

Cancellations Report Answers

1. The overall cancellation rate is 27.49%.
2. City hotels have a higher cancellation rate (30.04%) than resort hotels (23.48%).
3. August 2017 had the highest cancellation rate at 36.75%.
4. Long-term bookings (lead time > 30 days) have the highest cancellation rate at 34.76%, while last-minute bookings (<7 days) have the lowest at 8.13%.
5. Non-refundable deposit bookings have a cancellation rate of 94.7%.