GHANSHYAM



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# Professional:

An Enthusiastic network engineer with the necessary drive and determination needed to resolved complex networking issue. Possessing effective, Organizational skills and excellent working knowledge of networking technologies and having a commitment to keep up to date the latest development. Now looking for new and challenging network Administrator Position. One which will make best use of my existing skills and experience and also further my Development

# Career Summary:

* Having **5.0+ Year** of experience in IT Infrastructure Management, System Administrator and Network Engineer Datacenter NOC Team.

# Education:

* B.Tech (IT) From Ansal Institute of Technology, GGSIP University in 2013 with 70%.
* 12th FromC.B.S.E in 2008 with 62%.
* 10th FromC.B.S.E in 2006 with 75.6%.
* MCSE window server 2012(Trained)
* CCNA(Certified:- CSCO13388948)

# Professional Expertise:

1. **1) First Organization: Evision Technoserve Pvt ltd**

**Designation: DL1 System Engineer**

1. **Client: Net Creative Mind Solutions Private Limited.**
2. **Duration: 5sept 2013 to 31 July 2015**

**Responsibilities: (System Administrator)**

* Provide Technical Support Engineer to 1500+ users’ on window 7, 8 10, Thin client and windows server 2008R2, Server 2012& Exchange server platform.
* Use MacAfee tool (safe boot) for Hard Drive encryption to prevent Data leakage.
* Support and manage all kind web based application like LexisNexis, Seibel, oracle, outlook configuration through exchange, cloud office365 troubleshoot outlook related issue also in Gurgaon through remotely and phone.
* Install, configure and maintain printers (network and local) of HP Designjet & Canon.
* Handling antivirus related issue such as virus issue, definition update, installation of antivirus etc.
* Installation of Symantec Anti-Virus Update, O/S & other relevant software’s updates.
* Committed to resolved all incidents and service request calls under SLA

**2) WIPRO INFOTECH PVT LTD payroll of RASPL**

**Client: - Genpact Gurgaon Tikri**

**Designation: Datacenter Engineer**

**Duration: - From 3 Aug 2015 to 19 Sept 2018**

**Responsibilities: (Datacenter Engineer)**

* Working here as Datacenter L2 Engineer and deputed on Wipro InfoTech Pvt Ltd. Whose Client location Genpact Gurgaon Corporate office.
* Datacenter Mgmt. and support where critical infrastructure hardware such as Servers, Network and Telecom equipment (Switches, Routers etc.,), storage systems and data tapes etc., are located.
* We provides support during Incident troubleshooting when changes are required on the physical infrastructure. We also handle/ support installation & decommissioning of devices in DC, Firmware & Patch upgrades etc.,
* Create a virtual machine in a Hyper V server, Install a server O.S win 2k8 and 2k12 and add virtual Network adapter to put the server into network. Do all of hardening.
* Installing Active Directory and converting a normal Computer in to a domain. Controller.
* Creating user and OU in Active Directory and managing them by Group policy.
* Providing all kind access to base on different department like C and D drive , Admin access, proxy change ,printer ,shared Drive, VPN access,
* Proving vendor mgmt. log a case with vendor in any kind of hardware problem and deal with a vendor for part replacement and installation.
* Knowledge ITIL, Incidence and Service Request & ticketing software tools like HPSM,BMC Remedy

Technical Expertise:

* Installation of operating system (Windows XP, WIN 7, Windows 8.1 , Windows Server 2008 R2) Window server 2012 on server as well as hyper V.
* GOOD Knowledge of Active Directory(ADDS), DNS,DHCP,WDS,FILE SERVER
* Installing Active Directory and converting a normal Computer in to a domain controller.
* Installation and Configurations of AD, DNS, DHCP.
* Knowledge of Create, organized & Managed Users, Groups, OU, Group Policy’s
* RAID configuration RAID-0, RAID-1, RAID-5, and Take Different types of backup FULL, Incremental, and Differential.
* Installation, Configurations and Manage of Local and Network printers.
* Networking : Cisco Networking (CCNA -R&S)
  + - Routers : 7200,1900.2900,3900,ASA1004
    - Switches : 3750, 3560, 2960,3850,4500,4507
* Switch:-Knowledge of configure & Manage of switch of normally or Different VLAN, Subnetting , Port Activation & Deactivation, Port Security ,VTP Modes, Intervlan Routing L3 switch, IOS installation, upgrade and backup ,STP & RSTP, LAN Troubleshooting etc.
* Router:-Knowledge of configure the Router & Manage through Static and Dynamic Router Protocol RIP, RIPV2, EIGRP, OSPF, HSRP, BGP, NAT-PAT ,ACL Std.& Ext etc.

**3) Dimension Data India Pvt. Ltd.**

**Client: - Punjab National Bank, Data Center (NOC)**

**Designation: - Network Engineer (TSS)**

**Duration: - OCT 2018 to Continue**

Roles and Responsibilities:

1. Day to Day NOC Activity:-

Static routing;EIGRP;OSPF;BGP;HSRP;VRRP;GLBP;TACACS;SNMPV2/V3;ACCESS LIST;NAT;NETFLOW;IPACCOUTING;NTP;VLAN;VTP;STP;RSTP;Ether Channel

1. Full access Maintenance S Support of all WAN Equipment i.e. Router & Switches Installation and Configuration

Cisco7200/3800/3700/2800/2600/1900/1800/1700/ Series Router and Core Switch 4507/3K, 5K, 7K & 2950/3750/3850 Series Access Layer Switch.

1. Network & Router Related calls Troubleshooting.
2. Testing as per customer Requirement Like-fail-Over, DR DRILL,POC,LINK testing
3. Coordinate with all Vendor (Airtel, Vodafone, Sify, BSNL, TATA, and Reliance) as per Bank Requirements.
4. Regular follow up with Cisco TAC to resolve the TAC cases logged with Cisco. Manage 7000 + branches and 6500 + ATM
5. Troubleshooting on various layer (LAN & WAN i.e. Access, Distribution Perimeter layer and MPLS end) in case of Slowness /Down issue Reported From Processes and identify the root cause as well whether the Problem is in our network or at client end.

**AWARDS:-**

* Get a Best Performer Award from Company
* Star of the month Award from Wipro &Renovisio
* Inspiring Performance award.

Strength:

* Ability to lead & a good team member.
* Ability to work independently and multi task in a fast paced environment

Personal Details:

Father's name : Sh. Nathu Ram

D.O.B : 22nd Mar, 1991

Marital status : SINGLE

Language known : Hindi, English

Hobbies : Surfing, Listening Music, Reading Book, Watching Movies.

Address : A-52 Jawahar Park Devli Road Khanpur New Delhi-110062

Declaration:

I do hereby declare that all the details given are true to be best of knowledge.

Date:

Place: Signature