**Sachin Rajgrihar**

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To pursue an interesting and challenging career in Linux Administrator and Communication Technologies with establishing and maintaining higher levels of end user satisfaction in the organization

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| **Core Competencies**  **Linux System Administration**  **Server Management**  **System Upgrade/ Support**  **Job Scheduling**  **Cloud**  **Database Management**  **Disaster Recovery**  **Escalation Management**  **System Integration**  **Compliance Management** |  | **Profile Summary**   * **Software Engineering Professional** experience in Linux System Administration, Upgrade & Support, Maintenance, and User Management with rich exposure to Linux Installation, Configuration & troubleshooting * Hands-on experience in YUM Server, MYSQL, Send mail, Samba Server, DHCP, DNS, and LVM Management. * Basic hands-on experience in cloud **Amazon Web Services AWS**. * Creating **EC2** machine and managing them like increasing disk space and upgrading the machine size as per client requirements. * Creating **IAM users** and providing access like **S3 bucket** and also troubleshooting on policy level in case user not **connecting S3 bucket**. * Creating Customize **IAM policy** and **IAM Role** * Configuring and managing **ELB** (managing target group) * Provided server maintenance support and responded to outages during off-hour software deployments within established Service Level Agreements (SLAs). * Coordinated with end-users in determining various improvement needs based on system functional requirements. * Excellent communication & interpersonal skills with analytical, team building, problem-solving and organizational capabilities. |

**IT Skills**

* **Operation system: -** RHEL, Centos, Ubuntu and Windows Server
* **Linux Server Services: -** RHEL 7, 8 Centos & Ubuntu, Managing partition LVM, Apache, PHP server, Samba, NFS, YUM, RPM etc…
* **Windows Server Services: -** Active Directory, DNS, DHCP, FTP, WSUS Server, and File Server, Backup & Restore.
* **Cloud Computing: -** AWS (EC2, Route53, VPC, S3, EBS, VPC, Cloud Watch, and Cloud Formation).
* **Hardware: -** Lenovo Server - SR550, SR650, SR651, TD350, Dell Storage EMC PowerEdge R740,
* **Tools: -** Nagios Server, Nessus, Manage Engine, UltraVNC, Wire shark.

**Organisational Experience**

**TPRS Consulting Pvt Ltd (IRIS Software Inc. Client)**

Linux Support Engineer L1 (From Aug 2018– Till now)

**Key Result Areas:**

• Installing and Administering Linux servers in 24x7 environment

• Monitoring system Performance of Virtual memory, Managing Swap space, Disk utilization and CPU utilization and performance

• To work and resolve support tickets within SLA as per project standards, following ITIL standards of Incident and Change

Management.

• User management, Creating and managing user account, groups and access level

• File system management which includes disk space, permissions and ownership related issues

• Configuration YUM Server and Package installation

• Configuration LVM, Package/Patch management and Extend the size of LVM, Reduce the size of LVM

• Configuration and management of standard Linux services like SSH, FTP, NFS

• Configuration of Apache Web Server and Samba Server

• Applying Setuid, Setgid and sticky bit on files

• Managing backups by using tar, restore and rsync

• Installing LAMP Server.

**TPRS Consulting Pvt Ltd (IRIS Software Inc. Client)**

System Engineer L2 (From May 2016– July 2018)

**Key Result Areas:**

* Responsible for manage Server hardware and software.
* Responsible for manage windows Server 2012 and 2016 and Linux Server Centos, Ubuntu and RHEL.
* Responsible for Server data backup through Veeam.
* Responsible for manage antivirus server trend micro and pallo alto cortex XDR.
* Created User Accounts and Groups in Active Directory AD.
* Creating Group Policies and implementation as per standard procedures.
* Creation/deletion/management of objects, i.e. local user account, groups, workstations, servers, printers, etc. in their OU hierarchy.
* Responsible for Manage Nagios for server monitoring.
* Good Knowledge on remote login Tool: SSH, RDP, VNC, putty
* Root Cause & system Log Analysis and Reporting.

**Ensure Services Pvt Ltd (Bacardi India. Client)**

System Engineer L1 (From July 2014 to April 2015)

**Key Result Areas:**

* Installation, Update & configuration all Windows & software.
* Managing McAfee antivirus through ePolicy Orchestrator 4.6.8
* Responsible for Windows 2008/2012 Server, DNS, DHCP, FTP and Print Server
* Configured Print and File Servers and allowed access to users Group Policies.
* Manage users, groups, permissions and roles.
* Troubleshoot the DNS servers by using tools like nslookup, event logging, debug logging
* Root Cause & System Log Analysis and reporting.
* Managing ticket SLA through SysAid helpdesk software.
* Created, changed, and deleted the User Accounts per request
* Troubleshooting all application software issue via remotely thru VNC.

**CMS Info System Pvt ltd. (Aricent Technology. Client)**

Desktop Support Engineer (From Sep 2010 to June 2013)

**Key Result Areas:**

* Sound understanding of System Support, Installation, Configuration & Maintenance of various vendor products
* Responsible for Technical Support, including identifying and resolving Daily basic Technical issues occurring in Laptop, Desktop, Printer, Windows & LAN and Wi-Fi Network
* Good hands on experience Backup & Restore of Mails, Profiles & Address Books in Mailing Lotus Notes
* Remote management through Remote Desktop, Team Viewer, VNC to solve Windows and Software Issue Installation
* Hands on experience in Linux installation and configuration.
* User Management
* Daily health check of System Monitoring application.

**Academic Detail**

* Pursuing MCA from Mahatma Gandhi University (MGU).
* Completed Graduation from LNMU University (Bihar)
* Completed Senior Secondary education (PCM) from BIEC Patna.
* Completed Secondary education from BSEB board Patna.

**Professional & Certification**

* AWS Certified Solution Architect Associate.(AWS )
* Red Hat Certified System Administrator (RHCSA)
* Microsoft Certified System administrator (MCSA – OS 2003 server).
* Certificate in Computing (CIC) from IGNOU.

**Award & Recognition**

* Certificate of Appreciation in recognition of Continuous Dedication and Commitment shown in Information Technology services (2018).
* Certificate of Appreciation for Excellent Performance in the month of December 2019.

**Personal Details**

**Languages Known:** English, and Hindi

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