CURRICULUM-VITAE

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**Objective:** To achieve a challenging position in the field of IT enable services including all the technical terms of Computer Networks administration (Project requirement gathering, planning HLD & LLD, deployment, Core network planning for enterprise/ISP network planning, management, implementation, Support, operation and network optimization) in a growing organization that will challenge my skills and problem-solving abilities and to be a part of a team that dynamically works towards the growth of the organization.

# Work Experiences:

1. Job Description: Technical Specialist – Level 3

Employer: HCL Technology, Noida – UP.

Client/Association: - Havi Global (EMEA, APAC & USA). Duration: Aug 2018 to till date.

1. Job Description: Engineer – Level 3,

Employer: Tech book International, Noida – UP.

Client: - APTARA, Ienergizer – Falls Church, India

Duration: Nov 2016 to July 18.

1. Job Description: Network Engineer – Level 2

Duration: Feb 2015 to April 2015

Client: - Trafigura UK

Employer: Adecco

1. Job Description: Engineer Network Support (Joined as a Trainee Network Engineer L1) Duration: Sep 2008 to April 2012

Employer: Tulip Telecom Ltd, OKHLA - New Delhi

# Technical Proficiency Highlights

**WAN Networking Skills (Cisco Routing, DMVPN, MPLS Concepts, IPsec, SDWAN-Meraki/Viptela).**

* **WAN Design and Deployment**
* Routing deployment, Design, Implementation, Enhancement, Automation, Supports. – OSPF, EIGRP, BGP and Static Routing.

# Cloud based SDWAN Setup – Cisco Meraki (Currently Designing and POC is under Progress)

* **Cloud based SDWAN Setup – Cisco Viptela (High-level Understanding – No Practical Exposure)**
* PBR – Route Maps, Service Policy, QoS Etc.
* GRE, IPsec, DMVPN Design and WAN Deployments.
* WAN Integration, upgradation.
* WAN Underlays: Leased Line, PPP, HDLC, MPLS, E1, PRI/BRI, VPN, MPLS VPN Concepts.
* Optimization of WAN traffic flow of organization by improving the existing design with minimum or no cost.

# Currently Working on DMVPN WAN Design and Deployment for one Resign- Cost Effective Solution with existing Hardware.

* **Currently Working on SDWAN-Meraki POC for One Region- Cost Effective Solution with Replacement of EOL FWs and WAN routers.**
* **WAN Support and Operations**
* Configuration & Troubleshooting on Routing Protocols: RIPv1, RIPv2, IGRP, EIGRP, and OSPF, BGP.
* Password Recovery, Cisco Device Management, IOS Maintenance.
* Configuration File maintenance: Backup, Restore & Upgrade.
* Hub and Edge core routers installation, configuration and management
* Access List, prefix list & distribution list, route-map Creation. Security over tunnels GRE & IPSec.
* Able to Securely Commission and Decommission New/existing Sites.
* Able to Securely Upgrade Links and Hardware on WAN.
* Able to do Capacity planning of WAN and Suggest Improvements with Plan.-Reporting
* Easily/Quickly able to analysis the WAN issue and fix them.
* Have Better understanding/Experience of Securing organization from External Security attack.
* Inventory Management and OEM Support Management.(EOL/EOS) tracking.
* Tracking and Management of Licenses.

# Hardware Currently working- Cisco ISR 1000, ISR 4000, ASR 1000. Legacy- 1900, 2800, 891, 1841 etc.

**LAN Networking Skills (Cisco Switching-Process/FAST/CEF, Nexus, Stack-wise, ACI)**

* **LAN Design and Deployment**
* Data Center and Enterprise level network Switching design, deployment and Support/Operations.
* Cloud Based Enterprises Design/Deployments.
* Enterprise – Stack-wise, Active-Standby Deployment & Fixed/Modular Switches.
* Nexus NX-0S protocol Deployments.
* Stack wise Deployments.
* ACI- Concepts (No Exposure).

