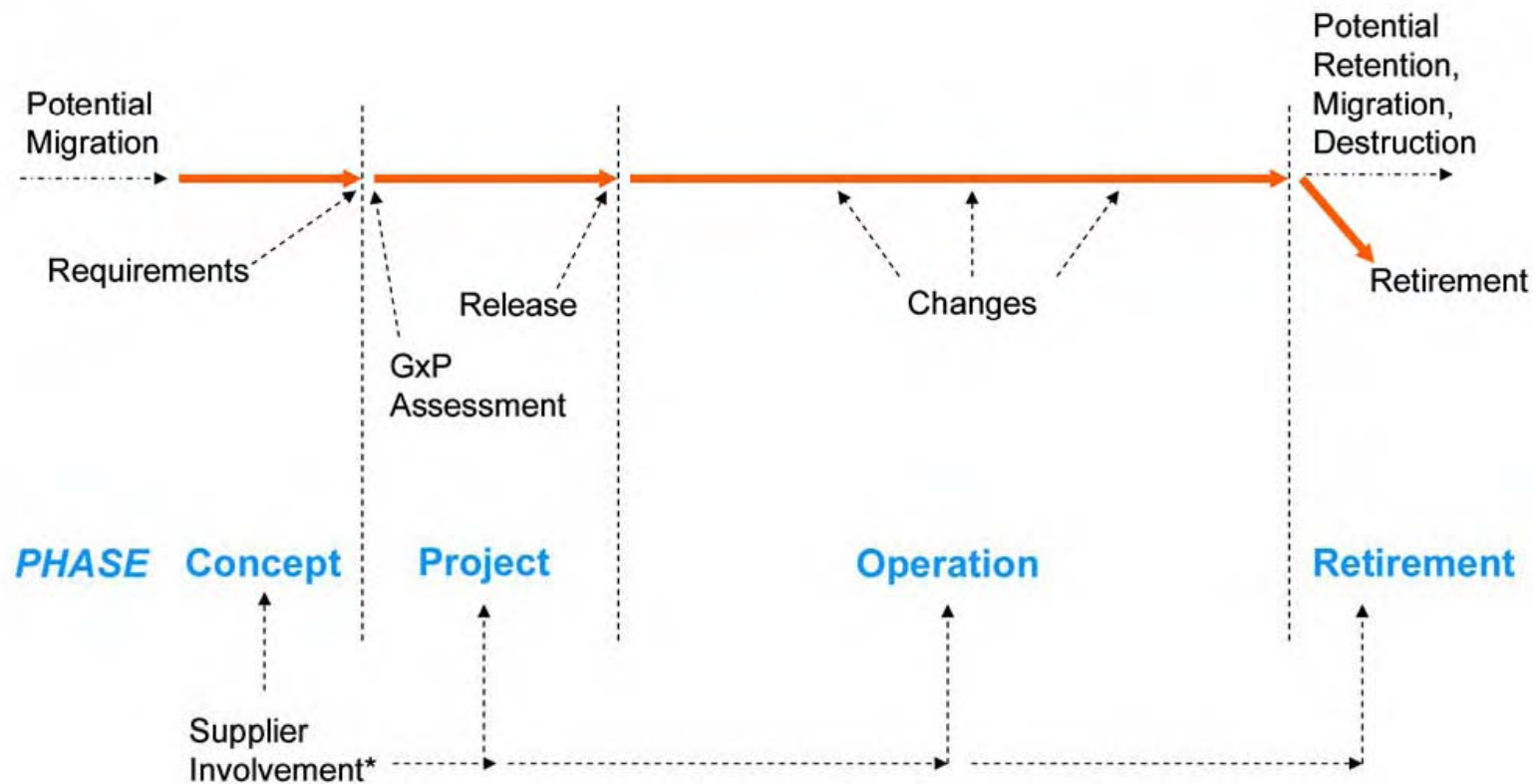
Typical Computerized Systems

- Clinical Trials Data Management
- Manufacturing Resource Planning
- Laboratory Information Management
- Automated Manufacturing Equipment
- Automated Laboratory Equipment
- Process Control and Process Analysis
- Manufacturing Execution
- Building Management
- Warehousing and Distribution
- Blood Processing Management
- Adverse Event Reporting (vigilance)
- Document Management
- Track and Trace

