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| **Ashish Kumar Soni**  **Mob: +91 946-829-0928** |
| **Email:** [**ash924ish@gmail.com**](mailto:ash924ish@gmail.com) |

CAREER OBJECTIVE

To be the part of a revered institution and play a challenging role with dynamism and contribute towards the achievements of organizational goals while achieving professional excellence. Committed to inspire and motivate team members.

~ Application Development Support ~ Windows Administration ~ Troubleshooting ORGANIZATIONAL EXPERIENCE

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| --- | --- | --- | --- |
| CORE COMPETENCIES |  | | |
| ~ Core Java | ~ Advance Java | ~ Java Scrip | ~ SQL |
| ~ Oracle | ~ DBMS |  |  |

Tek Travel Pvt. Ltd., Gurgaon

*April 2019 – Till Present*

# Application Support Engineer

**TBO Group** has emerged as one of the largest travel agent networks in the world since its establishment in 2006. It provides an online platform where travel agents across 100+ countries come online and get access to a lot of travel and accommodation inventory.

Key Responsibility Area:

* Lead group in project to build an on-line TBO India.
* Working on API & JSON logs.
* Creating Queries as per reports or customer needs through Query Language
* Creating and maintaining Job Scheduling on individual databases.
* Providing health check report on daily basis.
* Managing daily, weekly and monthly Database backup.
* Create & alter Tables, Procedures, views.
* Creating and setting up Indexes on tables.
* Fetching Data from multiple Tables by using Joins.
* Using Aggregate function according to Data requirement.
* **DBA Activities :**
  + Logical/physical design of database, defining of roles & providing different privileges and profiles as per application, System Security Maintenance, Creating Database Users. Controlling and Monitoring User Access to the Database.
  + Troubleshooting the Database, applications and development tools.
* Audit Hotel & Flight Bookings which includes Fresh, modified & Cancelled Bookings and raised discrepancies with concerned departments.
* Audit Duplicate, Unconfirmed & Packaged bookings and issues raised with concerned departments to take relevant actions to avoid any customer issues and company losses.
* Audit of Bookings Payment correctly charged on merchant, Short Charge Collection to avoid any company loss, Over Charge Audit, Raised Refund Request on cancelled bookings to avoid any Agent issues.
* Responsible to raised technical bugs which found at the time of auditing and follow-up on them.
* Responsible to check the bookings which made on supplier end and same should to be fall in our reports too.
* Follow-up with various teams to solve discrepancies in bookings to make better support experience.

SQL Skills

* Good knowledge of Database (Oracle and MS SQL Server)

1. DDL Commands (Create, Alter, Drop, Save, Commit, Select etc)
2. DML Commands (Insert, Update, Delete)
3. Aggregate Function
4. Temporary Tables
5. Views
6. Constraints
7. Joins (Inner, Outer, Cross)
8. Indexes
9. PL SQL (Cursor, Trigger, Store Procedure, Functions)

ACADEMIC DETAILS

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| --- | --- |
| 2015-2018 | MCA - Maharishi Dayanand University, Rohtak. |
| 2012-2015 | | BCA - Maharishi Dayanand University, Rohtak. |
| 2011-2012 | | Senior Secondary School Examination, CBSE Board. |
| 2009-2010 | | Secondary School Examination, CBSE Board. |

PROFESSIONAL CERTIFICATIONS

2014 - Java Programming (SE) (Aptech, Rewari)

2016 - Java Programming (EE) (Aptech, Rewari)

STRENGTHS

A self-starter with the ability to adjust quickly in adverse conditions. Disciplined, responsible, dedicated and hardworking.

Easily adapt to changing work environments and technologies.

EXTRACURRICULAR ACTIVITIES & HOBBIES

Watching Cricket

Software (S)

PERSONAL DETAILS

Date of Birth : 24/09/1994

Nationality : Indian

Marital Status : Single Language Known : English, Hindi