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| **VIKRAM KUMAR SINGH**  **Contact No : +91-9693365027 , 7295900717**  **Email Id : sapvikram@yahoo.com**  **Passport No : L9193088**  **Place Of Issue : Patna**  **Date Of Issue : 23/05/2014**  **Date Of Expiry : 22/05/2024** |

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| **Objective** |

To be in a company where my presence is beneficial where I can significantly contribute to the progress of the company and be exposed to new technologies

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| **Professional Experience** |

**Company**: Sita Infra & Services Pvt Ltd

**Project:**Kushal Yuva Programme

**Client:** Bihar Skill Development Mission

**Description :**

* Teaching and grooming the students with the knowledge of basic knowledge of it other than the prescribed course.
* Preparing course content as per model curriculum
* Making the Students Aware About the Importance of IT in Present Scenario
* Making the Course Interesting to Obtain 100% Attendance in Class
* Making the Class Worthwhile for Placement Point of View
* Preparing Lesson Plan and Getting It Approved from the Competent Authority as per the Course Book and Regular Review of Every Day Taught Subject
* Meeting the Targets set by Management
* Consoling the students on weekly basis or time to time
* Taking review classes and surprise test time to time

**Role: IT TRAINER**

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| **CMS COMPUTERS LIMITED** **(June-2017 to March-2018)** |

**Company: CMS COMPUTERS LIMITED**

**Project: “**Implementation of Wi–Fi Project in the Campuses of Government Universities , Constituent Colleges and other Premier Academic Institutions of the State”.

**Client: Bihar** State Electronics Development Corporation (BELTRON)

**Description: Bihar** State Development Corporation Limited (BSEDC), also know as BELTRON, is a State Designated Agency for e-Governances Project**.**

The Campus Wi-Fi project to provide internet connectivity using Wi-Fi hotspots to the student, teaching staff, non teaching staff and guest visitors the campus of Government universities Constituent Colleges and other premier academic Institutions of the State of Bihar.

**Role:** Network Engineer& Support

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| **Company: Larsen &Turbo Limited Construction (Mar-2017 to June- 2017)** |

**Project: “** Implementation of Wi–Fi Project in the Campuses of Government Universities , Consitituent Colleges and other Premier Academic Institutions of the State”.

**Client: Bihar** State Electronics Development Corporation (BELTRON)

**Description: Bihar** State Development Corporation Limited (BSEDC), also know as BELTRON , is a State Designated Agency for e-Goverance Project**.**

The Campus Wi-Fi project to provide internet connectivity using Wi-Fi hotspots to the student, teaching staff, non teaching staff and guest visitors the campus of Government universities Consitituent Colleges and other premier academic Institutionsof the State of Bihar.

**Role:** Network Engineer& Support (Command Control & Centre)

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| **Company:Reliance Infrastructure Ltd: R-APDRP Bihar Project (Feb.2014 to Jan.2017)** |

**Project**: R-APDRP Bihar – SAP Implementation & Support for SAP IS-U , CRM

**Client**: Bihar State Electricity Board

**Description**: An IT Modernization Project in NBPDCL & SBPDCL with the objective of providing an IT-Backbone to the organization and reducing AT&C losses. The project involves integration between IT Applications like SAP-R3 SAP-ISU, GIS, MDAS, and Third party .Net based applications. The project was executed by RELIANCE INFRASTRUCTRE with support of various organizations like Accenture &Ana logics.

The Bihar State Electricity Board (BSEB) R-APDRP project covered urban area consumers approx. 10 Lakhs LT Consumer’s and 1500 HT Consumers. The BSEB also constructed and maintained its Transmission and Distribution system for providing efficient services to the various categories of electricity consumers in the state .BSEB proudly serving more than 36.31 Lakhs consumers comprising of approximate 24 Lakhs .General ,8.31 Lakhs Industrial and 4 Lakhs Agricultural Connections.

**Role**: **S**AP-ISU DM& CRM Coordinator (Device Management, Billing, Through S.B.M& Mobile Application, Point Of Sale (POS) Collection, Cs Modules), and Roll Out of All 71 Town.

* Support after successful GO LIVE:-
* Provided Training to Client Team.
* Resolve the Reading Related issues.
* Provided Support for Meter Change Request
* Provide New Service Connection Process and training
* Provide Point Of sale (POS) Process and Training
* Provided Manual Meter reading Process and Training All 71 Town

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| **Company : FINO PAYTECH LTD(June 2012 to Jan 2014)** |

**Project:** Rashtriya Swasthya BimaYojana(RSBY)

**Description:** RSBY was launched in early 2008 and was initially designed to target only the Below Poverty Line (BPL) households, but has been expanded to cover other defined categories of unorganised workers, covering: Social Security and healthcare assurance for all has been the motto of Government of India, and it has taken various steps in this regard. One of the most important policy milestones is the Unorganized Workers Social Security Act (2008) enacted by the Central Government to provide for the social security and welfare of the unorganized workers. This act recommends that the Central Government provide social security schemes to mitigate risks due to disability, health shocks, maternity and old age which all unorganized workers get exposed to and are likely to suffer from. In India more than two thirs of expenditure on health is through Out of Pocket (OOP) which is the most ineficient and least accountable way of spending on health.

**Role:** As a “Technical Support Executive.(JHARKHAND)

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| **Academic Qualification** |

* Master of Computer Application from **Jaipur National University in 2017.**
* Bachelor Of Sciences Information Technologies (**B.Sc. IT**) From **NIIT** in **2014**
* I. SC in Science stream from **B.S.E.B**. Patna in the year **2010**.
* High School' in Science stream from **The Jammu & Kashmir State Board** in the year **2008**

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| **Professional Qualification& Training Certification** |

* NASSCOM Certified ‘IT Trainer’
* CCNA(Cisco ID : - CSCO13082782)
* GNIIT From NIIT Patna
* Google Web Academy(ID : 182016) From Kolkata, West Bengal, IN
* Oracle 11G From NIIT, Paschim Vihar ,New Delhi
* Info edge From NIIT, Paschim Vihar ,New Delhi

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| **Technical Skill** |

* Java
* .NET & Asp .NET
* HTML
* Microsoft Office Packages
* Installation & Maintenance of Computers & IT Support.

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| **Personal Information** |

Father’s Name : OM PRAKASH SINGH

Date of Birth : 27-11-1990

Gender : Male

Religion : Hindu

Citizenship : Indian

Marital status : Married

Hobbies : Listening Hindi songs, surfing Internet

Strengths : Honest, Capable of Working under both time & accuracy pressure

Address : Madhaul, Po+Ps-Desari

Dist-Vaishali,Pin-844504(Bihar)

**Note: All documents available on request**