Life Cycle Approach



Life Cycle Phases

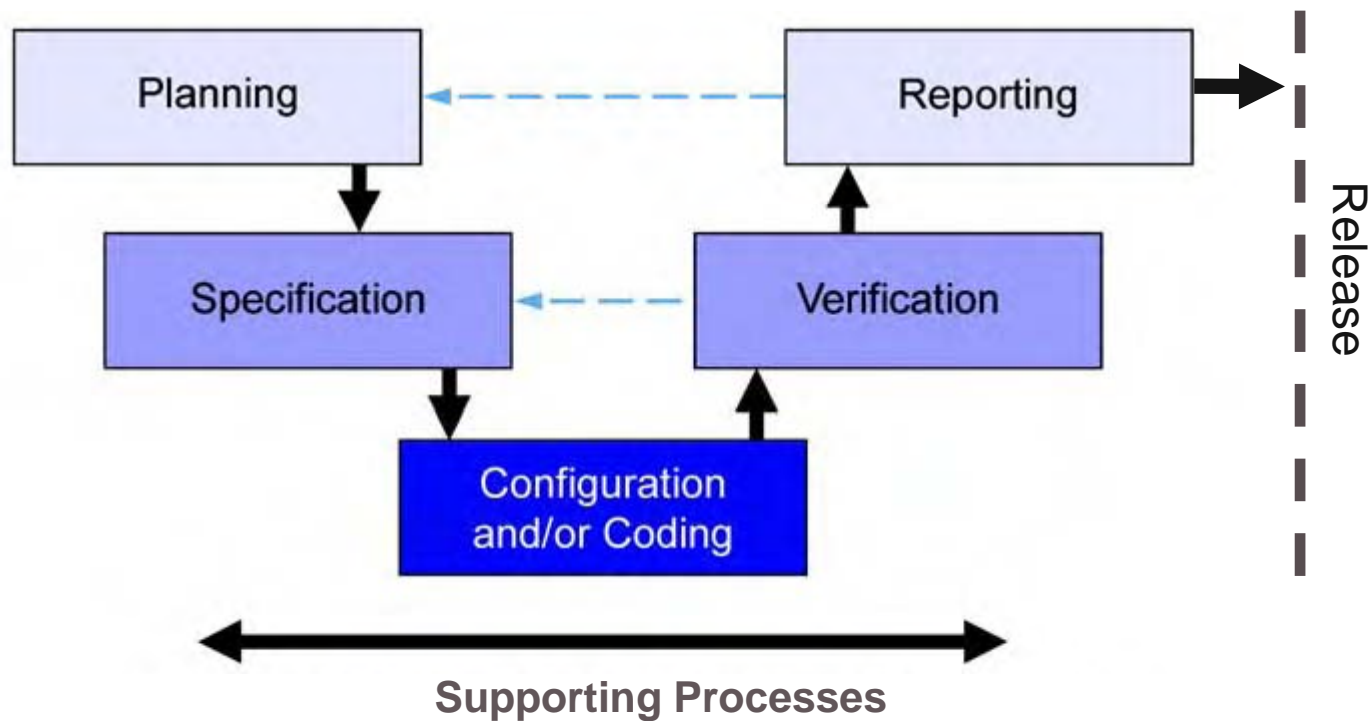


Concept Phase

- Strategic Planning
- Need Identification
- Business Justification
- Compliance Justification
- Migration Need
- Technical Feasibility
- Management Commitment
- User Requirement Initiation
- Project Initiation