# LAN Support and Operations

* LAN configuration: STP, RSTP, PVSTP, MST, VLAN, VTP, HSRP Configuration & trouble shooting in L2, L3 & multilayer Switches

# Data Center- Modular (6500/4500), Catalyst 9400 and Nexus Family(9K, 7K, 5K, 2K).

# Cisco nexus ACI leaf, spine, APIC Server

* **Enterprise – Catalyst 9400, 9300, 9200, 3750.**
* **Cisco Meraki MS Switches. (350/250), Access (225).**
* Able to resolve complex L2 Loops (STP) and improve the design.
* Installation/removing of switches in Stack.
* Password Recovery and better understanding of Device file system.
* Easily Upgrade of Catalyst Switches.
* Inventory Management and OEM Support Management.(EOL/EOS) tracking.
* Tracking and Management of Licenses.
* Familiar with VPC and Port-channels**, VDC, 2K and other NX-OS features/protocols.**

# Routing over DC- LAN -OSPF.

* **Routing with Enterprise/DC – with WAN Routers.**

**Cisco-On Prime/Cloud Based & Aruba-On Prime WLAN (Wireless LAN) Networks**

* **LAN Design and Deployment**
* Office WLAN design, deployment and Support/Operations.
* Industrial WLAN design, deployment and Support/Operations.
* Wireless Site Survey – Active & Passive for Office and Industry level WLAN Deployment.
* Design and deployment of 802.11 Protocol Stack on 2.4 & 5 GHz Frequency band as per business need.
* Design and deployment -Centralize WLAN Authentication, EAP Authentications and Manage Authentication and Encryption with WPA and WPA2
* Deployment Virtual Cisco Prime Infrastructure and Migration of All Wireless Controllers.
* Cisco Cloud Based – Meraki WLAN design and Deployment for Office and Industrial for Multiple Locations.

# WLAN Support and Operations

* WLCs and APs installation, configuration, Firmware Upgrade (Minimum Downtime) and Management.
* Inventory, License and OEM Management with track of EOL/EOS.
* Able to quickly troubleshooting complex wireless issue on 802.11 Protocol level.
* Understanding of Encryptions used in Wireless and related issues.
* Able to suggest and improve the Wireless Design issues and fix with minimum or no cost.
* Hands on Experience on trouble shooting on Cisco-On prime/Meraki and Extreme WLAN.

# Working with ARUBA WLAN ClearPass and Airwave.

* H**ardware Currently working – WLC- 2500, 5500, 3504, MR33, MR53 & MR 74, Cisco Prime.**

# Cloud Concepts- Microsoft Azure

* Cloud/Microsoft-Azure Core Concepts – Subscription, Organization Structure, Resource groups. VNETs etc..
* Microsoft-Azure Cross Premises Network Connectivity– ER/IPsec-P2P/P2S with Gateways.
* Microsoft-Azure VNET Peering Concepts.
* LBs, VPN Gateways, VM Family, CDN, Storage-types, backups, NSG.
* AWS cloud Network, VPC, VPN Gateway, Private public Gateway, S3

# Under Learning/Development

* **Python Scripting and Automation**
* **Getting familiar with Aruba WLAN Infrastructure**
* **Cisco Meraki –SDWAN**
* **Cisco Viptela SDWAN**

**Had/Have hands on, on below Hardware/Software:**

**WAN Media:** MPLS, MPLS VPN, IPSEC, SSL VPN and Leased Line.

**Protocols:** OSPF, EIGRP, BGP, HSRP, VRRP, GLBP, STP, PVSTP, MST and Multilayer Switching.

**Hardware:** Cisco Routers (7200, 3745, 3620, 3640, 3660, 1841 and 2600) and latest 4K and 1000. Cisco Switches (4500, 6500, 3750, 2950) and latest 9000 Series. Cisco switches (6500 & 4500 series) supervisory Engine.

