

## Mahindra For You App FAQ's

### 1. What is the Mahindra For You app?

The Mahindra For You app is a new application designed for both existing and new owners of Mahindra passenger vehicles. It offers various features for vehicle ownership management.

Example. Post booking features: Booking management, vehicle delivery, KYC documents upload

Post delivery features: Service booking & maintenance, Roadside assistance, Test drive booking

### 2. Who can use the Mahindra For You app?

All Mahindra passenger vehicle owners can use this app, whether they've just booked a vehicle or have already received their vehicle.

### 3. What happens to the old With You Hamesha app?

For passenger vehicle owners, the old With You Hamesha app will change into the Mahindra For You app. However, for commercial vehicle owners, the existing app will be discontinued, and a new one called "With You Hamesha Commercial" is available on the Google Play store.

### 4. How will existing users switch to the Mahindra For You app?

Users of the existing With You Hamesha app will receive an update. After updating, it will become the Mahindra For You app. Users should log in with their registered mobile number to continue using it.

### 5. What about commercial vehicle owners using the old Without You Hamesha app?

Existing commercial vehicle owners who use the With You Hamesha app should uninstall it and download the new With You Hamesha Commercial app from the Google Play store.

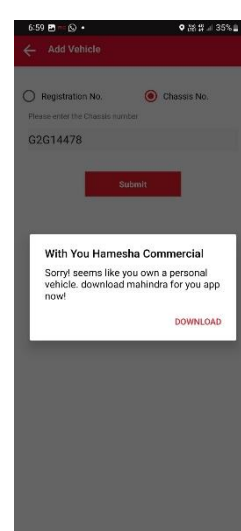
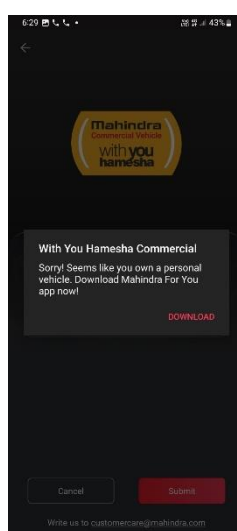
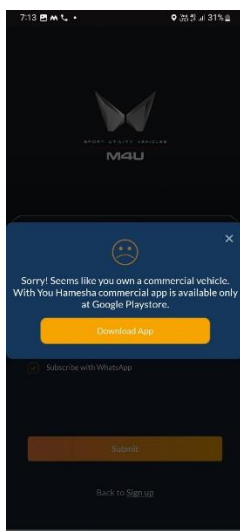
### 6. What if there are issues, like technical problems or mobile number mismatches?

Any issues or errors should be handled according to the established standard operating procedures (SOP).

### 7. What will happen if commercial vehicle owner tries to register on Mahindra For You app & vice versa?

The apps will give relevant pop-up messages to the customers to guide & help download the correct application.

Illustration as below:



App name

Passenger vehicles (Android + IOS) : Mahindra For You <https://play.google.com/store/apps/details?id=com.mymahindra.Live>

Commercial vehicle (Android only) : With You Hamesha Commercial <https://play.google.com/store/apps/details?id=com.wyhcylive>