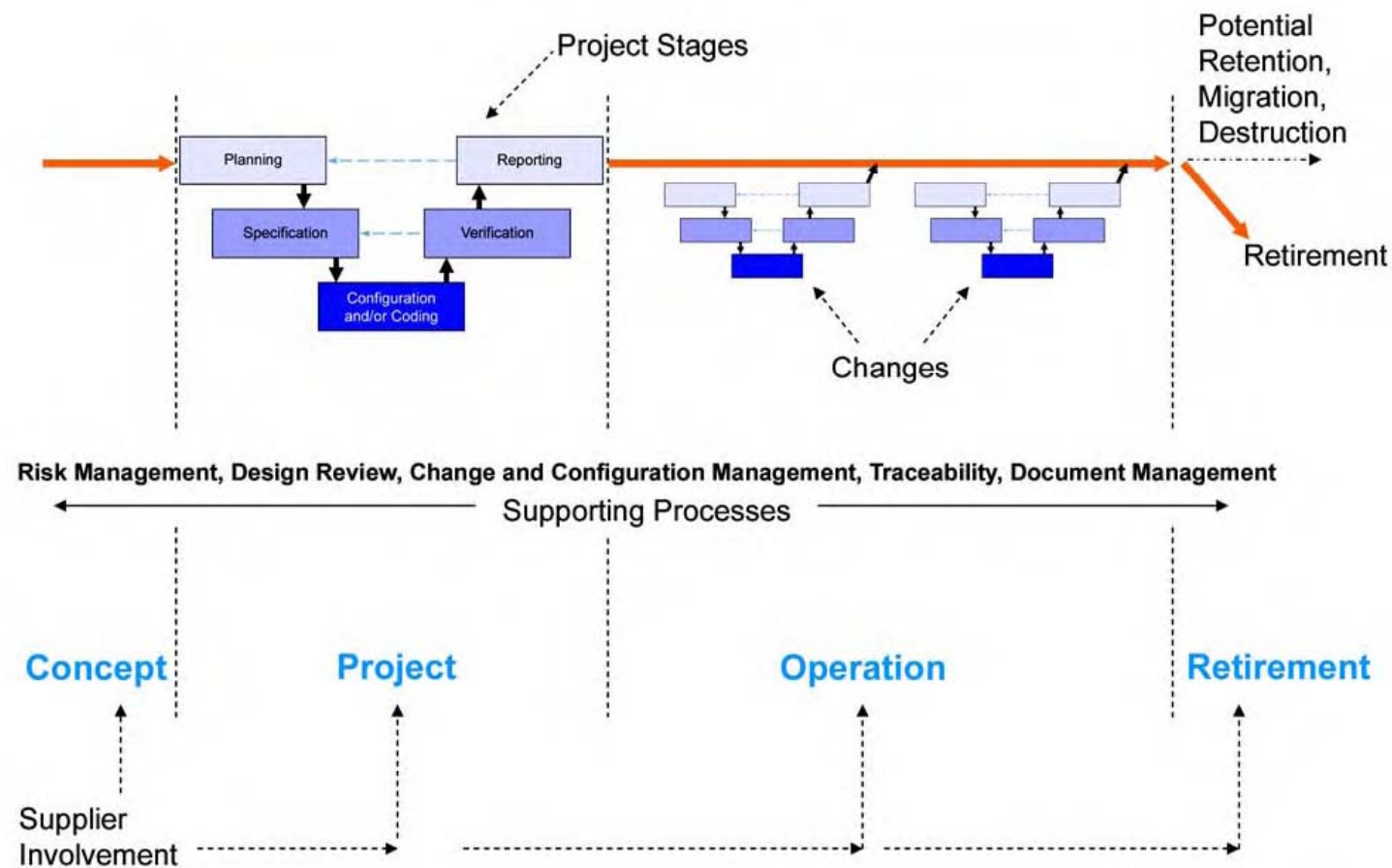
Project Phase - Stages

- Planning
- Specification, Configuration, Coding
- Verification
- Reporting and Release