Cisco Nexus Switches: - Nexus7k, N5K-C5548UP and FEX N2K-C2248TP-E

**Monitoring Tools:** Orion Solar winds, IPAM, NCM, Spectrum, and Manage Engine.

**Incident Management Tool:** Service Now, Remedy and Manage Engine.

**Operating Systems:** Cisco IOS, NX-OS, Linux based IOS, EX-OS, Windows 98/2000/2003/XP/Win 7/Win 10.

# Current Company/My Profile:

HCL Founded in 1976 as one of India's original IT garage start-ups, today HCL enterprise has its presence across varied sectors that include technology, healthcare and talent management solutions. The organization comprises of four companies - HCL Infosystems, HCL Technologies, HCL Healthcare and HCL TalentCare. The enterprise generates annual revenue of over US$ 7 billion with more than 110,000 employees from 100 nationalities operating across 31 countries, including over 500 points of presence in India

I am a Part of HCL Technologies and deployed in USA, Europe and Asia based Client HGS, HAVi and TMS.

# Current ORGANISATIONAL EXPERIENCE with HCL Tech (2+ Years 2018-2020)

**Current Designation: Technical Specialist – Networks**

**Last Designation (on Joining-2018) – Senior Specialist**

**Current Associations-1 Project:** Havi Logistic EMEA and APAC.

**Duration with Havi Logistic EMEA, APAC, USA:** Aug 2018 to till date.

# On site Exposure- Short Term. - Germany (Duisburg & Hannover) & Poland (Krakow).

**Current Assciation-1 Project (Company Profile HAVI): -** HAVI is a global, privately owned company focused on innovating, optimizing and managing the supply chains of leading brands. Offering services in marketing analytics, packaging, supply chain management and logistics, HAVI partners with companies to address challenges big and small across the supply chain, from commodity to customer. Founded in 1974, HAVI employs more than 10,000 people and serves customers in more than 100 countries.

# Previous ORGANISATIONAL EXPERIENCE with Tulip Telecom Ltd (Closed Now):

**Designation:** Engineer Network Support.

**Duration:** Sep 2008 to April 2012

1. Project: MPSEB (Madhya Pradesh State Electric Board) Online Billing System.
2. Project: Asset Deployment & Wide Area Network Implementation for MPCTD (Madhya Pradesh Commercial Tax Department).
3. Project: MPSWAN (Madhya Pradesh State Wide Area Network)

# Key Strengths

* Analytical, Positive Attitude, Sensitivity to people in the environment
* Passion for doing things in group as well as an individual
* Lead from the front, Exploration of new ideas and pursuing challenges
* Willing to work in 24/7 shifts, Excellent written and communication skills
* Self-driven and excellent approach for problem solving.
* Good interpersonal skills.
* Cool Temperament on all situation, even under pressure on escalation calls.

Appreciation and Rewards.

* God 4 Times – Appreciation Certificates from HCL in Last 2 Years.
* Appreciation emails received from client for timely completing Projects.

# Qualification:

**Professional:**

* M Tech in Computer Science with Honour’s from RGPV University in 2016.
* B.E. (Computer Science & Engineering) from R.G.P.V. University Bhopal with first division.

# Academic:

* 12th from Board of Secondary Education Bhopal M.P.
* 10th from Board of Secondary Education, Bhopal M.P.

# Technical Certificate training:

* Cisco Certified Network Associate (CCNA RnS)
* Cisco Certified Network Professional (CCNP RnS)

# Personal Details:

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| Name | Jitendra Shekhar Pandey |
| Father’s Name | Mahendra Prasad Pandey |
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| Contact Numbers | +91-9303383726 |
| Date of Birth | 05/12/1984 |
| Marital Status | Married |
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I hereby declare that the above information given is true to the best of my knowledge.

Date:

Place: New Delhi Jitendra Shekhar Pandey