**CURRICULUM VITAE**

**🖂**: [mohammedsattar@live.com](mailto:mohammedsattar@live.com)

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RAZA NAGAR BORKHERA ROAD

KOTA JUNCTION PIN-324002

RAJASTHAN

**Object:**

**Broaden my current intellect; challenge my various abilities and work sincerely for upgrading my skills& standards of my organization.**

# EDUCATIONAL QUALIFICATION:

# Graduate : Graduate from Raj. University, Jaipur (Raj.) Year - 2010.

# Schooling : Sen. Secondary – Arts, RBSE, Ajmer – 2005

**Diploma Details:**

* **IIHT Ajmer (Advance diploma in Computer Hardware & Networking)-2005-2006**
* The Computer King **(Advance diploma in Computer Hardware & Networking)-2009**

**Professional Synopsis:**

* Experience in planning, design, installation and configuration of networks, installation, and maintenance, debugging and troubleshooting software and Hardware problems.
* Team player with excellent communication, analytical, relationship management and problem-solving skills.

**Technical Hands-on:**

#### Win95,Win98,Windows 2000 Server Family, Windows xp, Windows 2003 Server Standard Edition.

* All kinds of Printers handling likes Passbook printers, DMP, Desk Jet, LaserJet, Line printers etc.
* Microsoft Outlook, Outlook Express.
* All Kinds of software Installation
* Symantec AV version 10.2 management experience.
* IBM Desktops,Laptops,Server X series e 205,220
* Manage intra organizational IT through AMC/vendors/HO support.
* Achieve and input proper reporting system on timely basis as per the industry standards.
* Guide and guard the configuration of various hardware devices and peripherals like computers, servers, network printers, and assign user nodes.
* Extending high-end technical support on various Servers and ensuring high customer satisfaction levels through prompt redresser of their problems.

**Areas of Exposure & Expertise:**

**Experience 1**:**One year**

**Concern** **:** **Armms Computer System** (work with sis)

**Territory** **:** Resident Engineer stationed at Bsnl Jaipur

**Duration :** 1year (July2005 –SEP25, 2006)

**Designation**  **:** Hardware and network System Engineer

**Work Profile:**

Work as a Sen. Eng. In all Jaipur BSNL offices. In BSNL, manage networking, printers, hardware’s, and software’s

**Experience 2**:**Oct 2006 to April 2008**

**Concern** **:** **Sysnet Global Technologies (P) Ltd.,**

(Acer Authorized Service Partner)

**At present** **:** Resident Engineer in **SBI MAIN BRANCH JODHPUR.**

**Duration** **:** OCT, 2006 to April 2008.

**Designation** **:** Customer Support Engineer.

**Level of Management** **:** Middle

**Work Profile**

Work as a Resident Eng. Jodhpur SBI main Branch, CFCL, PF Office, Vijay Bank, etc. all type

Software and hardware problem resolved this area and location.

**Experience 3**: **April 2008 to till date**

**Concern** **:** **ALLIED DIGITAL SERVICE Ltd**.,

(DELL Authorized Service Partner)

**At present** **:** Team Leader in **INCOME TAX DEP. JAIPUR**

**Duration** **:** April 2008 to August 2014 date

**Designation** **:** **Team Leader/Sr. CSE on behalf of IBM**.

**Level of Management** **:** Higher

**Project/Site Handling :** Income Tax India-Rajasthan

**Section** **:** CSD

**Work Profile**

Presently I am working as a Customer Support Engineer in Allied Digital Services Ltd. My project is CBDT (Central Board of Direct Taxes). Here I am appointed as a Reporting Engineer on behalf of IBM and handling the network equipment’s, 300 PC. I am working at Income Tax office Jaipur (NCRB) since last 4+ years. Here we are supporting LAN administration & WAN all software related calls along with Anti-Virus Server, LAN & WAN Networking, Oracle installation & Troubleshooting with our Hardware & Networking Maintenance work.

**PROFESSIONAL SUMMARY**

#### 01April 2008 (Current Employer) — Allied Digital Services Ltd.

Designation **:** Sr. CSE / Team leader

Base Location **:** Allied Digital Services Ltd. Jaipur. ([www.alliedindia.com](http://www.alliedindia.com))

**Project: - Central Board of Direct Taxes (CBDT) Jaipur as a Team Leader/Sr. CSE on behalf of IBM.**

**Key Responsibility Areas**

* Change of 3-tire system to 2-tire system at income tax offices in all Rajasthan according this project by IBM.

Facility management support (FMS) provide by our team.

Managing a team of about 2 resident engineers, 5 reporting (field) engineers, 1 Helpdesks, 1 network engineer and team leader.

Installation, Configuration and trouble shooting of various applications like Co desk, ITD, Citrix, Lotus Notes, RSA, etc.

Installation and Configuration of LDS Server in all Rajasthan 46 locations.

RSA token distribution, management and providing solution its related problems.

Installation and Configuration of corporate Symantec antivirus and manage by LDS server.

During this project managing approx. 800 PC, 650 Printers and much network equipment in all over Rajasthan 46 locations.

Maintain SOW, Resolving and response time as per SLA. Responsible for Customer Satisfaction Escalations & Support Management.

Regular reporting of all working summary given to RFM, Program Manager, CIT-CO.

Maintains Location of lease line & VSAT sites

Organize and Maintains Video Conference (Polycon) system

Manage& maintains Projectors (Panasonic)

Regular communication with end user to control problems and escalations

Various vendor management (BSNL, MTNL, Airtel, TCS, APC (UPS) & other local vendor also.

**Experience 4**: **August 2014 to till date**

**Concern** **:** **SHRI SYSTEM ENTERPRISES COMPUTERS**

**At present: Proprietor**

**Duration** **:** Sep 2014 to till date

**Project/ :** Rajcom Emitra Services

**Work Profile** Presently I am working as a self Employee in **SHRI SYSTEM ENTERPRISES COMPUTERS** My project is UIDAI INDIA . Here I am making aadhar card on behalf of Comptech Global Technology and handling the RKCL( RSCIT)affiliated from VMOU KOTA provided the Computer Courses ,

**Key Responsibility Areas**

Installation & Troubleshooting with our Hardware & Networking Maintenance work.

Assembling New Computers

Selling and Purchasing Laptop

Aadhar Card Making and Correction

E-Mitra related all task

RSCIT and Basic Computers Courses

**Personal Profile**

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| --- | --- |
| Name | SATTAR MOHAMMED BHISTI |
| Father’s Name | Mr. MOHAMMED LATIF |
| Date of Birth | July-01-1986 |
| Gender | Male |
| Language Known | English, Hindi,Urdu |
| Marital Status | Married |
| Phone No | 🖁+**919929888797,**+**919784728788,** |
| Communication & Permanent Address | SATTAR MOHAMMED BHISTI  Mo.Post Junia, Tehsil Kekri,  Ajmer (Raj.) 305406 |

**Declaration:-**

I hereby declare that all the above information furnished by me is true to the best of my knowledge.

**Place:**

**Date: SATTAR MOHAMMED BHISTI**