Risk Management – Change & Configuration Management – Design Reviews – Document Control – Traceability

Operation Phase - Stages



Planning Stage

- A clear and complete understanding of User Requirements is needed
- Planning should cover all required activities, responsibilities, procedures, and timelines
- Activities should be scaled according to:
 - system impact on patient safety, product quality, and data integrity (risk assessment)
 - system complexity and novelty (architecture and categorization of system components)
 - outcome of supplier assessment (supplier capability)
- The approach should be based on product and process understanding, and relevant regulatory requirements

Specification, Configuration, and Coding Stage

- The role of specifications is to enable systems to be developed, verified, and maintained based on the user's requirements and risk profile
- Any required configuration should be performed in accordance with a controlled and repeatable process
- Any required software coding should be performed in accordance with defined standards.
- Configuration management is an intrinsic and vital aspect of controlled configuration and coding.

Verification Stage

- Verification confirms that specifications have been met
- Verification activities occur throughout the project stages
 - Design Reviews
 - Testing
- An appropriate test strategy should be developed based on the risk, complexity, and novelty.
- Supplier documentation should be assessed and used if suitable.
- The test strategy should be reviewed and approved by appropriate SMEs
- Tests should cover hardware, software, configuration, and acceptance

Reporting and Release Stage

- At the conclusion of the project, a computerized system validation report should be produced summarizing the activities performed, any deviations from the plan, any outstanding and corrective actions, and providing a statement of fitness for intended use of the system.
- The system should be accepted for use in the operating environment and released into that environment in accordance with a controlled and documented process.
- Acceptance and release of the system for use in GxP regulated activities should require the approval of the process owner, system owner, and quality unit representatives.
- Well managed system handover from the project team to the process owner, system owner, and operational users is a pre-requisite for effectively maintaining compliance of the system during operation.

Supporting Processes

- Risk Management
- Change and Configuration Management
- Design Review
- Traceability
- Document Management

Software Categories

- Category 1 – Infrastructure Software
 - Established or commercially available layered software
 - Infrastructure software tools
- Category 3 – Non-Configured Products
 - Commercial-Off-The-Shelf (COTS) system that cannot be configured to conform to business processes or are configurable but only the default configuration is used.
- Category 4 – Configured Products
 - Products provide standard interfaces and functions that enable configuration of user specific business processes.
- Category 5 – Custom Applications
 - These systems or subsystems are developed to meet the specific needs of the regulated company

