***CURRICULUM VITAE***

**Suryamani Shukla**

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***With More than 6.11 years of rich experience in IT Infrastructure***

# Job Summary:

# A result oriented professional having More than 6.11 years of proven success in IT Infrastructure at manufacturing sites. Presently working in CNI Consultants as an TSE. I am looking for an organization that lends me a supportive and operative learning environment with ample chances to contribute and diversify my knowledge and skills, challenges me intellectually and offers me a good potential for future growth.

Major Key Skills**:**

|  |  |
| --- | --- |
| ***Domain*** | **Version** |
| VMware, vSphere and vCenter | VMware 5.1,5.5 and 6.6 |
| Linux | Suse, Centos |
| Windows server & Storage | 2K3, 2K8- 2K16 and R2 series as well and Exchange Server  SAN/NAS [Drobo, Buffalo, QNAP, Synology and IDRAC etc] |
| SAP | Basic knowledge of BASIS, MM |
| Network Security | Dell switches, Firewall Watchguard, Cyberoam and Fortigate |

# Educational Qualification:

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| --- | --- | --- |
| Sl No | Details | Year of passing |
| 1 | B.Tech CSE from UPTU, Lucknow | 2012 |
| 2 | Intermediate | 2006 |
| 3 | High School | 2004 |

# Work Experiences:

|  |  |  |
| --- | --- | --- |
| **ORGANIZATION** | **FROM** | **TO** |
| Presently working as a **Technical Support Engineer** in **CNI Consultants** | June, 2017 | Till date |
| Worked as an **IT Officer** in **Shubhalakshmi Polyesters Ltd.** | Oct,2016 | June, 2017 |
| Worked as an IT Executive in **Sanathan Textiles Pvt Ltd** | Jan, 2013 | Sept, 2016 |

# Roles & Responsibilities:

* Presently working as a Remote support Engineer with supporting tools[ Labtech Automate and Connectwise Manage, Auvic, ITSupport247,Acronis Cloud backup etc]
* Installation & Configuration of VMware ESXi Server.
* Installation & configuration of different editions of Windows 2003 Server, Windows Server2008 like Standard, Enterprise editions.
* Creating and managing Virtual Machines and Templates.
* Configuration of anti-virus firewall policy over the network
* Deployment of Service Packs, Patches etc. to all the applicable Systems as required

Time-to-time.

* Installation and server configuration like AD, DNS, DHCP, file server, Terminal server.
* Maintenance and Monitoring of VM ware data center
* Monitoring in Veeam One and backup & Replication Job
* Monitoring and managing of Antivirus Server,Viewing report of Virus Scan
* User creation, management and authorization as per policy using active directory.
* Troubleshooting Exchange email flow,Web mail issues, MS outlook issues, RDP issues.
* Handling and resolving the day to day issues of users in the company like application issues.
* Troubleshooting knowledge of Barcode printer and Barcode scanner
* Troubleshooting knowledge of network connectivity in LAN/WAN environment
* Escalating IT issues to the IT Manager where is necessary
* Managing and regular update IT assets time to time when required.
* Protection Server, Update latest antivirus definitions to ensure virus free environment at Server and Client end.
* Troubleshooting with Microsoft Outlook & Outlook Express.
* Configuration, Installation and Manage all Wi-Fi routers, barcode Bluetooth &usbScanners, Barcode printers, Network printers.

# Strengths:

* Result Oriented Approach.
* Hard Working and Ability to deliver results under stressed conditions
* Punctuation

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# Personal Details

* Permanent Address : Village Jafrapur, Post Maksudan, Teh Lambhua, Dist- Sultanpur (UP)

Pin 222302

* Present Address: Noida, Delhi NCR
* Father’s Name : Shri Ganesh Prasad shukla
* Date of Birth : 12th May 1989
* Marital Status : Unmarried
* Hobbies : Playing badminton,Cricket