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Vikas Rajan

Dynamics CRM Consultant

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| Objective | Dynamics CRM consultant with around **14** years of experience in web-technologies like ASP.NET, C#, SQL Server, JavaScript, CSS, jQuery, Microsoft Dynamics CRM, SSIS, D3.js, Azure. Looking forward to exploring opportunities which are a blend of Dynamics CRM and data analytics. |
| Qualifications Summary | * Have been actively involved in the design, development and deployment of Dynamics CRM projects for several clients like Lenovo, Adobe, TEXAS WIC (*Women Infant children*), BAT (*British American Tobacco*), WIPRO, etc. * Presently working as a CRM Consultant and Delivery Lead for **Microsoft Global Services Ltd.** * Have a total of around 14 years of experience in Software Technology mainly working in MS technologies like D365, MS CRM 2016/2015, ASP.NET, C#, SQL Server, PowerApps, Azure, etc * Have a keen interest in data analytics and have been exploring data visualization technologies like **d3.js** for the last 2 years. * Conversant with .NET Architecture/Technology with specific emphasis on development using C# |
| Skills | **WEB TECHNOLOGIES**  Microsoft Dynamics CRM 2013/2015/2016 ★★★★★★★★★★  JavaScript/jQuery ★★★★★★★★★★  ASP.NET/Web Services ★★★★★★★★★★  Azure ★★★★★★★★★★  **VISUALIZATION**  D3.js ★★★★★★★★★★  **DEVELOPMENT LANGUAGE**  C# ★★★★★★★★★★  VB.NET ★★★★★★★★★★  **DATABASE**  SQL Server ★★★★★★★★★★  SQL Server Integration Services (SSIS) ★★★★★★★★★★ |
| Work History | **MICROSOFT Global SERVICES** – Bengaluru, India 2013 – Present  *Sr. CRM Consultant*   * Designed, developed and managed the delivery of various large-scale CRM projects. * Designed the plugin/ activity code architecture that provided with a 3-layer structure for development. The architecture helped in code reuse and reducing the size of the assembiles. * Engaged the team to setup automated build and deployment using Azure DevOps. Automated quality checks for StyleCop, Code Analysis, Code coverage, etc. * Was involved in the assessment and upgrade of CRM 2011 instance to CRM 2015 on-premise. This was a in-place upgrade and complex in the sense that there were many integrations with custom web applications that had to continue working even after the upgrade. * As a team lead, was responsible for the preparation of detailed technical design document and ensure its implementation as per the specs. * Encouraged and trained the team on data visualization technologies.   **ORACLE FINANCIAL SERVICES (OFSS)** – Mumbai, India 2007 – 2013  *Associate Consultant (.NET)*   * Developed ASP.NET applications for projects like Catalyst, SAR, etc. These applications had integrations with several external websites and hence required multiple web services to be developed and maintained. * As an onsite coordinator, worked closely with the customer for requiremnet gathering and functional specification preparation. * Was responsible for framework design and its implementation. * Effort estimation and adherence to schedule timeline.   **infosys technologies ltd** – Mysore, India 2004 – 2007  *Sr. Software Engineer (.NET)*   * Was involved in the development of ASP.NET Projects. * Designed and created DTS packages as part of data migration projects. * Worked on the integration of Fusion Charts within the ASP.NET web pages. * Created a multi-level nested grid using JavaScript for easy navigation. |
| Education | Fr. C.r.i.t – Vashi, Mumbai, India 2004  **Bachelor of Engineering in Electronics and Telecommunication** |
| Certifications | MB2-710: Microsoft Dynamics CRM 2016 2017  Online Deployment  532: Developing Microsoft Azure Solutions 2015  MB2-866: Microsoft Dynamics CRM 2011 2014  Customization and Configuration |
| Personal Profile | Date of Birth 27th October 1982  Marital Status Married |