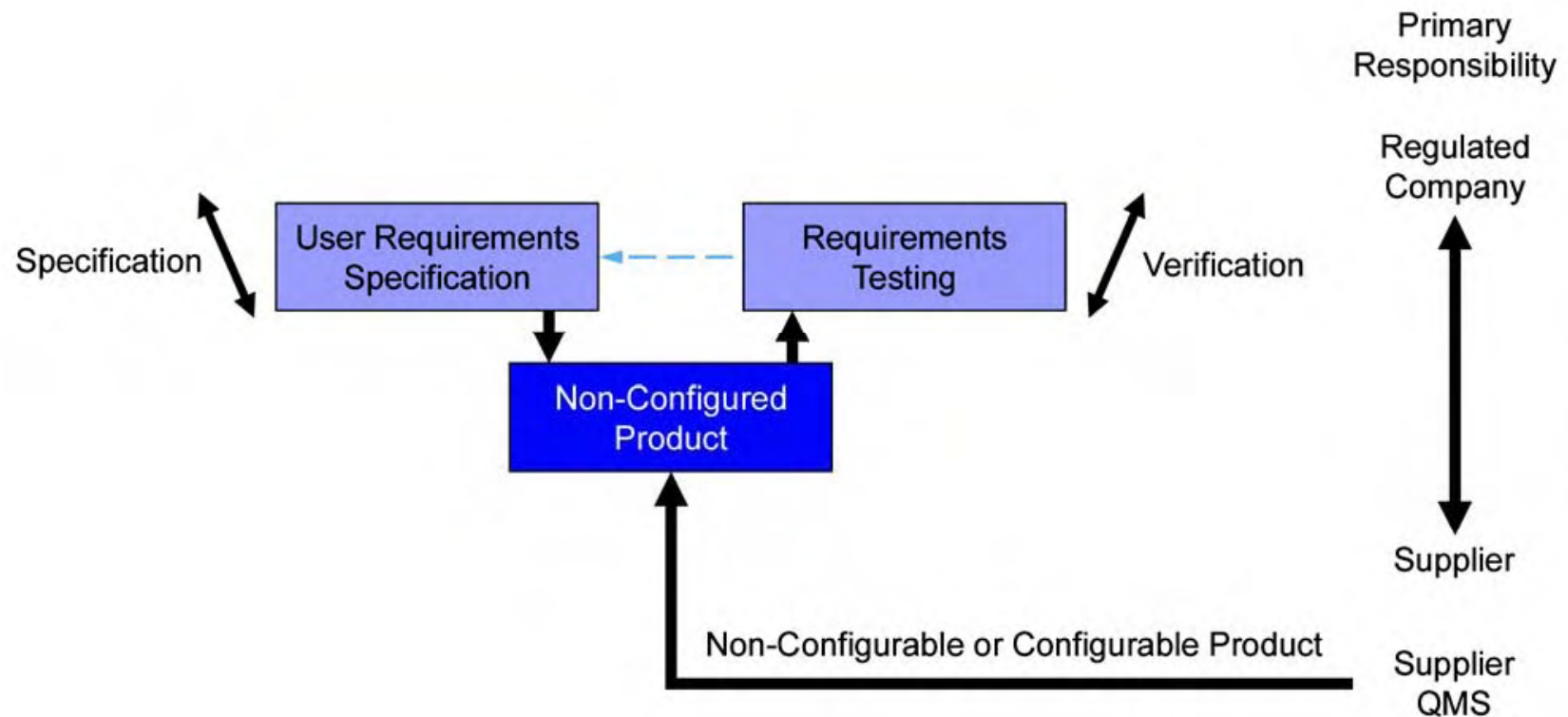
Typical Life Cycle Approach – Category 1

Description	Typical Examples	Typical Approach
<p>Layered Software</p> <p>Software used to manage the operating environment</p>	<ul style="list-style-type: none">• Operating Systems• Database Engines• Middleware• Programming Languages• Statistical Packages• Spreadsheet Application• Network Monitoring Tools• Scheduling Tools• Version Control Tools	<p>Record version number, verify correct installation by following approved installation procedures</p>

Typical Life Cycle Approach – Category 3

Description	Typical Examples	Typical Approach
Run-time parameters may be entered and stored, but the software cannot be configured to suit the business process.	<ul style="list-style-type: none">• Firmware-base Apps• COTS Software• Instruments	<ul style="list-style-type: none">• Abbreviated life cycle approach.• URS.• Risk-based approach to supplier assessment.• Record version number, verify correct installation.• Risk-based tests against requirements as dictated by use.• Procedures in place for maintaining compliance and fitness for intended use.

