**Resume**



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| **Email ID:- aslamdongre@gmail.com**  **Mobile No:-9021976200** |

Mahamad Aslam A Rauf Dongre

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| **Profile Summary:** |  |
| To be associated with organization that progresses & gives me a challenging & a rewarding career with a chance to utilize & enhance my skills | |

**Training Course:**

* CCNA (Switching & Routing)
* A+ & N+
* Windows 7, 10

**Certification:**

* CCNA(Routing and Switching)

Cisco ID: **CSCO13723091**

**Technical Skills:**

* Assembling and Disasembling of the computer.
* Configuring the windows machine for end user.
* Knowledge about symentec antivirus.
* Taking backup of windows before formatting and installation.
* Knowledge of taking email backup.
* IP configuration & troubleshooting on windows computer.
* Domain configuration & work group configuration.
* Outlook configuration & troubleshooting.
* Laptop & Desktop problem resolving as well taking back up.
* Local and Network printer configuration.
* Installing & Updating antivirus weekly and service packs as required.
* Good understanding of DHCP and DNS.
* Installation of application software like (SQL, Visual Studio, Office product)  Windows OS installation.

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| **Experience** |

* **Techweaver systems pvt ltd**

**Job Profile :**  Desktop support Engineer

**Duration :**  June 2020 to March 2021.

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| **Job Responsibilities** |

* Analyze and troubleshoot customer hardware and software problems.
* Provide support to customers in system upgrades, installing workstations and other office tools.
* Assembling and Disassembling the computer
* Desktop Troubleshooting.
* Maintain computer peripheral devices like printers and resolve associated problems.
* Setup computers and install software for various applications and programs.
* Interact with staff on desktop problems and their resolution.
* Installation of operating system
* Train end users on usage of computer hardware and software.

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| **Education:** | |  |  |  |  |
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| **Degree** | **College** | | **University/Board** | **Year** | **Percentage** |
| **B.E** | Everest Engineering college, Aurangabad | | Dr. BAMU  University | 2020 | 67.07 % |
| **D.E** | Government Polytechnic,Osmanabad | | MSBTE Board | 2014 | 58.51 % |
| **H.S.C** | Shinde College,Paranda | | Aurangabad Board | 2010 | 52.17 % |
| **S.S.C** | Kalyansagar Mahavidyalaya,Paranda | | Latur Board | 2008 | 81.84 % |

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| **Personal Details:** |  |
| * **Name** : Mahamad Aslam A Rauf Dongre * **Date of birth** : 28 / 09 / 1991 * **Marital status** : unmarried * **Nationality** : Indian * **Languages** : English, Hindi, Urdu , Marathi * **Hobby**  : Playing Cricket and Travelling * **Address** : Kondhwa, pune 411048 | |

**Declaration:**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particular

**Place:** Pune Mahamad Aslam A Rauf Dongre

(Signature)