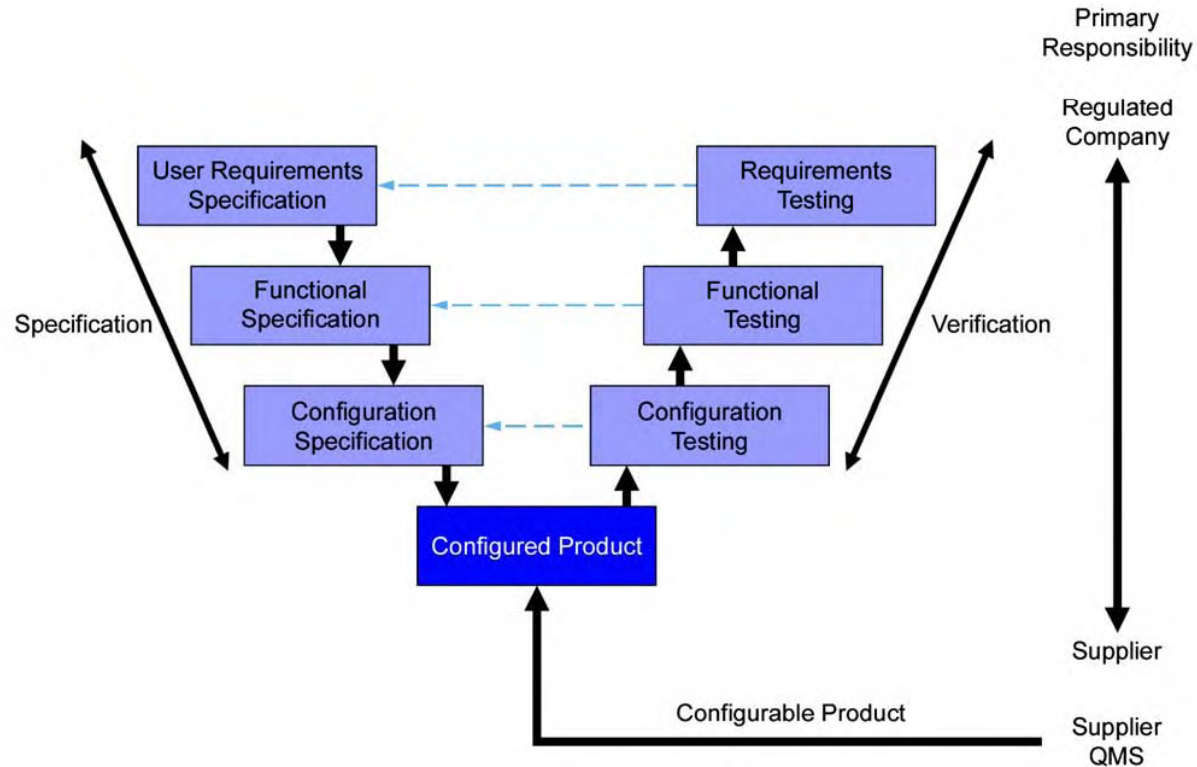
Typical Life Cycle Approach – Category 3



Typical Life Cycle Approach – Category 4

Description	Typical Examples	Typical Approach
<p>Software, often very complex, that can be configured by the user to meet the specific needs of the user's business process.</p> <p>Software code is not altered.</p>	<ul style="list-style-type: none"> • LIMS • Data acquisition systems • SCADA • ERP • MRPII • Clinical Trial monitoring • DCS • ADR Reporting • EDMS • BMS • CRM • Spreadsheets • Simple HMIs 	<ul style="list-style-type: none"> • Life cycle approach. • Risk-based approach to supplier assessment. • Demonstrate supplier has adequate QMS • Some life cycle documentation retained only by supplier (e.g., Design Spec) • Record version number, verify correct installation. • Risk-based testing to demonstrate application works as designed in a test environment • Risk-based testing to demonstrate application works as designed within the business process • Procedures in place for maintaining compliance and fitness for intended use • Procedures in place for managing data

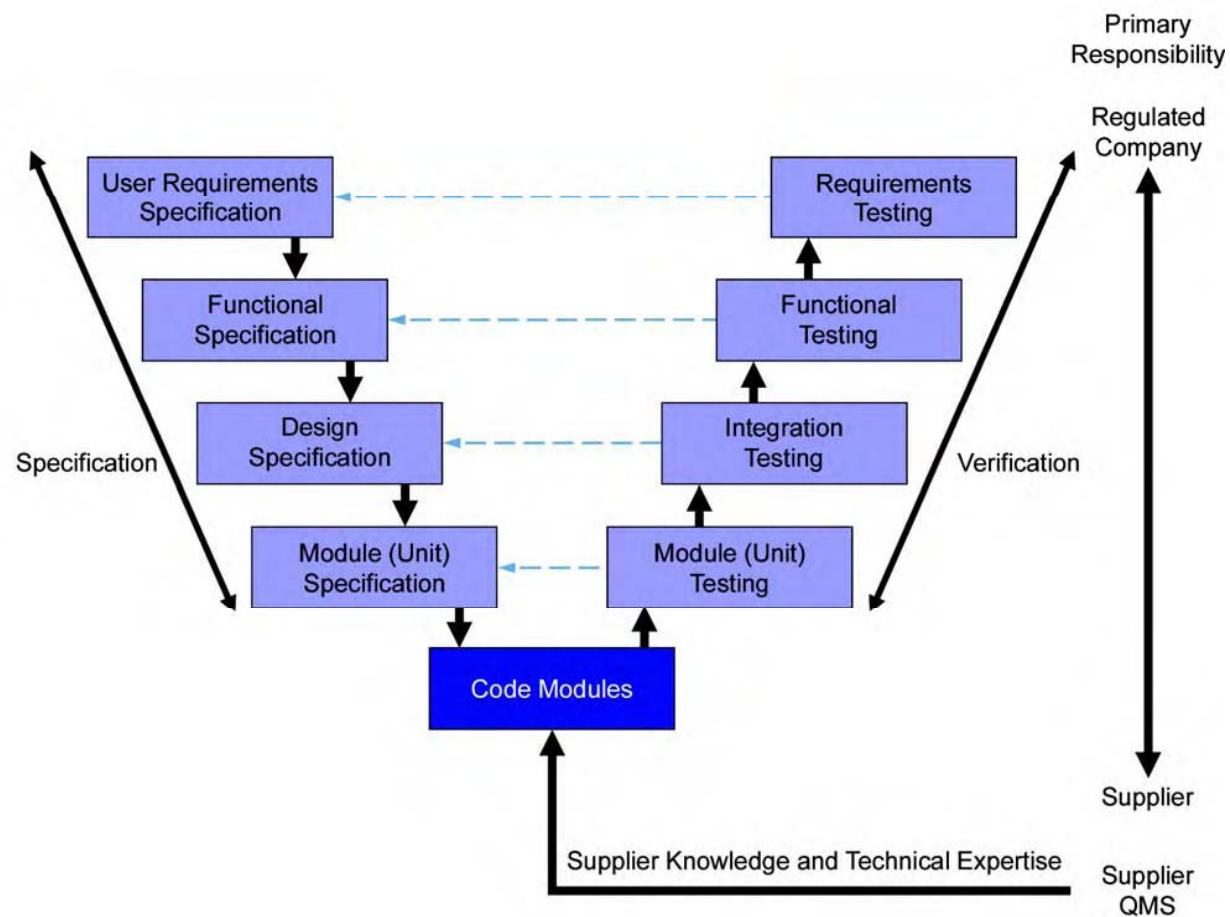
Typical Life Cycle Approach – Category 4



Typical Life Cycle Approach – Category 5

Description	Typical Examples	Typical Approach
Software custom designed and coded to suit the business process.	Varies, but includes: <ul style="list-style-type: none">• Internally and externally developed IT applications• Internally and externally developed process control applications• Custom ladder logic• Custom firmware• Spreadsheets (macro)	Same as for configurable, plus: <ul style="list-style-type: none">• More rigorous supplier assessment, with possible supplier audit• Possession of full life cycle documentation (FS, DS, structural testing, etc.)• Design and source code review

Typical Life Cycle Approach – Category 5



Questions?

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